



## Version 9.1.0 | March 11 2026

### New Features

- Implemented a site-wide Dark Mode theme that can be toggled by admin users.
- Enabled support for multiple email domains to be used by an LEA.
- Allow admins to generate click reports across multiple campaigns.
- Added opt-out option for Directory Sync notification emails.
- Enhanced Email Breach Report CSV exports with the most recent breach date per email.

### Bug Fixes

- Expired administrator accounts will no longer receive automated system emails.
- Improved scheduled campaign handling with multiple configurations.
- Enhanced recurring campaign processing.
- Corrected template rotation logic to prevent reuse before all templates are cycled.
- Resolved issue where the first selected template was not sent.
- Fixed unexpected phishing campaign send behavior.
- Resolved Gmail and Google Add-in reporting errors.
- Corrected abnormal HIBP (Have I Been Pwned) detections.
- Addressed email sync issues including: AD Sync errors, Auto-sync not deleting
- Fixed large campaign report download failures.
- Corrected errors when accessing high-risk reports.

## Version 9.0.0 | October 10 2025

### New Features

- Redesigned logo and user interface and added a more modernized navigation.
- Created a Gmail/Office365 mail client addon for Target Users to report phishing emails.
  - Launched a Phishing Report dashboard to view reported emails.
- Campaigns may be configured to send clickers an automated awareness email.
- Added ability to send Training Campaigns to your Target Users.
- Expanded methods for Target Users to reduce their negative risk score.
- Added ability for LEA admin to allow SDCOE to impersonate their account.
  - Implemented an audit log on the Impersonation settings page.
- Added text descriptions for the Event Types listed in a campaign's event report.
- Added additional opt-in email notifications to the Settings page.



## Bug Fixes

- Improved application responsiveness.
- Modified the Azure AD client secret to be a password field.
- Improved tracking for events from recurring campaigns.
- Fixed the User Risk Score tile on Dashboard page to link to correct User Group page.

## Version 8.0.0 | August 16 2024

## New Features

- MFA is now required for logging into Red Herring.
- COEs now have a new visual appearance for Agencies (LEAs) page.
- Added report graphs to Campaign summary page.
- Added option to directly email the Campaign Report – Export Options.
- Modified user experience when cloning a Shared Email or Landing Page template.
- Added ability to Clone a User Group.
- Added function for the Email Scan Report to be emailed to Admins on a monthly basis.
- Added capability to opt-out of Email Scan Breach Report Notifications
- Modified Insert Button of Landing Page editor to link to a Landing Page.
- Added capability to Insert Footer on Email Templates.
- Added capability to Insert Images on Landing Page/Email Templates.
- Added Knowledge Assessment Quiz results to Target User's page.
- Added capability for SDCOE to display a Maintenance Message on top of page after an admin logs in.
- Modified the Preview a Landing Page template functionality to display the URL and to open the page in a new tab using a chosen custom domain.
- Added the capability to send a Staggered Simulated Phishing Campaign to a percentage of users every hour.
- Added capability for COEs to Impersonate an admin from a child LEA (In preview for selected accounts)

## Bug Fixes

- Fixed issue of slow loading of Landing Pages > Shared with me
- Fixed slow loading of Red Herring Dashboard for COEs with large LEAs
- Updated all charts to be ADA Compliant



## Version 7.1.2 | May 1 2024

### New Features

- Changed the Schedule New Campaign and Send New Email (Ad Hoc) functions to require administrator to specify an expiration time (1-15 days) for the simulated phishing links with-in email body.
- The following domains are now available for Schedule New Campaign and Send New Email (Ad Hoc) functions: edufinancial.org, edupointonline.com, glooglonline.com, gmailonline.us infinite-campus.org, peoplesoftsdcoe.com, sfcoe.org, sfusds.net.

## Version 7.1.1 | December 15 2023

### Bug Fixes

- Fixed issue of duplicate emails being sent when Recurring Campaign is scheduled
- Resolved issue of inability to assign target user to group while using Google Sync
- Agency Image setting issue under LEA Branded settings

## Version 7.1.0 | October 13 2023

### New Features

- Added ability to add a trackable QR code into an email template.
- Pre-released Email Scan Report for testing by designated LEAs

### Bug Fixes

- Corrected a typo and formatting error in the License Expiration email notification
- Fixed error message that does not display when a user tries to save a template with the same name

## Version 7.0.1 | July 21 2023

### Bug Fixes

- Increased the performance of Dashboard charts to resolve slow loading times
- Resolved issue that did not allow deletion of a county under Counties page (system admin)
- Resolved issue that prevented Admin Activities report from displaying audit logs
- Resolved data validation errors on Settings page for LEA Branded information
- Resolved issue that prevented LEA Branded information and images from displaying on Landing Pages



## Version 7.0.0 | July 14 2023

### New Features

- Ability to schedule automatic target user syncs for Azure, G-Suite, and On-Prem AD
- New charts available in the Homepage/Dashboard
  - Group Risk Score Distribution
  - User Risk Score Distribution
  - Top Clicked Email Templates
  - (County Admin) Agency Risk Score Distribution Chart
- User Risk Score History available in each individual Target User's Dashboard
- User Risk Score History available in each User Group's Dashboard
- User Knowledge Assessment metrics available in each individual Target User's Dashboard
- Admins can add user specific remediation notes to a Target User's Dashboard
- Can hide/unhide failed Campaigns in Campaigns List
- Ability to add a Tag to Email Templates, Landing Page Templates, and Knowledge Assessments
- New toolbar button in Email Template Editor to dynamically insert a User ID into template
- New toolbar button in Email Template Editor to Insert Forwarded message template
- Global Search Bar returning results of Email Templates, Landing Page Templates, Target Users, User Groups, and Campaigns
- New system notifications in the top menu bar
- Can edit your Notification Settings and frequency
- Notification when License is 2 months away from expiring
- Notification when new public Email Templates, Landing Page Templates and Knowledge assessments are available
- Upload Agency assets such as images and organization information for use in Email and Landing Page Templates
- (County Admins) Ability to delete an Agency
- Calendar available for scheduling Demo's in the Red Herring Homepage
- Sending a test email template displays the Admin's information for first name and last name tokens

### Bug Fixes

- INC0097740: Issue when creating randomized email campaign
- Issue with links when sending out test email templates

## Version 6.0.2 | February 11 2023

### New Features

- Migrated from using an Azure SMTP server to SMTP.com mail service
- Modified Email Template to only use agency's SMTP server or a Red Herring custom domain when sending a simulated phishing email or campaign



## Bug Fixes

- Fixed errors in Azure Application Insight
- Fixed issue when target user provides an invalid token
- Fixed redirect to Knowledge Assessment page
- Fixed issue when pie chart is empty in Groups Report
- Fixed issue when pie chart is empty in Target User's Report
- Fixed error when redirecting to a deleted Landing Page
- Repaired bug in JavaScript for tracking video views on a Landing Page
- Fixed an error when previewing an Email Template
- Fixed error when displaying an Email Template as a tooltip while creating a campaign
- Fixed an issue when an agency confirms their SMTP server
- Resolved issue when a website is unable to be cloned by tool in Landing Page Editor
- Fixed an error when assigning multiple target users to a single group
- Modified code to check for a null value when deleting a group
- Modified code to check for a null value when creating a new Email Template category
- Fixed a Handle Exception when syncing target users from Google G-Suite
- Resolved "Handle .SqlConnection.OnError" while connecting to SQL database to generate the County Report

## Version 6.0.1 | September 26 2022

### Bug Fixes

- Resolved issue with the confirmation email for newly added administrators not being delivered
- Increased the performance of Campaign report to resolve slow loading times
- Updated instructions for target user Import from a CSV file

## Version 6.0.0 | July 30 2022

### New Features

- Improved availability and scalability by hosting Red Herring in Azure Cloud
- Improved Google user sync functionality and error handling
- Improved Clone URL functionality on Landing Page template editor
- Added ability to see history of emails sent using the Send Email functionality
- Improved filtering by target user event type on the Campaign page
- Restrict the creation of admin account with requirement to have same email domain
- Improved user sync processing time

### Bug Fixes

- INC0077242 - Google user sync imports suspended users and takes up available licenses
- INC0077185 - Red Herring Site cloning function is not working for Amazon website
- INC0074577 - Improve the prompt for blacklisted URLs
- INC0074560 - Blacklist URL has duplicate entries
- INC0077558 - If at least one phishing email fails to be sent, the entire campaign fails to complete
- INC0073616 - County cannot log in to their account because the agency they created has



expired, but the county is not expired.

- INC0072243 - False Positive Click
- INC0072009 - After cloning the Google - Shared File phishing email template, test results in Test failed: The destination email was not found.

## Version 5.0.2 | April 21 2022

### New Features

- Sync Google G-Suite sub-groups: agency admin can sync sub-groups from G-Suite directory
- Target user sync: the system records mismatched domains during the sync and provides a report of users with errors.

### Bug Fixes

- User sync took a long time to complete




## Version 5.0.1 | March 31 2022

### Bug Fixes

- Custom domain landing page failed to send target users to the page

## Version 5.0.0 | March 1 2022

### New Features

- **Campaign**
  - Setup recurring campaigns: Campaign admins will be able to set up recurring schedules when creating new or editing existing uncompleted campaigns.
  - Setup black-out date and time: District and COE admins may prevent campaigns from running during certain times  Blackout Time
  - Use pre-defined domains provided by SDCOE: User can select a desired domain from Campaigns page or Send Email button.
  - Preview email templates on creating new or editing an existing campaign.
- **Email template**
  - Embedded target user's email address or the current date 
- **Landing page template**
  - Design a landing page template from an existing webpage:  button allows users to set up a landing page from a public website URL. (Note: not all website URLs are allowed. The system restricts some URLs.)
  - Create chain landing pages: Users can add a link using "P" icon in a landing page template pointing to another landing page that will continue to track the target user's



actions.



- **General**

- Sync Google G-Suite group: agency admin can sync groups from G-Suite directory.
- User groups: new system defined groups based on the user's risk score.
- View page sensitive help "?" icon located on the bottom-right of the page.
- View release notes from Red Herring version number: located on the bottom-left of the homepage.

## Bug Fixes

- The Landing page dropdown list does not show the items. When creating a new email template, you can click on the [P] icon to insert the landing page, which opens a dialog box. The dialog box shows a category, but the Landing Page dropdown is not populated unless the category is clicked on. The "Category" dropdown shows the first available but is not active (INC0070215)
- Need to know what link user clicked on. If there are multiple links in a phishing template and they all go to different landing pages. In the detailed report of the campaign, I need to be able to see which page user clicked on. Please add that information to the detailed report (INC0067081).
- The link to the Red Herring video on the homepage was not displayed.
- When a user performs a landing page test with knowledge assessment embedded, the knowledge assessment doesn't display the items.
- Cannot create campaign sooner than 30 mins away.
- In some cases, email template displays html codes in the template editor.
- Emails with random difficulty levels were not working correctly.

## Changes

- Change the quiz button in landing page editor from  to 
- Sort email sent by date descending in user dashboard (most current at the top).
- Campaign and Target User report pages have an updated Event Report table. Updated table functionality includes searching, filtering, grouping, and sorting. Additionally, each Event Report item has links to any Email Template, Landing Page Template, and Target Users associated with it.