



Phones, Video Visits and Electronic Messages:

The Dodge County Jail inmate phone system is provided by Smart Communications. Phone account deposits can be made by family or friends by going to Smart Communications' website www.smartinmate.com, or contacting their Customer Service at [727-349-1561](tel:727-349-1561). Please consult with Smart Communications in regard to any required fees involving deposits.

If you would like to message with an inmate at the Dodge County Jail, you can do so by visiting www.smartinmate.com. This will allow you to message an inmate as you would through text or email.

Three-way phone calls are prohibited. If a number is identified as being used by an inmate for third party calls, that number will be blocked out of the telephone system. Abuse of this rule, or actions contrary to order within the Dodge County Jail, may result in your termination from approved visiting lists, phone calls and video visits with members of our jail population.

Update to Inmate Communication Services and Rates:

The Dodge County Jail is implementing updates to inmate communication services and pricing effective April 28, 2026.

Updated Call Rates:

In connection with new federal regulations under the Martha Wright-Reed Act, the rates for phone and video calls are being reduced:

- Telephone Calls: \$0.13 per minute (all calls local, interstate or international)
- Video Calls: \$0.21 per minute (the fee is charged to the public side. Inmate/Detainees are not billed for video calls)

Updated Messaging, Photo, and Entertainment Rates:

The following updates apply to tablet-based services and are separate from call rate changes:

- Electronic Messages: \$0.50 per message (up to 30,000 characters)
- Entertainment Streaming: \$0.03 per minute

Each inmate/detainee will receive:

- One free phone call per day (up to 15 minutes), and two free video visits per week (up to 30 minutes each) and 2 free text messages per week. Free message credits are available for use on Saturday's only.

Additional Information

Messaging, photo, and entertainment services are optional services provided to enhance communication and access to content. These services are not regulated by the federal changes referenced above.

Electronic messaging remains a faster and more reliable alternative to traditional mail and continues to cost less than a standard postage stamp.

The Dodge County Jail remains committed to maintaining access to communication services while providing clear and transparent pricing.

If you have any questions, please contact the facility or refer to the service provider's website for additional information.