SCHOOL DISTRICT OF THE CITY OF ST. CHARLES
EMPLOYEE BENEFITS – KEY CONTACT PAGE

YOUR COMPANY	YOUR CONSULTANTS
School District of the City of St. Charles Tammy Herter/Benefits Specialist therter@stcharlessd.org 636-443-4047	**CBIZ BENEFITS & INSURANCE SERVICES** Eric File, Senior Account Executive, efile@cbiz.com Asha Kuhn, Senior Account Manager, akuhn@cbiz.com (314) 692-2249 / (800) 844-4510
YOUR CARRIERS	
UMR A UnitedHealthcare Company **MEDICAL** Group #76413023	**Member Services: 1-800-826-9781** umr.com
DELTA DENTAL Delta Dental of Missouri **DENTAL** Group #01230061	**Member Services: 1-800-335-8266** deltadentalmo.com
DELTA DENTAL **VISION** Group #01230063	**Member Services: 1-800-335-8266** deltadentalmo.com
CVS/Caremark CVSHealth **PRESCRIPTION DRUGS** Group #RX24JW	**Member Services: 833-797-2670** Caremark.com **CSV Specialty Pharmacy:** **800-237-2767**

REASONS TO CALL	WHO TO CALL
Claims Questions	CARRIER / CBIZ
Identification Cards / Numbers	CARRIER / CBIZ
General Questions (Designs &Coverage)	CARRIER
Payroll Issues / Status Changes	SCHOOL DISTRICT OF THE CITY OF ST. CHARLES

How to use this resource sheet for questions regarding a medical claim:

1. First, contact Member Services
2. If issue still unresolved, contact Asha Kuhn at CBIZ Benefits & Insurance Services, Inc. for assistance.