



REQUEST FOR PROPOSALS

for

Student Telehealth & Behavioral Support Services

Proposals Due:

No later than 4:00 p.m. EST on Tuesday, March 31, 2026.

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Request for Proposal

Allentown School District

The Allentown School District (ASD) is a large urban school system in the Commonwealth of Pennsylvania, serving a vibrant and diverse community in the heart of the Lehigh Valley. With a rich history of academic tradition and a student population of approximately 16,500 learners across 25 schools, the District serves as a vital anchor for the city of Allentown. ASD is dedicated to the mission of providing a high-quality, equitable education that empowers every student to realize their full potential, regardless of their background or starting point. Our district takes pride in its cultural tapestry, supporting a wide array of linguistic and socioeconomic experiences with a focus on innovation, inclusivity, and 21st-century readiness. By fostering strong partnerships between educators, families, and the community, the Allentown School District remains steadfast in its commitment to graduating students who are college and career-ready and prepared to lead in a global society.

All proposals can be sent electronically in PDF format by email to the following:

RFP@allentownsd.org

Or by mail or hand delivered

to: Allentown School District

Attn: Ali Nastah

31 S. Penn Street

Allentown, PA 18102

Proposals must be received no later than 4:00 p.m. EST on Tuesday, March 31, 2026.

The Allentown City School District is not liable for any cost incurred by any person or firm responding to the RFP.

Questions prior to the submittal of the RFP are to be directed to:

Ali Nastah

Director of Procurement

RFP@allentownsd.org

The Department of Procurement is the only contact for this project. Contacting other administrators, School Board Members, or staff members as part of this process is not acceptable and is grounds for potential elimination from consideration. All questions must be submitted via email.

Introduction

Statement of Work:

The selected vendor will provide a turnkey, evidence-based telehealth platform to deliver clinical mental health services to all students within the Allentown School District. Services must be accessible both in-school and at-home on any internet-enabled device, ensuring a solution-focused care model provided at no cost to families. The vendor is responsible for providing all necessary technology and equipment for every school site, as well as providing ongoing training and support for District staff. To ensure continuity of care, the provider must employ diverse, Pennsylvania-licensed clinicians capable of reducing symptoms related to mental health conditions within 15 days of a referral. Furthermore, the vendor must integrate with the District's Multi-Tiered Systems of Support (MTSS) by providing HIPAA and FERPA-compliant data tools that track referral progress and clinical outcomes, such as significant reductions in anxiety and depression screening scores

Mission

The mission of the Allentown School District is to serve the diverse educational needs of each student, by igniting their passion for learning and creating an academic culture.

Vision

The Allentown School District envisions a learning community that increases student achievement by cultivating positive relationships, offering rigorous and meaningful curricula, and by empowering the Allentown community.

Core Values

To support students in achieving academic excellence and attaining a bright future beyond graduation, we must align our actions and mindsets in order to become a learning community committed to these core values:

Collaboration

Cultivating students, staff, families, and community engagement and recognizing that we get better together and all of our strengths are needed.

Empowerment

Equipping stakeholders to help students reach their full potential by providing them with the encouragement, resources, support, and opportunities they need to excel.

Innovation

Fostering innovation among our staff to design learning experiences and environments that promote a culture of curiosity, creativity, and future readiness.

Integrity

Building trust and accountability through honest and transparent communication within our learning community.

Respect

Creating the conditions for a positive and welcoming culture where everyone feels safe, valued, empowered, and loved.

Scope of Services

The Allentown School District (ASD) is seeking a qualified vendor to provide a school-based and at-home telehealth platform for mental health services. The goal is to provide evidence-based clinical care via a solution-focused model to improve students' social-emotional, attendance, and academic outcomes.

The selected vendor shall provide a comprehensive, turnkey telehealth solution designed to deliver evidence-based clinical mental health services to the entire student population of the Allentown School District (ASD). The service model must be "built with and for schools," ensuring seamless flexibility for care delivery both within the school building and at the student's home. To maintain equitable access, all clinical services must be provided at no cost to families and must be available regardless of whether the services can be billed to a third-party insurance provider.

To match the current service level, the selected vendor must provide:

Clinical Service Delivery & Protocol

- **Evidence-Based Intervention:** The vendor must implement a solution-focused clinical model, such as the HEART (Early Assessment, Response, and Treatment) protocol, to deliver mental health care.
- **Provider Qualifications:** All services must be rendered by diverse, multilingual clinicians who hold active professional licensure in the Commonwealth of Pennsylvania.
- **Access Timelines:** The vendor is required to have locally licensed providers available to begin treatment within 15 days of a referral from a parent or school staff member.
- **Consent Management:** Care must only be initiated following a formal referral and the acquisition of documented parental or caregiver consent.

Care Coordination & Long-Term Support

- **Continuity of Care:** The vendor shall work directly with students and families to identify cases where mental health needs are long-term in nature.
- **Community Partnerships:** The vendor must forge active partnerships with local Allentown community providers to facilitate "transition of care" plans for students requiring intensive, in-person, or specialized longitudinal support.

Technology, Equipment, and Training

- **Hardware Provision:** The contract must include the provision of all necessary technology and equipment for every school site within the District.
- **Platform Versatility:** At-home services must be compatible with any internet-enabled device to ensure students can access care outside of school hours.
- **Professional Development:** The vendor shall provide initial and ongoing training and technical support for ASD staff to ensure effective referral workflows and platform utilization.

Data Integration and MTSS Alignment

- **MTSS Integration:** The platform must provide tools and data that support the District's Multi-Tiered Systems of Support (MTSS) framework.
- **Outcome Reporting:** The vendor must provide clinical outcomes data demonstrating significant reductions in screening scores for anxiety and depression (benchmarked at a 70% success rate).
- **Regulatory Compliance:** All data sharing, referral tracking, and progress monitoring must be conducted through strictly HIPAA and FERPA-compliant measures.

RFP Requirements

Proposals should be submitted following the instructions detailed below.

The Allentown School District reserves the right to select a proposal in its entirety or some portion(s) thereof. Furthermore, The Allentown School District reserves the right to reject any and all proposals and waive irregularities.

Submission Details

Proposals, including any/all attachments, cover letter, tabs, and completed responses should not exceed twenty-five (25) pages in length on 8 ½" X 11" paper, single-spaced using a minimum font size of 12 pt.

All proposals must include:

- • **Total Contract Cost:** A clear, all-inclusive price.
 - • **Funding Compatibility:** A statement confirming that the pricing model is compatible with General Fund and PCCD Grant structures.
 - • **Zero-Cost Certification:** A guarantee that no costs, co-pays, or fees will be billed to the students or their families
-
- **Deadline:** Tuesday, March 31, 2026 no later than 4:00 PM EST
 - **Format:** PDF, submitted electronically to rfp@allentownsd.org Subject line should read as follows: "RFP – TELEHEALTH – COMPANY NAME"
 - **Questions:** rfp@allentownsd.org Subject line should read as follows: "RFP – QUESTION(S) – TELEHEALTH – COMPANY NAME".

No proposal received after the deadline will be accepted. Please send via email, Tuesday, March 31, 2026 no later than 4:00 PM EST to rfp@allentownsd.org. All questions must be submitted via email by no later than 11:00 AM EST March 24, 2026 to the above noted email address. An addendum will then be posted on the District's website at: www.allentownsd.org/offices/financial-operational-services/bids-and-rfps

Requests for any information concerning this solicitation are to be referred to Department of Procurement at rfp@allentownsd.org or 484-765-4245.

In the event that modifications or additions to the RFP become necessary, such items will be posted on the District's website at www.allentownsd.org under Offices > Financial Services > Bids and RFPs.

Supporting Documentation

All documentation submitted with the proposal will become the property of Allentown School District.

Informality of Proposal and Acceptance, Rejection or Selection of Proposal

The Allentown School District expressly reserves the right to reject any or all proposals (in whole or in part, with or without cause, even if all stated requirements are met), to waive any informalities or irregularities in the proposals, and to accept that proposal or the combination of proposals which is in the best interest of the Allentown School District, in part or in whole. The District reserves the right to negotiate terms and conditions.

Execution of this “Request for Proposal”

The proposal must be signed by an official authorized to bind the respondent, and it must contain a statement to the effect that the proposal is firm for a period of at least 120 days from the date of receipt.

Proposals must be accompanied by the RFP of the Allentown School District, which is to be incorporated therein by reference. The District shall review the proposals pursuant to the criteria stated herein.

8. Timeline

- RFP Issued: March 10, 2026
- Deadline for Questions: March 24, 2026
- Proposal Submission Deadline: March 31, 2026
- Vendor Presentations: TBD
- Award Notification: TBD

Performance Metrics and Liquidated Damages

Appointment Wait Time	100% of students must have a provider available within 15 calendar days of referral.
Clinical Outcomes	70% of students served must show clinically significant reductions in anxiety/depression screening scores.
Licensure Compliance	100% of clinicians must be Pennsylvania-licensed and cleared via PA background checks.
Hardware Availability	Telehealth technology/equipment must be functional and present in every school site.
Multilingual Access	100% of Spanish-speaking families must have access to a bilingual clinician/translator at intake.

Liquidated Damages for Non-Performance

- **Failure to Meet 15-Day Referral Window (KPI-01):** The vendor shall credit the District **\$500 per student, per week** for every referral that exceeds the 15-day window for an initial clinical appointment.
- **Provider Licensure Lapse (KPI-03):** Any session conducted by a clinician not holding a valid **Pennsylvania license** or required PA clearances will result in a **full refund** of the session cost plus a **\$1,000 penalty** per occurrence.
- **Equipment Downtime (KPI-04):** If the required technology or equipment is missing or non-functional at any school site for more than **3 consecutive school days**, the vendor shall credit the District **\$100 per day, per site** until the equipment is replaced or repaired.
- **Reporting Delays:** Failure to provide the District with monthly clinical outcomes data (MTSS/Screening scores) by the 5th of the following month will result in a **\$500 administrative credit**.

Evaluation Criteria and Scoring

Each proposal will be evaluated by a Selection Committee comprised of District leadership, academic specialists, and financial officers. Proposals will be scored on a **100-point scale** based on the following weighted categories:

Proposals will be evaluated based on the following weighted scale:

Category	Weight	Criteria for High Score (Exemplary)
Clinical Access & Timeliness	25%	Ability to guarantee locally licensed providers available within 15 days of referral. Evidence-based "solution-focused" model for anxiety and depression.
Special Education & IEP Compliance	20%	Experience providing "Related Services" for students with IEPs and 504 plans. Compatibility with Pennsylvania's SBAP/Medicaid reimbursement requirements.
Provider Diversity & Licensure	15%	Evidence of a diverse, multilingual clinical staff. All providers must hold active Pennsylvania licensure .
Technology & Support	15%	Provision of hardware/equipment for every school site . Capability for at-home services on any internet-enabled device.
Data, MTSS & Reporting	15%	HIPAA/FERPA compliant tools for staff to track referral progress. Demonstrated 70% reduction in screening scores for anxiety/depression.
Cost & Budgetary Fit	10%	Total platform and service cost. Preference for a model with no cost to families and transparent "General Fund" billing.

Upon the release of this RFP and during the conclusion of the selection process, there shall be no communication between any prospective respondents, their lobbyist(s) or agent(s) and any employee of ASD or its elected Board of Directors, except as provided for in the RFP. Any violation of this provision by any prospective firm and/or its agent shall be grounds for immediate disqualification.



General Terms and Conditions

It is recognized that, for the protection of the children, all persons affiliated with and/or employed by the vendor must be of stable personality, and the highest moral character. Any persons working on school grounds shall obtain the necessary clearances. The cost to obtain these clearances shall be the responsibility of the vendor who is awarded the contract. Copies of the clearances shall be given to the district upon their request.

1. Definitions

"District" shall refer to the Allentown School District.

"Vendor" or "Contractor" shall refer to the person, firm, or corporation submitting a proposal and/or awarded the contract.

2. Compliance with Laws and District Policy

The Vendor shall comply with all applicable Federal, State, and Local laws, executive orders, and regulations. This includes, but is not limited to, the Pennsylvania Public School Code, the Pennsylvania Right-to-Know Law, and all ASD Board Policies. The proposal shall at all times observe and comply with all laws, ordinances, regulations, and codes of the federal, state, county, and other local government agencies, which may in any manner affect the performance of the contract. The vendor, as an employer, shall not discriminate against any worker, employee or applicant, or any member of the public because of race, creed, color, age, sex, or national, nor otherwise commit an unfair, employment practice.

3. Clearance Requirements (Act 34, 114, 151, and 168)

If the contract requires the Vendor's employees to have "direct contact with children" as defined by the Pennsylvania Department of Education, the Vendor shall provide the following clearances at their own expense prior to commencement of work:

Act 34: PA State Police Criminal Record Check.

Act 151: PA Child Abuse History Clearance.

Act 114: FBI Federal Criminal History Record.

Act 168: Sexual Misconduct/Abuse Disclosure Releases for all current and past employers.

4. Indemnification

(a) [COMPANY] agrees to defend, indemnify and hold harmless the ALLENTOWN SCHOOL DISTRICT and its agents and employees, from and against any and all demands, claims, suits, causes of action, damages, losses, penalties, and/or expenses, including attorney's fees, arising out of or resulting from [COMPANY's] performance of the work required by the [COMPANY], regardless of whether such demand, claim, suit, cause of action, loss, penalty, or expense is incident to or arises out of conditions or omissions permitted or acts performed by any indemnitee.

(b) The [COMPANY] agrees to assume the entire responsibility and liability for all damages or injury to all persons, and to all property, arising out of or in any manner connected with the execution of the Work under this Agreement for Sale and Purchase of Property and to the fullest extent permitted by law, the [COMPANY] shall defend and indemnify the ALLENTOWN SCHOOL DISTRICT from all such claims including without limitation claims for which the ALLENTOWN SCHOOL DISTRICT may be or may be claimed to be liable by reason of its own independent negligence.

(c) The COMPANY agrees to assume its entire responsibility and liability for all damage or injury to all persons, whether its employees or otherwise, and to all property arising out of or in any manner connected with the execution of the "work" under this contract.

(d) Specifically, [COMPANY] also agrees to indemnify the ALLENTOWN SCHOOL DISTRICT from liability for ALLENTOWN SCHOOL DISTRICT's own negligence which results in harm to [COMPANY's] employees.



(e) The [COMPANY's] obligation under this section shall not be limited in any way by any limitation on the amount or type of damages, compensation or benefits payable by or for the [COMPANY] under worker's or workmen's compensation acts, disability benefits acts or other employee benefit acts.

(f) The [COMPANY] shall defend and indemnify the ALLENTOWN SCHOOL DISTRICT from all such claims, including without limitation, claims for which the ALLENTOWN SCHOOL DISTRICT may or may be claimed to be liable in whole or in part, and legal fees and disbursements paid or incurred to defend any such claims, as well as legal fees paid or incurred in connection with enforcing the provisions of this section.

(g) The [COMPANY] further agrees to obtain, maintain and pay for such general liability insurance coverage as will ensure the provisions of this section and other contractual indemnification assumed by the [COMPANY] in the contract.

(b) The [COMPANY] agrees to assume the entire responsibility and liability for all damages or injury to all persons, and to all property, arising out of or in any manner connected with the execution of the Work under this Agreement for Sale and Purchase of Property and to the fullest extent permitted by law, the [COMPANY] shall defend and indemnify the ALLENTOWN SCHOOL DISTRICT from all such claims including without limitation claims for which the ALLENTOWN SCHOOL DISTRICT may be or may be claimed to be liable by reason of its own independent negligence.

(c) The COMPANY agrees to assume its entire responsibility and liability for all damage or injury to all persons, whether its employees or otherwise, and to all property arising out of or in any manner connected with the execution of the "work" under this contract.

(d) Specifically, [COMPANY] also agrees to indemnify the ALLENTOWN SCHOOL DISTRICT from liability for ALLENTOWN SCHOOL DISTRICT's own negligence which results in harm to [COMPANY's] employees.

(e) The [COMPANY's] obligation under this section shall not be limited in any way by any limitation on the amount or type of damages, compensation or benefits payable by or for the [COMPANY] under worker's or workmen's compensation acts, disability benefits acts or other employee benefit acts.

(f) The [COMPANY] shall defend and indemnify the ALLENTOWN SCHOOL DISTRICT from all such claims, including without limitation, claims for which the ALLENTOWN SCHOOL DISTRICT may or may be claimed to be liable in whole or in part, and legal fees and disbursements paid or incurred to defend any such claims, as well as legal fees paid or incurred in connection with enforcing the provisions of this section.

(g) The [COMPANY] further agrees to obtain, maintain and pay for such general liability insurance coverage as will ensure the provisions of this section and other contractual indemnification assumed by the [COMPANY] in the contract.

5. Insurance Requirements

The insurance levels outlined in this request represent the minimum acceptable coverage. Please be advised that these limits serve as a baseline and do not necessarily reflect the full scope of protection required for every contract. Depending on the nature of the services, the scale of the project, or the potential risks involved, the District reserves the right to mandate additional coverage or higher liability limits. Vendors must be prepared to adjust their policies to meet these specific demands upon request to ensure full compliance and protection for both parties.

(a) Contractor shall purchase and maintain insurance as outlined in following section (3), which will provide primary liability coverage to Contractor and ALLENTOWN SCHOOL DISTRICT for claims



which may arise out of or result from Contractor's operations under the Contract, including without limitation (i) claims because of bodily injury, occupational sickness or disease, or death, whether to Contractor's employees or others and whether or not under a workers' compensation or other similar act or law for the benefit of employees; and (ii) claims because of injury to or destruction of tangible property, including loss of use resulting therefrom.

(b) Certificates of insurance from the insurance carrier, or their authorized agent, with the appropriate additional named insured endorsement attached showing ALLENTOWN SCHOOL DISTRICT as an additional named insured for primary liability coverage and stating the limits of liability and expiration date which are reasonably acceptable to ALLENTOWN SCHOOL DISTRICT shall be filed with and accepted by ALLENTOWN SCHOOL DISTRICT before operations are begun.

(c) Please have your insurance representative prepare and forward an acceptable Certificate of Insurance to:

Attn.: Robert W. Whartenby, Ed.D., COO
ALLENTOWN SCHOOL DISTRICT
31 S. Penn Street, Allentown, AP 18102

Insurance Requirements

A. Commercial General Liability.

- i. Minimum acceptable limit of coverage is \$1,000,000 per occurrence, \$2,000,000 aggregate, \$2,000,000 products and completed operations.
- ii. Coverage must be written on a Standard ISO General Liability form (CG0001) and must not contain any specific exclusions relating to contractual, products/completed operations liability, contractor's protective liability, and explosion, collapse, and underground (XCU) property damage hazard.
- iii. Depending on the nature and scope of work, higher limits may be required.

B. Business Auto Liability Insurance.

- i. Minimum acceptable limit of coverage is \$1,000,000 per occurrence combined single limit for bodily injury and property damage.
- ii. Coverage must include owned, hired, and non-owned vehicles.

C. Workers' Compensation.

- i. Must provide benefits as mandated by the state worker's compensation statute.
- ii. Minimum acceptable employers' liability limit is \$500,000 for bodily injury by accident and \$500,000 for bodily injury by disease.

D. Excess Liability Insurance with a minimum acceptable limit of coverage of \$1,000,000 (or the final limit decided to be appropriate) per occurrence and aggregate. Such coverage shall be excess of the general liability insurance, business auto liability insurance, and employer's liability as required by this Addendum. ALLENTOWN SCHOOL DISTRICT must be named as additional insured.

E. If professional services are involved - Professional (E&O) Liability Insurance with minimum acceptable limits of \$1,000,000 per claim, \$3,000,000 aggregate.

F. If any work involves or includes handling,¹¹ transporting, disposing or performing work or operations with hazardous substances or constituents, contaminants, waste, toxic materials, or any potential pollutants – Environmental/Pollution Liability Insurance with minimum



acceptable limits of \$3,000,000 per occurrence. ALLENTOWN SCHOOL DISTRICT must be named as additional insured.

G. If contractor is providing web-based/cyber services or has access to owner's computer systems, websites, networks or other online content, Cyber Liability and Data Breach coverage shall be provided. Policy should include 3rd party privacy liability, network security liability, media liability & data breach coverage, with minimum limits of \$2,000,000 per claim, through the term of this agreement and for at least one (1) year after. ALLENTOWN SCHOOL DISTRICT must be named as additional insured.

Other Insurance Requirements

(a) Contractor shall purchase insurance from and maintain in an ALLENTOWN SCHOOL DISTRICT or companies with an A.M. Best rating of "A" or better and lawfully authorized to do business in the jurisdiction in which the work is located.

(b) Coverage must be written on an "occurrence" basis and shall be maintained without interruption from date of commencement of work until completion. Contractor is responsible to pay any and all deductibles and/or self-insured retentions that may apply to the required insurance.

(c) The Contractor shall continuously provide up-dated and current certificates(s) of insurance throughout the term of the project as coverage expires.

(d) ALLENTOWN SCHOOL DISTRICT must be named as "additional insured" with regards to general liability, cyber, auto liability and pollution liability (if applicable).

(e) Cancellation Clause: The certificate of insurance must provide a thirty (30) day notice of cancellation.

(f) Contractor's coverage naming the ALLENTOWN SCHOOL DISTRICT as additional insured shall include an Endorsement specifying that the Contractor's coverage is primary to any other coverage available to the ALLENTOWN SCHOOL DISTRICT, including, without, limitation, coverage maintained by the ALLENTOWN SCHOOL DISTRICT wherein the ALLENTOWN SCHOOL DISTRICT is the named insured, and that no act or omission shall invalidate the coverage.

(g) Contractor shall require all COMPANYs (of every tier) to meet the same insurance criteria as required of the Contractor. The COMPANYs' insurance must name the ALLENTOWN SCHOOL DISTRICT as additional insureds. The Contractor shall maintain each COMPANY's certificate of insurance on file and provide such information to the ALLENTOWN SCHOOL DISTRICT for review upon request.

(h) Contractor is responsible to pay any and all deductibles and/or self-insured retentions that may apply to the required insurance.

(i) Failure of Contractor to obtain and maintain the required insurance shall constitute a breach of contract and Contractor will be liable to ALLENTOWN SCHOOL DISTRICT for any and all cost, liabilities, damages, and penalties (including attorney's fees, court, and settlement expenses) resulting from such breach, unless ALLENTOWN SCHOOL DISTRICT provides Contractor with a written waiver of the specific insurance requirement.

(j) None of the requirements contained herein as to the types, limits, or ALLENTOWN SCHOOL



DISTRICT's approval of insurance coverage to be maintained by Contractor are intended to and shall not in any manner, limit, qualify, or quantify the liabilities and obligations assumed by Contractor under the Contract Documents, any other agreement with ALLENTOWN SCHOOL DISTRICT, or otherwise provided by law.

(k) Failure of Contractor to provide insurance as herein required or failure of ALLENTOWN SCHOOL DISTRICT to require evidence of insurance or to notify Contractor of any breach by Contractor of the requirements of this Section shall not be deemed to be a waiver of any of the terms of the Contract Documents, nor shall they be deemed to be a waiver of the obligation of the Contractor to defend, indemnify, and hold harmless the indemnified parties as required herein. The obligation to procure and maintain any insurance required is a separate responsibility of Contractor and independent of the duty to furnish a copy or certificate of such insurance policies

6. Termination Clauses

Termination for Cause: The District may terminate the contract immediately for failure to perform or breach of terms.

Termination for Convenience: The District reserves the right to terminate the contract, in whole or in part, with thirty (30) days' written notice without penalty.

Vendor Violation or Breach of Contract Terms

In addition to other terms stated in the Contract, Vendor at no cost to the District shall promptly correct any errors, omissions or defects in any product, services, or other item Vendor is required to deliver. The District reserves the right to reject any item reasonably determined by the District as containing errors, omissions or defects or otherwise failing to conform to the Contract. If Vendor fails to make corrections within a reasonable time, in addition to any other remedies available at law or in equity, District may at its option: (1) Make corrections and offset the cost of correction against any balance remaining owed to Vendor, and Vendor shall reimburse the District for any cost in excess of the balance. (2) Terminate the Contract, in which case Vendor at no cost to District shall remove any tangible items provided to date. (3) Accept delivery not in accordance with the Contract, instead of requiring removal or correction, in which case the contract sum will be reduced as appropriate and equitable. Such adjustment shall be affected whether or not final payment has been made. Duties and obligations imposed by the Contract and the rights and remedies available thereunder shall be in addition to and not in limitation of duties, obligations, rights and remedies otherwise imposed or available by law or in equity. No action or failure to act by the District shall constitute a waiver of a right or duty afforded them under the Contract, nor shall such action or failure to act constitute approval of or acquiescence in a breach thereunder, except as may be specifically agreed in writing. ***This term shall apply without regard to the Contract amount.***

Does Vendor agree? _____ Initials of Authorized Representative of Vendor

District Termination for Cause and for Convenience

In addition to other terms stated in the Contract, District reserves the right by written notice to terminate the Contract effective on a future date specified in the notice, with or without cause. Cause means violation or breach of any Contract terms. If the Contract is terminated



without cause, the District shall pay the Vendor for any product, services, or other item Vendor is required to deliver and which has been satisfactorily delivered prior to termination. If the District has paid the Vendor for goods or services not yet provided as of the date of termination, the Vendor shall immediately refund such payment(s). ***This term shall apply without regard to the Contract amount.***

Does Vendor agree? _____ Initials of Authorized Representative of Vendor

CONTRACT PROVISIONS FOR NON-FEDERAL ENTITY CONTRACTS UNDER FEDERAL AWARDS

In addition to other provisions required by the Federal agency or non-Federal entity, all contracts made by the non-Federal entity under the Federal award must contain provisions covering the following, as applicable.

- A. Under 2 CFR Part 200, and specifically § 200.327 and Appendix II, contracts for more than the simplified acquisition threshold (currently set at \$250,000), which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council as authorized by 41 U.S.C. 1908, must address administrative, contractual, and legal remedies if contractors violate or breach contract terms, and must provide for appropriate sanctions and penalties.
- B. Under 2 CFR Part 200, specifically § 200.327 and Appendix II, all contracts in excess of \$10,000 must address Termination for Cause or for Convenience by the District including the manner by which it will be affected and the basis for settlement.
- C. Equal Employment Opportunity. Except as otherwise provided under 41 CFR Part 60, all contracts that meet the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 must include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 FR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor."

41 CFR Part 60-1.3, states that "federally assisted construction contract" means any agreement for construction work which is paid for in whole or in part with funds obtained from the Government or borrowed on the credit of the Government pursuant to any federal program involving a grant, contract, loan, insurance, or guarantee under which the applicant itself participates in the construction work. The equal opportunity clause provided under 41 CFR 60-1.4(b) is hereby incorporated by reference. The Vendor agrees that such provision applies to any District purchase or contract that meets the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 and the Vendor agrees that it shall comply with such provision.

The District has determined that the Contract [is not] a federally assisted construction contract.

- D. Davis-Bacon Act, as amended (40 U.S.C. 3141-3148). When required by Federal program legislation, all prime construction contracts in excess of \$2,000 awarded by non-Federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations

(29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week. The non-Federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of the wage determination. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency. The contracts must also include a provision for compliance with the Copeland "Anti-Kickback" Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work

Financed in Whole or in Part by Loans or Grants from the United States"). The Act provides that each contractor or sub-recipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.

The District has determined that these requirements are not applicable to the Contract.

- E. Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708). Where applicable, all construction contracts awarded by the non-Federal entity in excess of \$100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40

U.S.C. 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

The District has determined that these requirements are not applicable to the Contract.

- F. Rights to Inventions Made Under a Contract or Agreement. If the Federal award meets the definition of "funding agreement" under 37 CFR §401.2 (a) and the recipient or sub-recipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or sub-recipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency. 15

The District has determined that these requirements are applicable to the Contract.



If the District has determined that these requirements are applicable, does the Vendor agree to the requirements?

Yes ___ No ___ (Initials of Authorized Representative of Vendor)

G. Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended-Contracts and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

The District has determined that these requirements are not applicable to the Contract.

H. Debarment and Suspension (Executive Orders 12549 and 12689)-A contract award (see 2 CFR 180.220) must not be made to parties listed on the government-wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

Vendor certifies that it is not currently listed on the government-wide exclusions in SAM, is not debarred, suspended, or otherwise excluded by agencies or declared ineligible under statutory or regulatory authority other than Executive Order 12549. Vendor further agrees to immediately notify the District during the term of the contract if the Vendor is later listed on the government-wide exclusions in SAM, or is debarred, suspended, or otherwise excluded by agencies or declared ineligible under statutory or regulatory authority other than Executive Order 12549.

Does Vendor agree? ___ Initials of Authorized Representative of Vendor

I. Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)-Contractors that apply or bid for an award exceeding \$100,000 must file the certifications under 31 U.S.C. 1352 that the Contractor has not paid any person or organization for influencing or attempting to influence an officer or employee of any agency, a member, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award. The contractor must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award.

If applicable, Vendor certifies that it is in compliance with all provisions of the Byrd Anti-Lobbying Amendment, 31 U.S.C. 1352.

The District has determined that these requirements are applicable to the Contract.

If the District has determined that these requirements are applicable, does the Vendor agree to the requirements?

Yes ___ No ___ (Initials of Authorized Representative of Vendor)

J. Contracting with Small and Minority Businesses, Women's Business Enterprises, and Labor Surplus Area Firms (2 C.F.R. 200.321)-Under 2 CFR Part 200, and specifically § 200.321, the District and Vendor are required to take all necessary affirmative steps to



assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible. Affirmative steps include:

- a. Placing qualified small and minority businesses and women's business enterprises on solicitation lists;
- b. Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;
- c. Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;
- d. Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises;
- e. Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce; and
- f. Requiring any subcontractor, if sub-contracts are to be let, to take the affirmative steps listed in paragraphs(a) through (e).

Does Vendor agree? _____ Initials of Authorized Representative of Vendor

K. Domestic Preferences (2 C.F.R. 200.322)-Under 2 CFR Part 200, and specifically § 200.322, the District expresses a preference, to the greatest extent practicable, for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited iron, aluminum, steel, cement, and other manufactured products), and this requirement must be included in any subcontract.

Does Vendor agree? _____ Initials of Authorized Representative of Vendor

L. Procurement of recovered materials (2 C.F.R. 200.323)-Under 2 CFR Part 200, and specifically § 200.323, contracts involving purchases for more than \$10,000 (or if the value of the quantity acquired by District during the preceding fiscal year exceeded \$10,000), must require contractor compliance with § 6002 of the Solid Waste Disposal Act, which includes procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR Part 247 that contain the highest percentage of recovered materials practicable.

The District has determined that these requirements are not applicable to the contract.

M. Bonding Requirements (2 C.F.R. 200.326)-Under 2 CFR Part 200, and specifically § 200.326, for construction contracts or subcontracts exceeding the simplified acquisition threshold (currently set at \$250,000), minimum requirements for bonding are as follows:



- a. A bid guarantee for 5% of the bid price. The bid guarantee must consist of a firm commitment such as a bid bond, certified check, or other negotiable instrument accompanying a bid as assurance that the bidder will, upon acceptance of the bid, execute contract documents required within the time specified.
- b. A performance bond for 100% of the contract price. A performance bond secures contractor's fulfillment of all requirements under the contract.
- c. A payment bond for 100% of the contract price. A payment bond assures payment of all persons supplying labor and material under the contract.

The District has determined that these requirements are not applicable to the contract.

N. Profit as a Separate Element of Price (2 CFR 200.324(b))-For purchases using federal funds in excess of \$250,000, the District is required to negotiate profit as a separate element of the price for each contract in which there is no price competition and in all cases where cost analysis is performed. *See*, 2 CFR 200.324(b). When required by the District, Vendor agrees to provide information and negotiate with the District regarding profit as a separate element of the price for particular services. However, Vendor agrees that the total price, including profit, charged by Vendor to the District shall not exceed the awarded pricing.

Does Vendor agree? _____ Initials of Authorized Representative of Vendor

O. Equivalent products/description of technical requirements comparable (alternate) products: Where the district's specification states a named product followed by "or equal". An alternate or comparable product may be bid; however, the burden is on the bidder to provide evidence that a proposed alternate meets or exceeds the district's specified named product and its attributes and that it provides an equal or better warranty. If comparable product(s) are proposed in the bid, the bidder must provide a detailed comparison for each to include a list of all significant qualities of the product named in the specification and those of the proposed alternate product(s). Significant qualities include attributes such as performance, weight, size, durability, visual effect, and specific features and requirements indicated. The district reserves the right to reject proposed alternate products if it does not consider them equal to or better than the name product in the specifications.

Substitutions for cause: Vendor may only propose substitutions pursuant to a purchase order submitted by district in the event of unavailability of product, regulatory changes or unavailability of required warranty terms. Vendor must notify the district of all substitutions for cause with full documentation at least thirty (30) working days in advance of the commencement of work. All documentation must demonstrate that the proposed substitution is equal to or better than the specified product on all physical and in-service attributes and warranty provisions and can be implemented by subcontractors as necessary without disruption to the project. The district must approve all substitutions. The district reserves the right to reject proposed alternate products if it does not consider them equal to or better than the named product in the specification.

Does Vendor agree? _____ Initials of Authorized Representative of Vendor

P. General compliance and cooperation- vendor shall make good faith effort to work with the district and provide such information and to satisfy district requirements applicable to the contract under applicable federal regulations, including but not



limited to record keeping requirements and contract cost and price analyses required.

Does Vendor agree? _____ Initials of Authorized Representative of Vendor

7. Assignment and Subcontracting

The Vendor shall not assign the contract or subcontract any portion of the work without the prior written consent of the District. Any approved subcontractor must adhere to all terms and conditions of the original agreement.

Nothing in this agreement shall be construed to create a partnership, joint venture, or employer-employee relationship. The Contractor is an independent entity and is responsible for all payroll taxes, benefits, and insurance for its employees. Unless otherwise stated in the final professional services agreement, the vendor shall not be held or deemed in any way to be an agent, employee, or official office of ASD, but rather an independent contractor furnishing goods or professional services to ASD.

8. Taxes

The Allentown School District is a tax-exempt entity under the laws of the Commonwealth of Pennsylvania. A Sales Tax-Exempt Certificate will be provided to the successful Vendor upon request.

9. Conflict of Interest

The Vendor certifies that no Board Member, officer, or employee of the District has any financial or personal interest in the Vendor's firm or the proposed contract.

10. Right to Audit and Records Retention

The District reserves the right to audit the Vendor's books and records pertaining to the contract. The Vendor shall maintain all contract-related records for a minimum of seven (7) years following the final payment.

11. Governing Law and Venue

The contract shall be governed by the laws of the Commonwealth of Pennsylvania. Any legal action must be filed in the Court of Common Pleas of Lehigh County.

Exhibit A

INSTRUCTIONS FOR NON-COLLUSION AFFIDAVIT

1. This Non-Collusion Affidavit is material to any contract awarded pursuant to this bid. According to the Pennsylvania Anti Bid-Rigging Act, 62 Pa.C.S.A. § 4501 et seq., governmental agencies may require Non-Collusion Affidavits to be submitted together with bids.
2. The member, officer or employee of the bidder who makes the final decision on prices must execute this Non-Collusion Affidavit and the amount quoted in the bid.
3. Bid rigging and other efforts to restrain competition, and the making of false sworn statements in connection with the submission of bids is unlawful and may be subject to criminal prosecution. The person who signed the affidavit should examine it carefully before signing and assure himself or herself that each statement is true and accurate, making diligent inquiry, as necessary, of all other persons employed by or associated with the bidder with responsibilities for the preparation, approval or submission of the Bid.
4. In the case of a bid submitted by a joint venture, each party to the venture must be identified in the bid documents, and an Affidavit must be submitted separately on behalf of each party.
5. The term “complementary bid” as used in the Affidavit has the meaning commonly associated with the term in the bidding process and includes the knowing submission of bids higher than the bid of another firm, any intentionally high or noncompetitive bid, and any other form of bid submitted for the purpose of giving a false appearance of competition.
6. Failure to file an Affidavit in compliance with these instructions will result in disqualification of the bid.



NON-COLLUSION AFFIDAVIT

State of _____ :
County of _____ : :S.S.

I state that I am _____ (Title) of _____ (Name of my Firm) and that I am authorized to make this affidavit on behalf of my firm, and its owners, directors, and officers. I am the person responsible in my firm for the price(s) and the amount of this bid.

I state that:

1. The price(s) and amount of this bid have been arrived at independently and without consultation, communication or agreement with any other contractor, bidder or potential bidder.
2. Neither the price(s) nor the amount of this bid, and neither the approximate price(s) nor approximate amount of this bid, have been disclosed to any other firm or person who is a bidder or potential bidder and they will not be disclosed before bid opening.
3. No attempt has been made or will be made to induce any firm or person to refrain from bidding on this contract, or to submit a bid higher than this bid, or to submit any intentionally high or noncompetitive bid or other form of complementary bid.
4. The bid of my firm is made in good faith and not pursuant to any agreement or discussion with, or inducement from, any firm or person to submit a complementary or other noncompetitive bid.
5. _____, its affiliates, subsidiaries, officers directors and employees are not currently under investigation by any governmental agency and have not in the last four years been convicted or found liable for any act prohibited by State or Federal law in any jurisdiction, involving conspiracy or collusion with respect to bidding on any public contract, except as follows:

I state that _____ (Name of Firm) understands and acknowledges that the above representations are material and important and will be relied on by The Allentown School District in awarding the contract(s) for which this bid is submitted. I understand that my firm understands that any misstatement in this affidavit is and shall be treated as fraudulent concealment from the Allentown School District of the true facts relating to the submission for this contract.

Name & Company Position

Notary Public

SWORN TO AND SUBSCRIBED
BEFORE ME THIS ____ DAY of
_____, 20____.

My Commission Expires:

Exhibit B

IRAN DIVESTMENT ACT CERTIFICATION

The undersigned hereby certifies that:

1. The proposer is not engaged in investment activities in Iran as defined under the Pennsylvania Iran Divestment Act of 2014.
2. The proposer is not listed on the Pennsylvania Department of General Services Iran Divestment List.
3. The proposer understands that providing false certification may result in termination of any contract awarded and may subject the proposer to legal penalties.

Firm Name: _____

Authorized Signatory: _____

Title: _____

Signature: _____

Date: _____

Exhibit C**DEBARMENT & SUSPENSION CERTIFICATION**

The undersigned certifies, to the best of his/her knowledge and belief, that:

1. Neither the proposer nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in public contracts by any federal or state agency.
2. The proposer will notify the School District immediately if its status changes.
3. Any contract awarded may be terminated for cause if this certification is found to be false.

Firm Name: _____

Authorized Signatory: _____

Signature: _____

Date: _____

Exhibit D

CERTIFICATE OF CORPORATE AUTHORITY

I, _____, Secretary of

_____ (Firm), certify that:

1. The Board of Directors has authorized _____ (Name and Title) to execute proposals, contracts, and related documents on behalf of the firm.
2. This authorization remains in effect until revoked in writing by the firm.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the corporate seal this _____ day of **2026**.

Signature of Corporate Secretary: _____

Printed Name: _____

Title: _____

Corporate Seal (if applicable)

Exhibit E**EEO / NON-DISCRIMINATION COMPLIANCE STATEMENT**

The proposer certifies compliance with all applicable federal and state non-discrimination laws, including but not limited to:

- Pennsylvania Human Relations Act
- Title VI and Title VII of the Civil Rights Act
- ADA and Section 504
- Equal Employment Opportunity requirements
- All other applicable equal opportunity statutes

Firm Name: _____

Authorized Signature: _____

Date: _____

Exhibit F

ADDENDA ACKNOWLEDGMENT FORM

The proposer acknowledges receipt of the following addenda to the RFP:

- Addendum No. _____ Date: _____
- Addendum No. _____ Date: _____
- Addendum No. _____ Date: _____

Firm Name: _____

Authorized Signature: _____

Date: _____



Request for Proposal

Conflict of Interest Disclosure Form

Project Name: _____

Vendor Name: _____

Certification of No Conflict of Interest

The undersigned Vendor hereby certifies that:

1. **No Financial Interest:** No Board Member, officer, or employee of the Allentown School District (ASD) currently possesses a financial interest, direct or indirect, in the Vendor’s firm or in the proposed contract.
2. **No Personal Interest:** No Board Member, officer, or employee of the District has a personal interest or familial relationship with the owners, officers, or key personnel of the Vendor’s firm that would create a conflict of interest or the appearance of impropriety.
3. **No Gifts or Gratuities:** The Vendor has not provided, and will not provide, any gifts, entertainment, payments, or other items of value to any District official or employee involved in the selection, evaluation, or award process of this RFP.
4. **Ongoing Obligation:** The Vendor has a continuing obligation to disclose to the District any potential conflict of interest that may arise during the term of the contract.

Disclosure Statement

Check one of the following:

NO CONFLICT: The Vendor certifies that no known conflict of interest exists between the Vendor and the Allentown School District.

POTENTIAL CONFLICT DISCLOSED: The Vendor identifies the following potential conflict(s) for the District’s review (e.g., a District employee’s spouse works for the Vendor):

Signature and Affirmation

I hereby certify that the information provided above is true and correct to the best of my knowledge. I understand that any misrepresentation or failure to disclose a conflict of interest may result in the immediate disqualification of the proposal or termination of any resulting contract.

(Authorized Signature)

(Printed Name and Title)

(Date)

RFP - Student Telehealth & Behavioral Support Services
Addendum 1 - Issued 3/26/26

Question: Does the 25-page limit include required forms to be completed (e.g., Exhibit A and similar attachments), or does it apply only to the bidder's narrative response?

Answer: No, the required documents do not count towards the page limit.

Question: Are you seeking agencies specializing only in mental health services, or would you consider any agency providing mental health services as listed in the RFP?

Answer: any agency providing mental health services as listed in the RFP?

Can you elaborate more on the expected "general fund" billing process and PCCD grant structures that the district expects the vendor to provide?

Answer: We cannot answer this question at this time.

Do you require the vendor to be able to bill insurance (e.g., SBAP/Medicaid or other sources) to receive direct reimbursement from third-party payers rather than payment from the district?

Answer: No, All bills will be sent direct to the district.

Would the vendor be penalized or disqualified if it does not directly bill insurance for reimbursement, since it would bill only the district for service reimbursement?

Answer: You will only be billing the district.

Do you require the vendor to provide any crisis intervention services, such as the average frequency of crisis intervention needed, open office hours versus a 24/7 crisis hotline, etc.?

Answer: No

Would the vendor be disqualified if it cannot provide all hardware/equipment (e.g., computers, laptops, webcams, microphones/headsets, keyboards and mice, etc.) for every school site?

Answer: No

Would the district provide its students with the kits, supplies, or any other materials needed to receive services?

Answer: Yes

Can you elaborate on the type of tools or data that the district requires to support its MTSS framework? For example, what curricula or tools does the district currently utilize?

Answer: This is not relevant to the scope of work.

Would the district accept electronic signatures on the proposal forms as part of the emailed submissions?

Answer: Yes

If the vendor cannot guarantee bilingual providers and/or translators at intake, would the vendor be disqualified?

Answer: Yes

Does the district anticipate awarding more than one vendor for this RFP?

Answer: At this time, No.

Can you confirm that the following pages are excluded from the 25-page limit?

Answer: Yes

Can the vendor only include details in its rate schedules (e.g., hourly rates and/or rates per service) instead of calculating a "total contract cost," since the amounts would vary based on the district's needs, which can be estimated upon award?

Answer: No

What is the estimated or anticipated budget for the requested services?

Answer: We do not have budget information at this time.

Can you verify the academy's accepted or preferred licensure for Pennsylvania-licensed Mental Health Professionals (e.g., Licensed Clinical Social Worker (LICSW), School Psychologist, etc.)?

Answer: No

What are your current vendor names and rates for the requested telehealth and behavioral support services?

Answer: This will need to go through our Right to Know Officer.

Are you satisfied with your current vendors, or have you experienced any issues in the past year?

Answer: We request the focus of the proposal to be the request scope.

Does the district prefer or require the vendor to have a physical office in the state of Pennsylvania?

Answer: No

Would the vendor be penalized or disqualified if its proposal included exceptions to the RFP (e.g., for liquidated damages) or additional terms to the RFP for the district's review?

Answer: Yes

We noted the 70% clinical improvement benchmark and wanted to better understand how this was established. It appears aligned with outcomes reported in the Clemson University evaluation of Hazel Health's teletherapy model. Can the District clarify how outcomes will be evaluated across vendors with fundamentally different models, particularly those that emphasize immediate access, earlier intervention, and higher levels of student engagement? Net-net, outcome measurement can vary significantly depending on the care model and the student population being served. For example, some models are designed not only to treat anxiety and depression, but also to support resilience, stress management, and early-stage concerns before they escalate

into higher-acuity needs. How will the District account for these differences in approach when evaluating success across vendors?

Answer: The evaluation criteria is outlined in the RFP, ASD reserves the right to change, adapt, or alter the evaluation process as it deems appropriate.

Regarding the requirement that telehealth technology and equipment must be functional and present at every school site, along with the associated equipment downtime penalties, can the District clarify how solutions will be evaluated that do not require on-site hardware (e.g., iPads for referrals)? For example, vendors that operate through a fully web-based platform with digital consent built in, eliminating the need for school-based equipment and removing dependency on device availability or uptime.

Answer: The evaluation criteria is outlined in the RFP, ASD reserves the right to change, adapt, or alter the evaluation process as it deems appropriate.

From the section titled "Liquidated Damages for Non-Performance," can you clarify if the lapsed days are based on business/school days or regular, calendar days?

Answer: The clarification is in the chart above this section and specifies 100% of students must have a provider available within 15 calendar days of referral.

From the same section does the district offer any reprieve for demonstrated efforts to actively resolve the issues outlined in the section should they present themselves?

Answer: Yes, All metrics will be evaluated on a case by case basis.

Clarification is requested regarding 'Total Contract Cost' -- Will you accept an all-inclusive hourly rate for pricing (including the potential for incentivizing volume)? Or does the district prefer an annualized 'cost per Full Time Employee'? We want to provide a clear and comprehensive annual cost in the format that best suits the district.

Answer: Because the vendor is responsible for providing all necessary technology and equipment for every school site, an hourly rate alone would likely fail to capture these "turnkey" capital costs. The District needs to know the total financial commitment required to have the platform functional in all 25 schools.

Hardware Provision: The contract must include the provision of all necessary technology and equipment for every school site within the District.

Platform Versatility: At-home services must be compatible with any internet-enabled device to ensure students can access care outside of school hours.

Professional Development: The vendor shall provide initial and ongoing training and technical support for ASD staff to ensure effective referral workflows and platform utilization.

Does this mean a computer (supported only by Huddle Up - Not the district) with a speaker, microphone and web-cam will need to be sent to the sites (and potentially to individual homes -- as well as provide Wi-Fi where it's unavailable to the family) to facilitate the teletherapy-services? If that is the case does this expectation apply in the schools where students are issued 1:1 devices that are already compatible with Zoom (and have the technology embedded)?

Answer: School-Site Hardware: The RFP requires the vendor to provide a "turnkey" solution, which includes the provision of all necessary technology and equipment for every school site. While the District maintains a 1:1 device environment, the selected vendor is responsible for ensuring that dedicated, functional telehealth technology is present at each of the 25 school sites to facilitate the clinical model.

Answer: At-Home Accessibility: For services rendered outside of school hours, the platform must be compatible with any internet-enabled device. The vendor is not required to provide physical hardware (computers) or Wi-Fi services directly to individual student residences. However, the vendor must ensure the platform remains accessible to students on their existing devices at no cost to the families.

Answer: Performance Standards: The vendor is held to a strict "Hardware Availability" metric, requiring that telehealth technology be functional and present in every school site. Failure to maintain functional equipment at a school site for more than three consecutive school days will result in a credit to the District of \$100 per day, per site.

Answer: Support and Training: The vendor remains responsible for providing all initial and ongoing training, as well as technical support for District staff to ensure effective platform utilization and referral workflows.