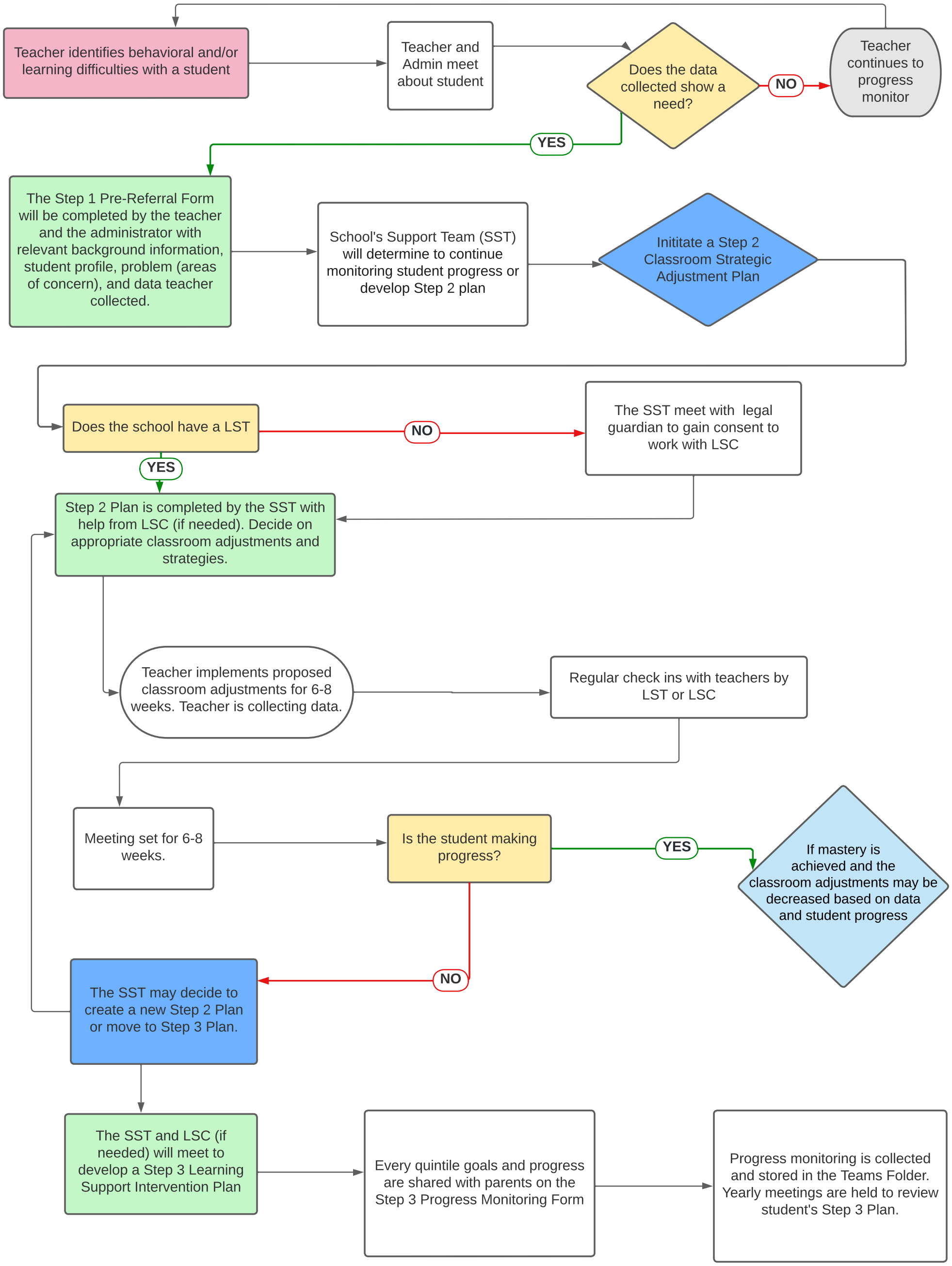Three Step Process Flowchart