

Collection of Grievance Data

Included in PEIMS Summer Submission 2027

TSDS & PEIMS Spring Conference 2026

Background

SB 12 Section 20 amends Subtitle E, Title 2, Education Code, by adding Chapter 26A.

TEC §26A.001(a) The board of trustees of a school district shall adopt a grievance policy to address grievances received by the district.

TEC §26A.001(g) Each school district shall **annually submit to the agency a report on grievances filed in the district during the preceding year**. The report must include, for each grievance, the **resolution** of the grievance and any **corrective action** taken.

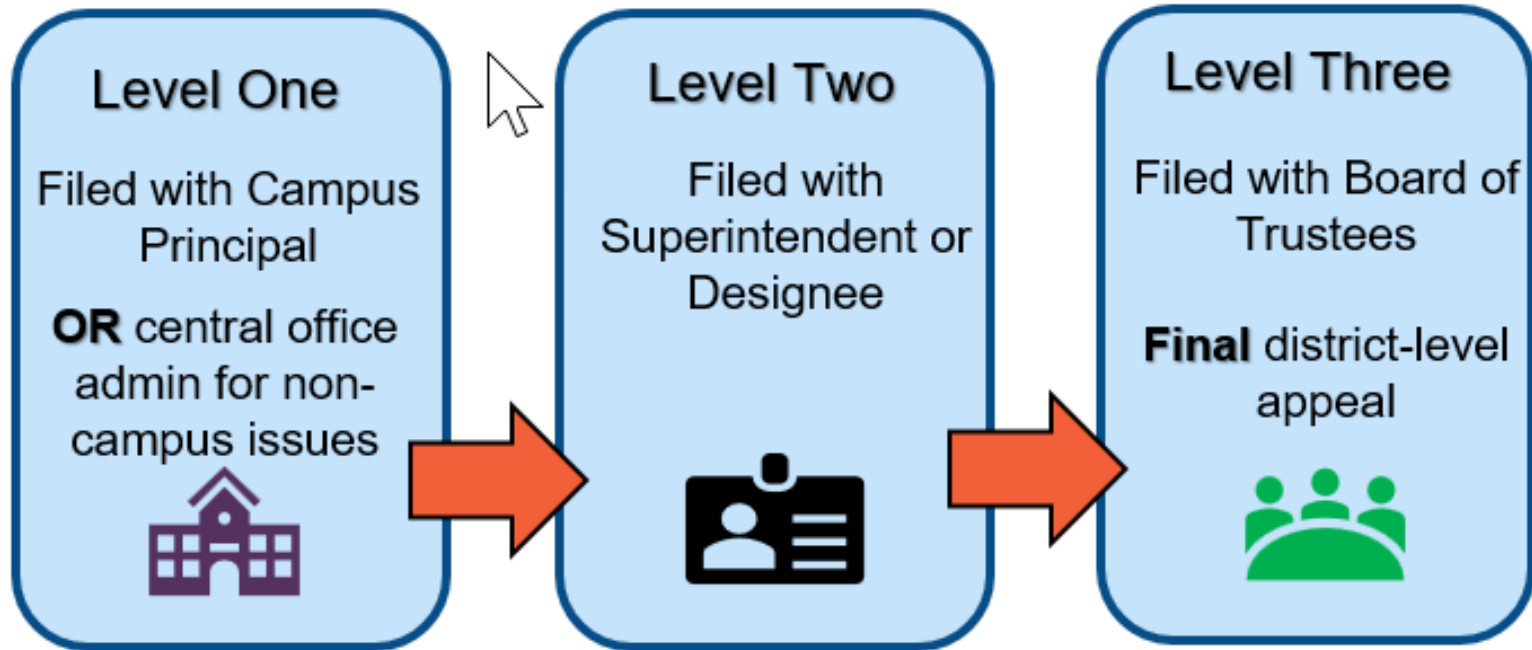
TEC § 26A.003(c) A school district shall submit and make accessible to the agency the location on the district's Internet website at which the information described by Subsection (a) is available.

<https://tea.texas.gov/about-tea/contact-us/general-education-complaints/raising-concerns-with-your-school-local-grievance-process>

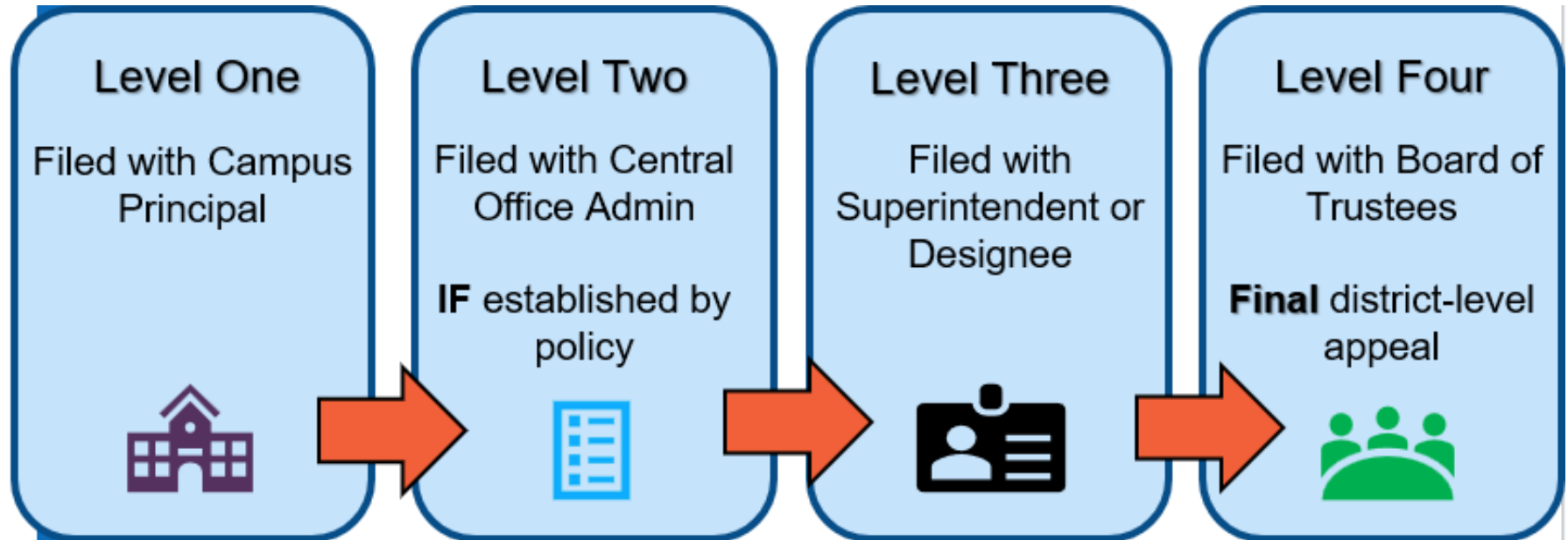
Grievance Levels Vary by School District Structure

- Grievance levels are not the same in every school district.
- A school district may have 3 or 4 levels in its grievance process.
- The number of levels depends on:
 - The size of the school district, and
 - Whether the school district's **local policy** adds an extra level of review
- For those school districts where an additional level of review is added, the definitions for Levels 2-4 will differ from those of school districts with only 3 grievance levels.

Overview of Grievance Levels & Examples



Overview of Grievance Levels & Examples



2026-2027 Timeline

2026–2027 school year Grievance data will be reported in the 2026–2027 PEIMS Summer Submission.

PEIMS Summer Submission (Sub 3)	
TSDS ready to load data to IODS	August 3, 2026
TSDS PEIMS Summer ready for users to complete, approve, and accept submissions	May 17, 2027
Requests to retire Unique IDs due at TEA for PEIMS Summer First Submission	June 11, 2027
PEIMS Summer First Submission due date for LEAs	June 17, 2027
Requests to retire Unique IDs due at TEA for PEIMS Summer Resubmission	July 9, 2027
PEIMS Summer Resubmission due date for LEAs	
LEAs registered with TEA with year-round tracks ending later than June 17, 2027, may delay PEIMS Summer Resubmission until two weeks following completion of the latest year-round track or August 19, 2027, whichever comes first.	July 15, 2027
However, the initial data delivery for Submission 3 must still be made by June 17, 2027, for all LEAs.	
In no case will any Resubmission be processed after August 19, 2027. Data corrections made after August 19, 2027, will be processed by State Funding.	
PEIMS Summer data available to customers	September 16, 2027

Districts shall submit grievances filed in the district during the school year. Grievances unresolved within the reporting period must be included in subsequent PEIMS Summer Submissions until final resolution is achieved.



New GrievanceExt Entity

In the **PEIMS Summer Submission**, TEA has added one new entity, **GrievanceExt**, to collect information regarding the formal written complaint submitted to a school district by a parent, student, employee, or any other individual, including vendors and taxpayers.

New elements:

GrievanceIdentifier (E3136)

GrievanceFiledDate (E3137)

GrievanceResolvedDate (E3138)

GrievanceCorrectiveAction (E3139)

New common type:

GrievanceLevelResolution

GrievanceLevelResolvedDate (E3140)

ResolutionOfGrievance (E3141)

GrievanceLevel (E3142)

Resources and Supports



*Office of
Governance*

[Raising Concerns with Your School: Local Grievance Process | Texas Education Agency](#)

[Parent Complaint Navigator](#)

Technical Specifications: [Texas Education Data Standards \(TEDS\)](#)



FAQs

Start Date For Grievance Reporting

When does grievance reporting begin?

Grievances from the 2026–2027 school year will be reported in the 2026–2027 PEIMS Summer Submission.

Start Date For Grievance Reporting

Will grievance data be reported through the SIS or the HR system?

School districts will need to work with their vendors to determine which system will store the data.

Systems Used for Grievance Reporting

What if a school district uses two different vendors?

School districts must coordinate with their vendors to ensure the data is submitted accurately and without duplication.

Grievances Across School Years

Should a grievance be closed at the end of a school year and then reopened the next year using the same identifier?

No. A grievance remains open until it is fully resolved, even if it spans multiple school years. Once the grievance is resolved, the GrievanceResolvedDate (E3138) should be entered.

Grievances Across School Years

Will there be a business rule preventing a school district from leaving the GrievanceResolvedDate (E3138) blank?

A special warning has been implemented to alert users when the GrievanceResolvedDate (E3138) is missing.

Definition of a Grievance Under SB 12

What qualifies as a grievance?

Under Senate Bill (SB) 12, a grievance is a formal complaint filed by a parent, either in writing or online. Informal attempts to resolve an issue are not counted unless they escalate into a formal grievance. SB 12 also allows extended timelines for parents who begin with informal resolution attempts.

Whether This Data Is New for School Districts

Is this grievance data new, or have school districts already been collecting it?

School districts already have grievance processes in place, and each school district has its own policies and procedures. What is new under SB 12 is the requirement to formally collect and report this data through PEIMS.

Thank you

You must SUPPORT what you REPORT