



Here Comes The Bus[®]

A School Bus Tracking App for Parents

(For First Student Riders Only)

**RIGHT BUS.
RIGHT STOP.
RIGHT TIME.**

Tracking Features



Real-Time Location
of your child's bus on a map



Routing Information
scheduled and actual arrival times at home and school for bus routes

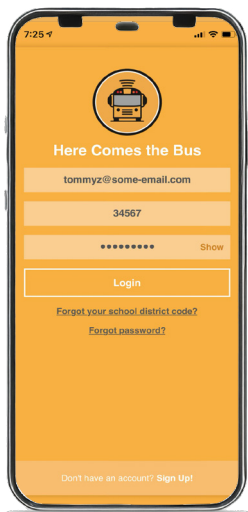


Live Updates
provides push and email notifications when the bus is near

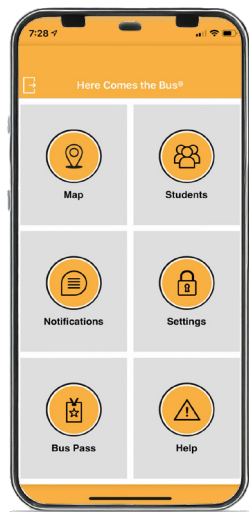
App Sign Up Instructions For Parents

- 1 Download Here Comes the Bus[®] app or visit herecomesthebus.com
- 2 Click the **"Sign Up"** button
- 3 Enter school code **30347** and click **"Next"** followed by **"Confirm"**
- 4 Complete the **"User Profile"** box
- 5 Under **"My Students,"** click **"Add."** Enter your child's last name and student ID number
- 6 Once you confirm your information, you're ready to begin

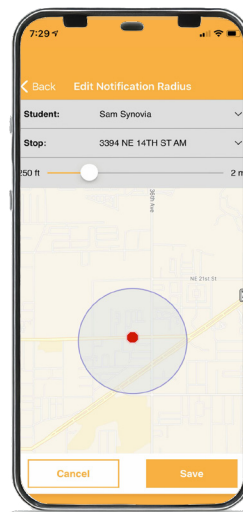
Create a New Account



App Features



Notification Radius



Scan to Download App

For more information, visit:
www.gcsnc.com/Domain/2444

The Here Comes the Bus[®] App supports GCS Strategic Direction focus area: Strengthen health, wellness & safety in schools. Learn more at gcsnc.com/bettertogether.





What is HCTB?

Here Comes the Bus® (HCTB) is a global positioning system (GPS) technology to locate and track your child's school bus.

Who to Call

In the event you need assistance with your Here Comes the Bus® account, please contact GCS system administrator at:
gcs-transportation@gcsnc.com



Frequently Asked Questions:

Q: Why should I sign up for Here Comes the Bus®?

A: The HCTB tool allows you to receive a notification of when your student's bus is close to or nearing the assigned bus stop.

Q: Do I need to enter information about my children?

A: Yes, your student's last name and student lunch number is required to sign up your student.

Q: Is there a cost to register or receive notifications?

A: Usage of Here Comes the Bus® is free. (Although fees from your mobile phone provider may apply for text messages or voice calls. Please contact them for details).

Q: Will Here Comes the Bus® release my contact information?

A: No. We respect your privacy and will never sell names, phone numbers or e-mail addresses.

Q: Will Here Comes the Bus® send unsolicited text messages or emails?

A: No. Outside of notifications that are generated by HCTB you should not receive anything more?

Q: Will I receive notification if my student's bus changes?

A: Yes, when there is a substitute bus you will receive a notification for bus arrival or drop off. In the event a substitution is in place, some features of the Here Comes the Bus® app may not work.

Q: Will I be able to track my child's bus while they are on a field trip?

A: No. The Here Comes the Bus® app does not track buses providing service in between schools, afterschool activities or athletic events.

