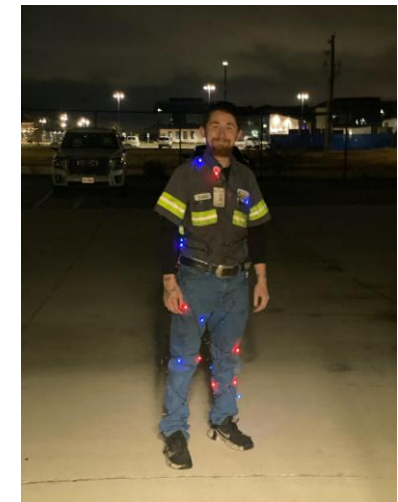
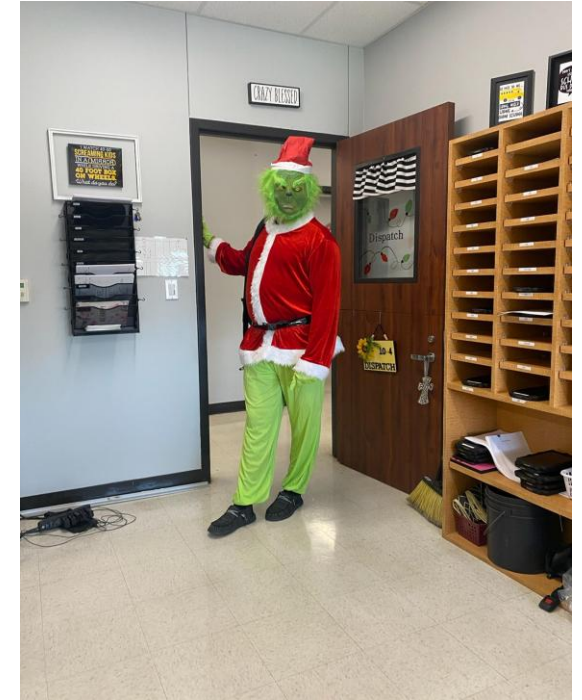


Outsourced Operations District Effectiveness Report April 13, 2026

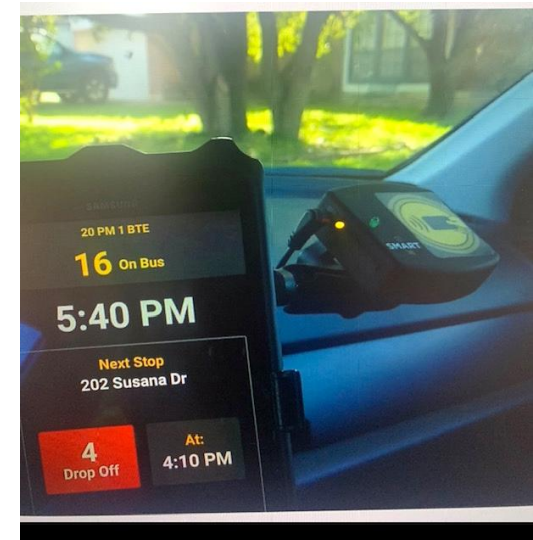


Transportation 2025-2026



Transportation Information

- On Time Performance – 98% daily average
- 99% staffed – but continue to hire staff to accommodate for growth for the 2025-2026/2026-2027 school year
- Annual support of NEF through the Angel Tree Program by providing labor and buses to deliver all of the hundreds of donated gifts to each of the campuses for distribution
- Third year utilizing Smart Tag for student bus ridership tracking with 7,800 active users using the parent tracking application



Routes & Field Trips

2024/2025

- Daily Operations
 - 128 Regular Ed Routes
 - 47 Special Ed Routes
 - 42 Midday Routes
 - For 17,800 miles per day
- Field Trips
 - 4,900 Field Trips
 - 240,000 miles for all school year
- Transported approx. 7,800 students/day
- Year End Mileage – 2,950,000 miles

2025/2026

- Daily Operations
 - 129 Regular Ed Routes
 - 48 Special Ed Routes
 - 40 Midday Routes
 - For 19,300 miles per day
- Field Trips
 - 2,100 Field Trips
 - 150,000 miles this school year to date
- Transporting approx. 8,200 students/day
- Year End Projection – 2,995,000 miles



ABM Custodial Operations

- Currently staffed at 85% district wide
- Reduced staff by 40% to start the school year to assist with the districts cost savings goals
- Management in place for 5 plus years
- Successfully Implemented A/B cleaning schedule while ensuring safety and quality goals were met
- ABM management, along with their talent Acquisition team, worked to get re-staffed once the VATRE was approved to ensure we could meet NISD standards moving forward





Recognizing the Team's Hard Work & Celebrating Successes





Food Service 2025-2026



SY 2025 - 2026: Growing & Serving

General Info

- SBP & NSLP Meals served to date - 1,289,270
- Non-NSLP Meals served to date - 776,878
- Meals per labor hours 17.8
- Currently Staffed at 93%

Service Challenges

- Staffing in the Trophy Club Area

Successes

- Opened remodeled Cafeteria and Serveries at Northwest HS
- Opened 234 Bistro in new Administration Building allowing us to serve more options to district staff
- Homemade Golden Waffles (MS & HS)
- Opened Confectionary Stations In High Schools
- Introduced Ramen Bowls
- Expanded menu options at NISD stadium concessions
- Catered North Texas Area Association of School Boards meeting



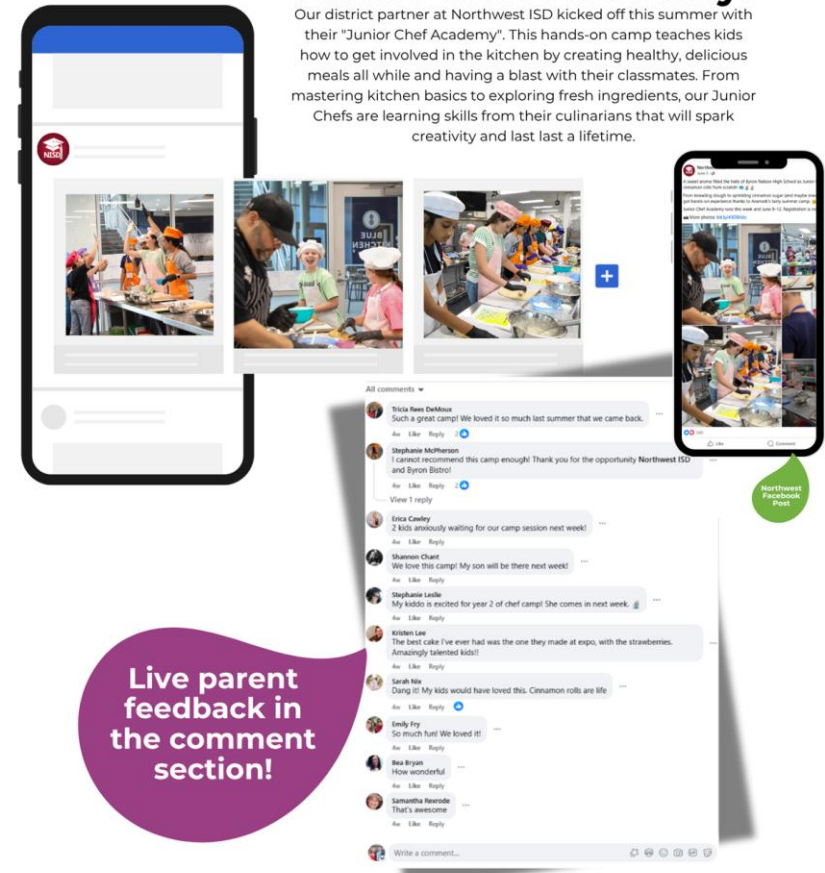
Student and Community Engagement

- Jr. Chef Academy
 - Northwest ISD recognized for our Jr. Chef Academy
- Executive Chef Marcus Hernandez, Catering Chef Anthony Moore and Registered Dietitian Jessica Bankston provide nutrition education through career days and wellness fairs
- Continue student focus groups and Student ViewPoint Survey to collect student feedback on menus and service (7,770 student responses)
- Tastings and Presentations at Quarterly SHAC Meetings
- BNHS Culinary Team (The Three Little Bobcats) will compete in Aramark Region Culinary Star Competition



Meet Our Junior Chef Academy!

Our district partner at Northwest ISD kicked off this summer with their "Junior Chef Academy". This hands-on camp teaches kids how to get involved in the kitchen by creating healthy, delicious meals all while and having a blast with their classmates. From mastering kitchen basics to exploring fresh ingredients, our Junior Chefs are learning skills from their culinarians that will spark creativity and last a lifetime.



Live parent feedback in the comment section!

aramark



AlphaBEST Education

Serving over 1,800 students weekly

- Northwest ISD employees' children served: 312 kids
- Partnered with Texas Workforce to provide care for those needing financial assistance
- Texas Rising Star Certified
- Provide after-school care at all new elementary schools on the horizon

Employing over 100 Team Members

- Partnership with Northwest ISD CTE Teaching and Training Program to hire and train Northwest ISD High School students

Family Friendly Flexible Programming

- School-year offering 1–5-day weekly enrollment options
- Full-Day camp offered for several non-instructional days and school holidays



AlphaBEST Education On the Horizon

- Providing care for NISD Employees during the Engage Conference
- Participating in Emergent Bilingual vendor event
- Offering more care for NISD Employees during professional development dates



DISCUSSION?

