

Who We Are

American Fidelity is more than an insurance company. We offer benefits strategies to help empower you to make benefits decisions that assist your organization and your employees. Our goal is to act as an extension of your human resources department. We educate, enroll, and support the development of competitive employee benefits packages—all while ensuring seamless administration and employee satisfaction.

Check out these resources for managing your account and supporting your employees year-round.

Online Account

Your online account gives you easy access to employee data, billing information, and claims statuses, helping you save time and manage your overall benefits administration. To register for an online account, visit americanfidelity.com/register.

Billing

For assistance managing your American Fidelity bill or answers to other billing questions, visit americanfidelity.com/billing.

Qualifying Events

Life events outside the annual enrollment period can affect employee coverage.

Visit americanfidelity.com/changes for a list of circumstances that would allow your employees to make changes to their elections.

For additional support, visit americanfidelity.com/employer-help

If you have additional questions, reach out to your account manager or call 800-662-1113.

Explore americanfidelity.com®

Employee Support

If your employees require assistance logging in to their online account, downloading the mobile app, or they have questions about their benefits, please refer to the helpful links below.

- **Online Account Support**
americanfidelity.com/account-help
- **Mobile App Support**
americanfidelity.com/mobile-help
- **How-to Videos**
americanfidelity.com/videos
- **Healthcare Flexible Spending Account Tips**
americanfidelity.com/hcfsa-help
- **FSA Store**
fsastore.com/AFemployer
- **Health Savings Account Tips**
americanfidelity.com/hsa-help
- **HSA Store**
hsastore.com/AFemployer
- **Dependent Care Account Tips**
americanfidelity.com/dca-help
- **Unblocking Your Benefits Debit Card**
americanfidelity.com/unblock-card

For additional support on the following topics and more, visit americanfidelity.com/support.

- Filing an Insurance or Reimbursement Claim
- Checking your Claim Status
- Signing Up for Direct Deposit
- Uploading Claim Documentation

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Supplemental Plans

AmericanFidelity.com



Get information about voluntary benefits:

- Disability
- Life insurance
- Cancer protection
- Accident protection
- Hospital protection
- Critical Illness protection
- 403(b) Retirement savings

As a new hire, you are eligible to enroll in any supplemental plan during your 30-day qualifying event period. To schedule an appointment, please scan the QR code below and select 'Contact Us'—this will allow you to get in contact with an American Fidelity representative.



For assistance, please contact
Maggie Villarreal ext 6105



559-230-2107



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