

Student Chromebook Problem Form

This form should be used when a student Chromebooks is defective, damaged, or needs repair. A second Chromebook will be issued to a student while the first is evaluated. Receiving a second "loaner" Chromebook does not resolve the student from liability for the first device. Student will be notified by school staff on how to proceed for the first Chromebook.

- Site:**
- Antelope
 - Adelante
 - Challenge
 - Granite Bay
 - Independence
 - Oakmont
 - Roseville Adult
 - Roseville High
 - Woodcreek
 - West Park



Student Section: Please fill out all parts in the section below

Today's Date: _____

Student's First Name _____

Student's Last Name _____

Student ID Number _____

Chromebook Number _____

Graduation Class Year _____

Problem with Chromebook: Defective
 Damaged
 Not Sure

Is this problem intermittent (random) or does it show up all the time? All the time
 Intermittent

- Please select a issue:**
- Screen(Pixels/Lines)
 - Outer case Damage
 - Not Charging
 - Won't Turn On
 - Keyboard
 - Touchpad / Mouse issue
 - Chrome OS missing or damaged error
 - Exposure to liquid
 - Other - Please explain below

Was insurance purchased for this chromebook at the start of this school year? Yes
 No
 Not sure

I understand that I am responsible for all damages or repairs, Unless verified by school staff.

Drop-off Student Signature _____ Date _____

Pick-up Student Signature _____ Date _____

Office Use Only:

Asset Tag/Serial Number _____ Date _____

Received by: _____ Amount Billed _____

Technology: _____ []Site repair []Depot Repair []Factory Reset []Enrolled []Updated OS

Parts replaced: []LCD []Keyboard []System-board []Plastics [] Other parts - Notes below

Notes: _____