

IMPORTANT CONTACT INFORMATION

PROVIDER	CONTACT INFORMATION
Medical Mutual	(800) 232-7400 www.medmutual.com
Express Scripts	(800) 417-1961 www.express-scripts.com
Southwest General Wellness	(888) 252-8150 help@swgeneral.com www.swgeneral.com
MetLife (Dental)	(800) 275-4638 www.metlife.com/dental
MetLife (Vision)	(855) 638-3931 www.metlife.com/mybenefits
MetLife (Voluntary Life)	(800) 275-4638 www.metlife.com
American Benefits (ABG) (FSA & Dependent Care)	(800) 499-3539, option 2 claim@amben.com (Claims and submissions) support@amben.com (FSA questions, general) www.amben.com
First Stop Health	(888) 691-7867 www.fshealth.com
AFLAC	(800) 992-3522 www.Aflac.com
Trustmark	(800) 918-8877 www.trustmarkbenefits.com

Have Questions?

Please see the chart above for provider customer service phone numbers and website addresses.

Your first point of contact for claims questions should be to the carrier's Customer Service numbers - shown above.

If you still have questions after you contacted the carrier, call Sarah Jocke at (216) 898-8300, ext. 6273 or email her at sjocke@bereaschools.org.