

Remote Learning FAQs for Students & Parents

ZScaler

This [graphic](#) provides directions on how to get past the ZScaler pop-up when using a Chromebook at home.

Be sure to check Class Dojo and your student email account for any communications from your teacher.

Learning Management Systems

Google Classroom (K-8)	Canvas (9-12)
Google Classroom will serve as the primary platform for K-8 students to receive their assignments and instructional materials during remote learning. Click here to see how to access Google Classroom.	Canvas will serve as the primary platform for 9-12 students to receive their assignments and instructional materials during remote learning. Click here to see how to access Canvas VIDEO RESOURCES Canvas Student Tutorial Videos A playlist of sixteen topics on YouTube

Google Meet	Google Meet Call-In
USER GUIDES Directions to Use Google Meet VIDEO RESOURCES Video Tutorial: What is Google Meet? How to Use Google Meet on Chromebooks	Your child’s teacher may elect to have Google Meet Call-In set up as a way to communicate with them during Remote Learning. Steps to Call Into a Meeting • Dial the Provided Phone Number (teacher will provide) • When connected, you'll be prompted to enter the meeting pin • Enter the pin (teacher will provide) followed by the # key • Joining the Meeting • When prompted, press 1 on your phone to join • If there are more than 5 people in the meeting, you'll automatically join muted.

Connecting to Home WiFi
• Click the time at the bottom right of the Chromebook's screen. This opens the Quick Settings panel. • Click "No network" or the WiFi icon. This will show you a list of available WiFi networks. • Select your WiFi network. Choose the network you want to connect to from the list. • Enter the password if prompted. • Click "Connect". The Chromebook will attempt to connect to the selected WiFi network. <u>If you're having trouble connecting, try the following:</u> • Ensure WiFi is turned on. Make sure the WiFi switch is enabled in your Chromebook's settings. • Check the network's password. Double-check that you're entering the correct password for the WiFi network. • Restart your Chromebook. Sometimes a simple restart can resolve connectivity issues. • Check your network's status. If you're using a home network, check if the router is working correctly and if other devices are able to connect.