

Businessolver
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Important News! New Ways to Access Your Health Benefits Online

The New Jersey School Employees' Health Benefits Program (SEHBP) and the New Jersey Division of Pensions & Benefits (NJDPB) are excited to announce a new portal, Benefitsolver, for accessing all your health benefit enrollment needs, including the fall Annual Open Enrollment period.

What You Need to Know

Through Benefitsolver, you can access information about your health benefits and complete your enrollment applications online. You'll be able to add new dependents and upload documentation right to the website, as well as confirm your coverage and get links to all your health benefit vendors. You'll have multiple ways to access the new portal including 24/7 access via a new mobile app.

What You Need to Do

Beginning June 1, 2021, you will be able to log in to review your health benefit information. *

- Navigate to: <http://mynjbenefitshub.nj.gov>
 - a. Click Register
 - b. Enter Social Security Number and Date of Birth
 - c. Enter Company Key = SHBP/SEHBP
 - d. Click Continue

Once you're on the Benefitsolver website, you will be asked to enter your personal email address so we can keep in touch with you – send you reminders, confirmations of enrollment, and important information about how to get the most out of your benefits.

From there, download the MyChoice Mobile App so you can have your benefits at your fingertips – even take a picture of your insurance cards and store them in the app, so you're never without them!

Don't worry, your personal information is safe with us, we don't share this with outside vendors.

Please see the enclosed flyer with detailed information about how you can download the mobile app and have all your benefits information at your fingertips.

If you have questions regarding your benefits, please see your employer or call the NJDPB Office of Client Services at 609-292-7524.

If you have trouble accessing the Benefitsolver website, please see your Human Resources Representative.

**You may also be able to access Benefitsolver via your myNewJersey account at <https://www.state.nj.us/treasury/pensions/>*

We look forward to assisting you with your health benefits in 2021 and beyond.

Enclosure

How to access your benefits



Welcome

User Name *

case sensitive

Password *

case sensitive

First time here?
Register to create your user name and password.

[Forgot your user name or password?](#)

HOW TO LOGIN:

Navigate to: <http://mynjbenefitshub.nj.gov> and click Register.

Enter Social Security Number and Date of Birth.

Company Key = SHBP/SEHBP

Making Healthy Happen Together

Hello, I'm Sofia. What can I help you with today?
Sofia

Welcome, Kendrial

Profile | Benefit Summary | Personal Documents

What You Need To Know

Welcome to your online benefits portal! You can access all of your medical and dental enrollment information right here, as well as make any changes to your benefits due to a life event.

Your next opportunity to make a change to your benefits program will be in the fall. Be on the lookout for mailings and emails announcing Annual Enrollment and any changes to your benefits or your costs of coverage.

We want to help you maximize your benefits, so that you get the most out of the SHBP/SEHBP. Take advantage of all our site has to offer you!

LET'S KEEP IN TOUCH

You'll be asked to provide an email address so we can send you the latest information on your benefits, including Annual Open Enrollment information.

EXPLORE YOUR SITE

Explore the site to learn about your benefits. You'll find lots of helpful information in the **Reference Center**.

REVIEW YOUR BENEFITS

Click the **Benefit Summary** button on the home page to review your personal information, your covered dependents, and your medical, prescription, and dental plan details.

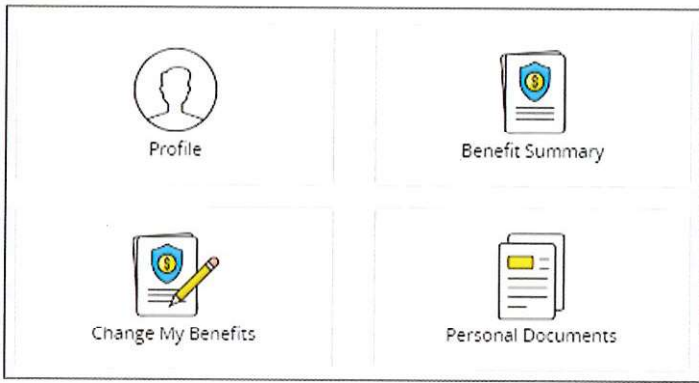
Hello, I'm Sofia. What can I help you with today?
Sofia

A stylized illustration of a woman with dark hair, wearing a green top, set against a light blue circular background. A speech bubble above her contains the text 'Hello, I'm Sofia. What can I help you with today?'. The name 'Sofia' is written in a large, blue, cursive font below the illustration.

FOR HELP

Sofia, your personal benefits assistant, can answer questions and guide you through the site.

Contact your local Human Resources Department, Benefits Administrator, or your Certifying Officer for additional assistance.



CHANGE YOUR BENEFITS OR INFORMATION

To report a Qualifying Life Event, such as a Marriage or Birth/Adoption, start by clicking the Change My Benefits button.

Select your Life Event from the Life Event box and enter the effective date of the change.

To change your contact information, start by clicking the Change My Benefits button.

Select Basic Info and click Address and Phone Number Information Change. Enter the effective date of the change.

Search Reasons for Change

Select the reason for change that applies and enter the date of the event.

BASIC INFO	LIFE EVENT
<p>Examples: Change of Address, Change of Beneficiary</p> <p>Address and Phone Number Information Change</p>	<p>Examples: Marriage/Divorce, Birth/Adoption</p> <p>Add Dependent age 27 and Up to Ch 375 Coverage</p> <p>Birth or Adoption</p> <p>Death of Dependent</p> <p>Divorce</p> <p>Drop Coverage on Demand Please Enter Today's Date</p> <p>Gain Coverage Elsewhere</p> <p>Losses Coverage Elsewhere</p> <p>Marriage</p> <p>Return From LOA</p> <p>Update Dependent Demographic Information Only</p>

CONTINUE YOUR CHANGE

The next set of screens will walk you through your enrollment step by step, showing you the available options relevant to the change you'd like to make.

Make sure your personal information, elections, and dependents are accurate, then click **Looks Good!**

To complete your transaction, click **Approve**. On the Confirmation screen, click **I Agree**.

If you've added new dependents, you will be prompted to provide supporting documentation. Your employer will verify all uploaded documents before your dependent is approved.

When your enrollment is complete, you will receive a confirmation number and can print your **Benefit Summary** for your records.

Transaction Complete Benefit Summary PDF

Your information has been submitted.
Select Home to return to your benefits home page or Log Out to end this session.

Thank You.

Confirmation Number
123-53-04-4539

AFTER YOU ENROLL

Return to the Home page to check for any additional tasks needed to complete your enrollment. View or download your Benefit Summary, and download the **MyChoice Mobile App**.

Visit this site anytime you want to learn more about your benefits or even search for a new provider and Book an Appointment using **Amino!**

To Do 1

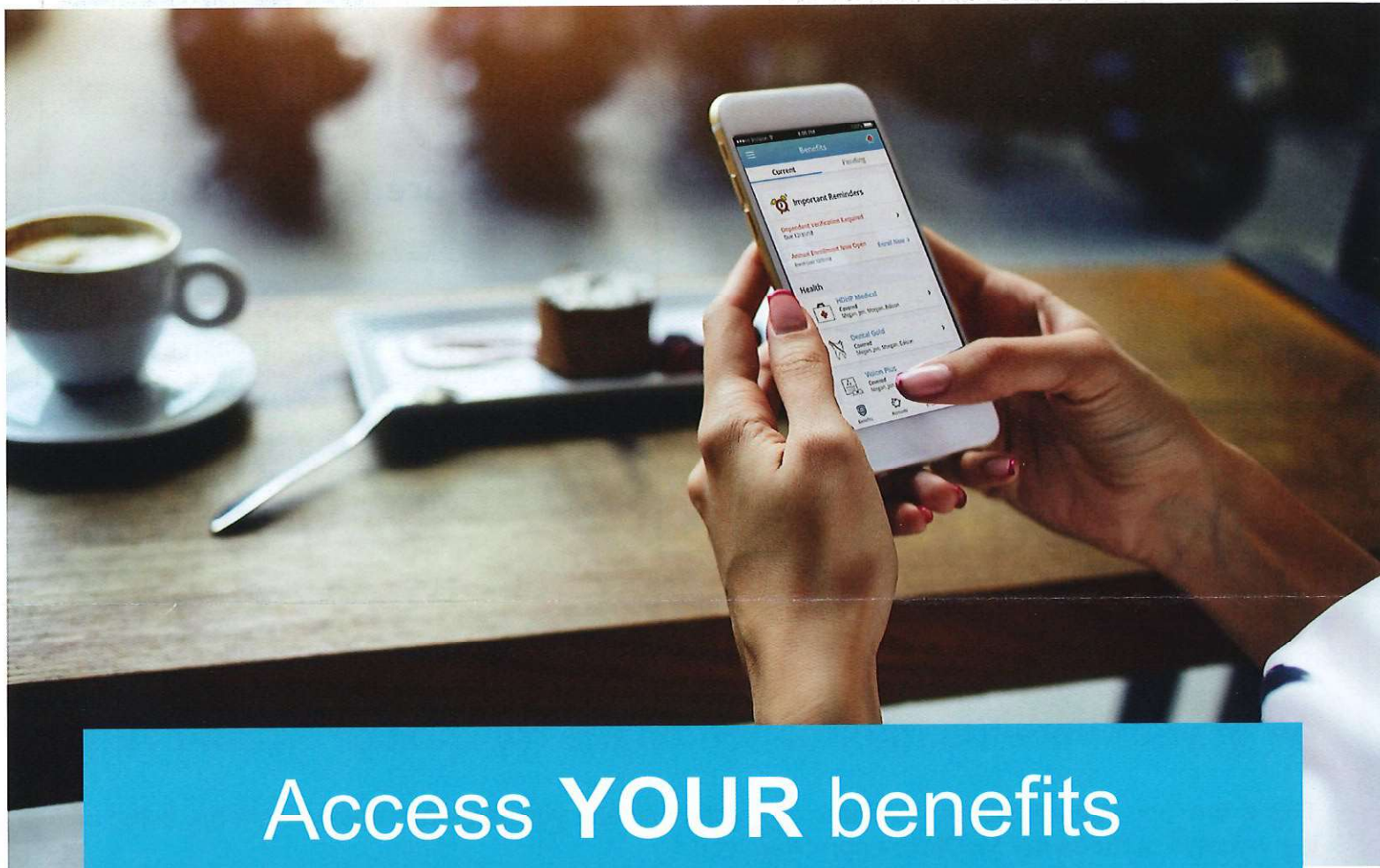
New Hire Enrollment - Pending Dependent Verification Upload Documents

my choice MyChoice Mobile App

- Quick access to benefit details
- Store your ID Cards

[Get Access Code](#)





Access **YOUR** benefits where **YOU** want



Never again be stuck at the doctor's office without your ID card.



Getting married or having a baby? Upload your dependents here.



Find out if your benefits cover that upcoming surgery.



Call or chat with a Member Services Advocate at anytime, day or night.

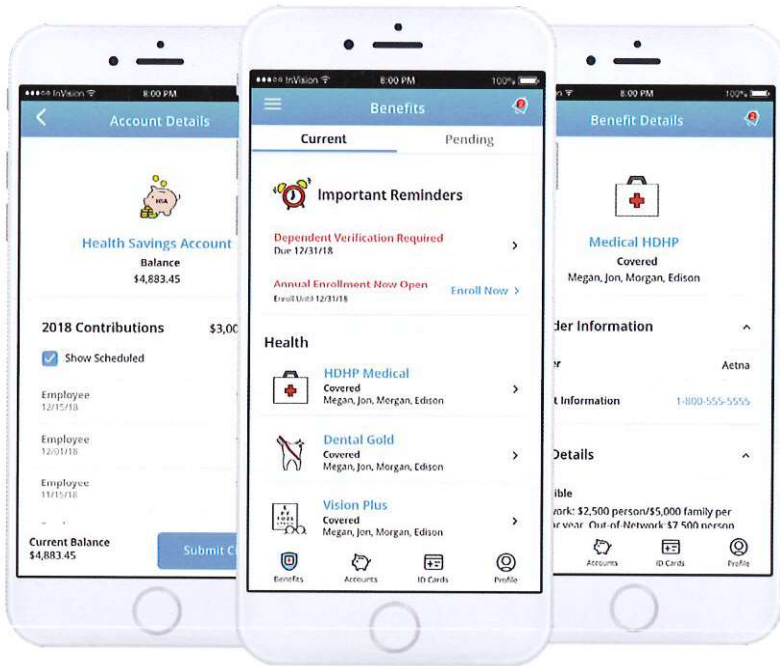


Explore Your Benefits

MyChoiceSM
MOBILE APP



Explore Your Benefits



All your benefits in the palm of your hand

All of your benefits information on the MyChoiceSM Mobile App!

This is one app you will definitely want to download to make your life much easier. Here are some of the valuable features the MyChoice app offers you:



Current Benefits – View your current medical, dental, vision plans, medical savings accounts, voluntary and supplement benefits.



Beneficiaries – View your listed primary and contingent beneficiaries for applicable insurance policies.



Messages – Stay on top of important deadlines, send and receive important documentation in regards to your benefits, such as dependent verification and EOI.



ID Card – View your virtual card. Keep all of your Medical ID information at the tip of your fingers!



Contact Info – Easily contact a representative for general questions about your benefits, benefits enrollment, life events or required documentation.

You can do all this with a few taps of a finger, plus much more!



Download the app now!

Once you download it, log into **Benefitsolver** to receive your access code.

