

**Appendix F: RFP Definition of Terms**

Additional Services	Service or deliverable within the scope of the Contract, but not specifically provided under any Statement of Work.
AC 70/7460-1M	This Federal Aviation Administration (FAA) Advisory Circular (AC) describes the Federal Aviation Administration's standards for marking and lighting structures to promote aviation safety.
AES	Advance Encryption Standard.
Agency	User operable on The Customer's radio communications network/System.
AMBE	Advanced Multiband Excitation, P25 digital voice-coder.
ANSI/TIA-222-H	American National Standards Institute / Telecommunications Industry Association: "Structural Standard for Antenna Supporting Structures and Antennas and Small Wind Turbine Structures"
APCO	Association of Public Safety Communications Officials.
ATP	Acceptance Test Plan.
BER	Bit Error Rate.
Computer Aided Dispatch (CAD)	A computer-based system, which aids PSAP Telecommunicators by automating selected dispatching and record keeping activities.
CATP	Coverage Acceptance Test Plan.

Confidential Information	All tangible and intangible information and materials, including all Personally Identifiable Information, being disclosed in connection with this Contract, in any form or medium (and without regard to whether the information is owned by The Customer or by a third party), that satisfy at least one of the following criteria: (i) Personally Identifiable Information; (ii) Proprietary Information; (iii) non-public information related to The Customer's employees, The Customers, technology (including databases, data processing and communications networking systems), schematics, specifications, and all information or materials derived therefrom or based thereon; or (iv) information expressly designated as confidential in writing by The Customer. Confidential information includes all information that is restricted or prohibited from disclosure by state or federal law.
Contract	The final version of any contractually binding agreement between The Customer and the Contractor relating to the subject matter of this RFP; references to the Contract include all exhibits, attachments, and other documents attached thereto or incorporated therein by reference.
Contract Term	The initial term of the Contract and any renewals and/or extensions.
Contracted Personnel	Contractor's employees or other personnel (including officers, agents, and Subcontractors) provided by the Contractor to perform work related to the Contract.
Contractor	A Vendor awarded a Contract.
CSSI	Radio Console Subsystem Interface.
The Customer Premises Equipment (CPE)	Communications or terminal equipment located in The Customer's facilities – terminal equipment at a PSAP.
DAQ	Delivered Audio Quality.
dB	Decibel, a unit of power.
DC	Direct Current.
Deliverable	All project materials, including goods, software licenses, data, and documentation created during the performance or provision of Services hereunder or identified as a Deliverable in an applicable Statement of Work of other contract documents.
Department	A public safety subdivision utilizing The Customer radio network/system.
DHS	United States Department of Homeland Security.

Dispatch Console	A specialized computer with a software application through which calls are made to and received from radio users and radio dispatch locations.
Division	A sub-unit of a County agency.
DVB	A state-certified Disabled Veteran-Owned Business.
Dynamic Dual Mode	A feature of a P25 land mobile radio system whereby call requests are assigned to P25 Phase 1 or Phase 2 channels based upon the capability of the radio users participating in the call.
Effective Date	The date the contract has been fully executed by the Contractor and The Customer.
Emergency Services Internet Protocol Network (ESInet)	A managed Internet protocol network that is used for emergency services and can be shared by all public safety answering points. It provides the IP transport infrastructure upon which independent application platforms and core functional processes can be deployed, including, but not restricted to, those necessary for providing NG9-1-1 services. ESInets may be contracted from a mix of dedicated and shared facilities. ESInets may be interconnected at local, regional, state, federal, national, and international levels to form an IP based inter-network (network of networks).
ERP	Effective Radiated Power.
FCC	Federal Communications Commission.
FDMA	Frequency Division Multiple Access.
FEMA	Federal Emergency Management Agency.
FirstNet	The independent authority within the National Telecommunications & Information Administration (NTIA) created by the Middle-Class Tax Relief and Job Creation Act of 2012 to provide emergency responders with the first nationwide, high-speed, broadband network dedicated to public safety.
Form-C	Normally-open/normally closed relay contact arrangement.

Geographic Information System (GIS)	A computer software system that enables one to visualize geographic aspects of a body of data. It contains the ability to translate implicit geographic data (such as a street address) into an explicit map location. It can query and analyze data to receive the results in the form of a map. It also can be used to graphically display coordinates on a map such as Latitude/Longitude from a wireless 9-1-1 call.
GHz	1-billion cycles per second, Giga-Hertz (or microwave)
GPS	Global Positioning System.
Home Run Grounds	A dedicated and continuous electrical ground wire connection (green insulated) between an electrical device and the electrical circuit breaker panel. This connection is used for personnel safety as per the National Electric Code.
HVAC	Heating, Ventilation and Air Conditioning.
Hz	1 cycle per second, Hertz.
ID	Radio Unit Identifier.
IMBE	Improved Multiband Excited, P25 digital voice-coder.
IEEE	Institute of Electrical and Electronic Engineers.
Inter RF Sub- System Interface (ISSI)	An electronic gateway device used to link disparate P25 radio networks, thereby allowing radio user roaming across radio networks.

Interoperability	The ability of public safety responders to share information via voice and data communications systems on demand, in real time, when needed, and as authorized.
Key Personnel	Contracted personnel who play leading and critical roles in provided Services during the contract term.
KHz	1,000 cycles per second, Kilo-Hertz.
KMF	Key Management Facility.
kVA	Kilovolt-Ampere.
LCD	Liquid Crystal Display.
LMR	Land Mobile Radio.
LTE	Long Term Evolution.
MABAS	Mutual Aid Box Alarm System.
Mandatory	A requirement labeled as such must be present in the proposed solution, exactly as stated, or the solution will not be considered by The Customer.
MBE	A state-certified Minority Business Enterprise.
MHz	1,000,000 cycles per second, Mega-Hertz.
Municipality	Any county, city, village, town, school district, board of school directors, sewer district, drainage district, vocational, technical and adult education district, or any other public body having the authority to award public contracts.
NCC	Network Control Center.

Next Generation 9-1-1	An enhanced 9-1-1 system that incorporates the handling of all 9-1-1 calls and messages, including those using IP-enabled services or other advanced communications technologies in the infrastructure of the 9-1-1 system itself.
NMS	Network Management System.
NOC	Network Operations Center.
NPSTC	National Public Safety Telecommunications Council.
OSHA	Occupational Safety and Health Administration.
OTAP	Over the Air Programming.
OTAR	Over the Air Rekeying.
OTEK	Over the Ethernet Keying.
P25	Project 25.
P25 Phase 1	Project 25 radio system using FDMA and the IMBE voice-coder.
P25 Phase 2	Project 25 radio system using TDMA and the AMBE voice-coder.
Parties	The County and the Contractor, collectively.
Party	Either the County or the Contractor, individually.

Personally Identifiable Information	An individual's last name and the individual's first name or first initial, in combination with and linked to any of the following elements, if the element is not publicly available information and is not encrypted, redacted, or altered in any manner that renders the element unreadable: (a) the individual's Social Security number; (b) the individual's driver's license number or state identification number; (c) the individual's date of birth; (d) the number of the individual's financial account, including a credit or debit card account number, or any security code, access code, or password that would permit access to the individual's financial account; (e) the individual's DNA profile; or (f) the individual's unique biometric data, including fingerprint, voice print, retina or iris image, or any other unique physical characteristic.
Proposal	The complete response to this RFP submitted on the approved forms, in the required manner and setting forth the Vendor's prices for providing the products and services described in the RFP.
PTT	Push-to-Talk.
Public Information	Information that (i) is collected, assembled or maintained under a law or ordinance or in connection with the transaction of official business by a governmental body or for a governmental body; and (ii) the governmental body owns or to which it has a right of access.

Public Safety Answering Point (PSAP)	A facility to which a call on a basic or sophisticated system is initially routed for response, and on which a public agency directly dispatches the appropriate emergency service provider, relays a message to the appropriate emergency service provider or transfers the call to the appropriate emergency services provider.
Response	A Vender's response to this RFP, also referred to as a Proposal.
RF	Radio Frequency.
RFP	This Request for Proposal.
SATP	Service Acceptance Test Plan.
Secondary PSAP	A PSAP equipped with automatic number identification and automatic location identification displays. It receives 9-1-1 calls only when they are transferred from the primary PSAP or on an alternative routing basis when calls cannot be completed to the primary PSAP.
Services	All actions, recommendations, plans, research, customizations, modifications, documentation, maintenance, and support provided by the Contractor necessary to fulfill that which the Contractor is obligated to accomplish under the Contract.
SOW	Statement of Work.
State	The Customer's State identified in this RFP.
Subscriber Unit (SU)	Portable or Mobile Unit

Subcontract	Any contract, express or implied, between the Contractor and another party or between a Subcontractor and another party delegating or assigning, in whole or in part, the making or furnishing of any material or service requested for the performance of the Contract.
Subcontractor	A party to a Contractor, as included in the RFP Responder's Proposal.
System	The new radio communications network to be proposed by Vendors and installed by the Contractor.
TDMA	Time Division Multiple Access.
TIA	Telecommunications Industry Association
TIA-102	Telecommunications Industry Association, P-25 Standards.
TIA-603E	Telecommunications Industry Association, Land Mobile FM and PM Communications Equipment Measurement and Performance Standards.
TIA TSB-88	Telecommunications Industry Association, Technical Service Bulletin-88, Wireless Communications Systems Performance in Noise and Interference-Limited Situations.
TTA	Tower Top Amplifier
UHF	Ultra-High Frequency (i.e., 450-512MHz)
UPS	Uninterruptible Power Supply.
User	An entity or person that operates land mobile radio equipment.
User-Selectable	A radio feature that can be enabled/disabled by radio-equipped field personnel.
uV	micro volt. One-millionth of a Volt.
VAC	Volts Alternating Current.
Vendor	The entity that is responding to this RFP Specification.
VHF	Very-High Frequency (i.e., 136-174MHz).
VPN	Virtual Private Network.

