



Dear Chief Leschi Families and Community Members,

We have heard and recognized the concerns that many of you have shared regarding our transportation services over the last few years. We want our families to know that we take these concerns seriously, and we are committed to making meaningful and lasting improvements to ensure that our transportation department reflects the same level of care, professionalism, and respect that we expect in every part of our school.

Transportation at Chief Leschi Schools is a uniquely complex operation. Each day, we safely transport students from across four different counties, often traveling long distances to bring them together to school within a 30-minute arrival window. While this presents logistical challenges, it is a responsibility we take very seriously. Our students spend a significant portion of their day in our care, and that care begins the moment they step onto a bus.

To strengthen our systems moving forward, we will implement comprehensive changes within our transportation department. As part of this process, we will be bringing in outside consultants to conduct a full review of our transportation program. These professionals will examine every aspect of our operations, including:

- Bus routing and route efficiency
- Student ride times and route structures
- Department staffing and personnel practices
- Operational procedures and safety protocols
- Workplace culture and expectations within the department
-

Our goal is not simply to improve, but to ensure that our transportation department operates with the highest standards of professionalism, accountability, and service.

Our primary focus is customer service and respect. Every interaction with students and families should reflect the values of Chief Leschi Schools. Our buses are often the first and last school experience a student has each day, and it is essential that those experiences are safe, respectful, and supportive.

We know that the best solutions come from listening to the people we serve. In the coming weeks, we will reach out to families for feedback and engagement opportunities related to transportation. Your experiences and perspectives will help guide the improvements we make. We want to build a transportation system that works better for our students, our families, and our staff.

Thank you for your patience, your honesty, and your continued partnership as we move forward together.

Sincerely,

A handwritten signature in black ink that reads "Don Brummett".

Don Brummett
Superintendent
Chief Leschi Schools