

## Fall 2024 Idaho 21<sup>st</sup> CCLC Program Family Survey

In partnership with the Idaho Department of Education, the Utah Education Policy Center (UEPC) at the University of Utah is conducting a survey for family members of children participating in 21<sup>st</sup> Century Community Learning Centers (CCLC) programs during the 2024-25 school year. The purpose of this survey is to identify strengths in current 21CCLC programs across the state and any gaps in services based on what youth and families want and need from them.

We will not ask for your name, and you will not be personally identified in any reports. Your participation in this survey is voluntary and you may stop taking the survey at any time, but we hope to hear your opinions! The survey will take approximately 5-7 minutes to complete. If you have questions about the survey, you can contact UEPC Associate Director, Cori Groth, at [cori.groth@utah.edu](mailto:cori.groth@utah.edu).

By selecting "Yes, I agree to take the survey" below, you agree that you have read the information above, or someone has read it to you, and that you would like to take the survey.

***Yes, I agree to take the survey.***

***No, I do not agree to take the survey.***

Do you **currently have a child or children participating** in Idaho 21CCLC programs during this 2024-25 school year?

***Yes***

***No***

**Please list your child's current 21CCLC program and school name on the line below:**

*For example, After School All Stars, Lincoln Elementary School.*

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**Thinking about your child's current 21CCLC program, please respond to the questions below.** If you have multiple children who participate in different 21CCLC programs, please think of the program your oldest child participates in as you respond to the next few questions.

<b>1. Program Quality: For each statement below, please rate the level of importance by marking an 'X' in the box:</b>	<i>Not Important</i>	<i>Somewhat Unimportant</i>	<i>Indifferent</i>	<i>Somewhat Important</i>	<i>Very Important</i>
a. How easy this program is for my child to get to/from each day. (transportation)					
b. The quality of staff that work in the program.					
c. The quality of the program's activities.					
d. Programs and activities are offered at no cost.					
e. The ways in which the program connects to the school day/my child's teacher(s).					
f. My child receives homework help and/or tutoring during the afterschool program.					
g. Additional resources for my child/family that are available at this program (i.e. food pantry, health care visits).					

<b>2. Program Communication: For each statement below, please indicate how much you agree or disagree by marking an 'X' in the box:</b>	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neither Agree or Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>
a. This program stays in close contact with me.					
b. This program communicates with me in ways that are easy to read or understand.					
c. This program provides information in a language I can understand.					

2. <b>Program Communication:</b> For each statement below, please indicate how much you agree or disagree by marking an 'X' in the box:	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neither Agree or Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>
d. I know how to reach program administrators or staff members by phone.					
e. This program keeps me informed of program policy or schedule changes that could affect me.					
f. The program is open during times to accommodate my family's work schedule (e.g., start and end times, no school days and holiday breaks).					

3. Please select the most **common ways** that your child's afterschool program **communicates** with you.

Select all that apply.

- In-person (e.g., pickup after program)
- Phone call
- Text Message
- Individual email
- Group email/online posts
- Paper flyers/mailings
- Events/program activities (e.g., family night)
- Other (please specify):

4. How do you prefer the afterschool program to communicate with you about your child? Select your top 3

MOST PREFERRED methods of communication.

- In-person (e.g., pickup after program)
- Phone call
- Text Message
- Individual email
- Group email/online posts
- Paper flyers/mailings
- Events/program activities (e.g., family night)
- Other (please specify):

5. <b>Program Activities &amp; Satisfaction:</b> For each statement below, please indicate how much you agree or disagree by marking an 'X' in the box:	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neither Agree or Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>
a. Attending the program is helping my child develop academic skills/knowledge they can use in the school year.					
b. My child has made new friends at this program.					

5. <b>Program Activities &amp; Satisfaction:</b> For each statement below, please indicate how much you agree or disagree by marking an 'X' in the box:	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neither Agree or Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>
c. Attending this program provides new learning opportunities and experiences for my child.					
d. My child enjoys attending this program.					
e. This program's daily activities are appropriate for my child.					
f. I am satisfied with the care my child receives at this program.					
g. The staff members at this program look out for my child's best interest.					
h. Overall, I am satisfied with this program.					

**Final questions about your child's 21CCLC programs:**

- If **this program was not available** as a free resource for your family, what would your child be doing after school?
- What aspect of your child's 21CCLC program is **most valuable** to your child and your family?
- What, if anything, is currently **missing** from your child's current 21CCLC program?
- Please provide any **additional information** that you would like to share about your **experiences** with your child's 21CCLC program this school year.

## **Idaho 21CCLC Fall 2024 Family Survey**

**21CCLC Program Name:** Notus School District

**Number of Survey Responses:** 28

The following report provides a summary of responses from the family survey that was administered by the Utah Education Policy Center (UEPC) on behalf of the Idaho Department of Education between October and December 2024. The survey was administered to parents/guardians of children participating in Idaho's 21st Century Community Learning Centers (21CCLC) program during the 2023-24 school year. The purpose of the study was to gather information about 21CCLC academic supports and program activities, program teams' communication with families, and any additional needs of youth/families that can be used for program planning and improvement. For more information about the survey or other 21CCLC evaluation services and support, please contact Lisa Wisham at 801-520-9731.

## Program Quality

***Thinking about your child's current 21CCLC program (afterschool program), please respond to the following questions.***

Question	Not Important	Somewhat Unimportant	Indifferent	Somewhat Important	Very Important	Total
How easy this program is for my child to get to/from each day. (transportation)	4%	0%	7%	18%	71%	28
The quality of staff that work in the program.	0%	0%	0%	7%	93%	28
The quality of the program's activities.	0%	0%	0%	29%	71%	28
Program and activities are offered at no cost.	0%	0%	0%	18%	82%	28
The ways in which the program connects to the school day/my child's teacher(s).	0%	0%	11%	18%	71%	28
My child receives homework help and/or tutoring during the afterschool program.	0%	0%	4%	36%	61%	28
Additional resources for my child/family that are available at this program (i.e. food pantry, health care visits).	14%	4%	18%	25%	39%	28

## Program Communication

*For each statement below, please indicate how much you agree or disagree with the following statements.*

Question	Strongly Disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Total
This program stays in close contact with me.	4%	0%	7%	36%	54%	28
This program communicates with me in ways that are easy to read or understand.	4%	0%	7%	32%	57%	28
This program provides information in a language I can understand.	4%	0%	4%	7%	86%	28
I know how to reach program administrators or staff members by phone.	4%	7%	4%	18%	68%	28
This program keeps me informed of program policy or schedule changes that could affect me.	4%	0%	4%	21%	71%	28
The program is open during times to accommodate my family's work schedule (e.g., start and end times, no-school days, and holiday breaks).	4%	0%	15%	19%	63%	27

***Please select the most common ways that your child’s 21CCLC (afterschool) program communicates with you. Select all that apply.***

In-person (e.g., pickup after program)	26%
Phone call	10%
Text message	6%
Individual email	10%
Group email/online posts	19%
Paper flyers/mailings	23%
Events/program activities (e.g., family night)	5%
Other (please specify)	1%
Total	81

***How do you prefer the program staff communicate with you about your child? Select your top 3 MOST PREFERRED methods of communication.***

In-person (e.g., pickup after program)	33%
Phone call	13%
Individual email	7%
Group email/online posts	19%
Paper flyers/mailings	20%
Events/program activities (e.g., family night)	9%
Total	70

## Program Activities & Satisfaction

*For each statement below, please indicate how much you agree or disagree with the following statements.*

Question	Strongly Disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Total
Attending the program is helping my child develop academic skills/knowledge they can use in the school year.	0%	0%	7%	46%	46%	28
My child has made new friends at this program.	0%	0%	11%	32%	57%	28
Attending this program provides new learning opportunities and experiences for my child.	0%	0%	0%	39%	61%	28
My child enjoys attending this program.	0%	0%	4%	25%	71%	28
This program's daily activities are appropriate for my child.	0%	0%	0%	29%	71%	28
I am satisfied with the care my child receives at this program.	0%	0%	0%	21%	79%	28
The staff members at this program look out for my child's best interest.	0%	0%	0%	25%	75%	28
Overall, I am satisfied with this program.	0%	0%	0%	11%	89%	28

## Open-Ended Questions

*If this program was not available as a free resource for your family, what would your child be doing after school?*

Just being at home with me
Coming home
Boys and girls club
Going home.
Daycare or Family member house
I am not sure what we would do. My husband and I both work until 5, and school gets out at 3:15. I don't know where they would go, there is no daycares in Notus. It's a very small community. The program is EXTREMELY important to this community.
Yikes, we need to stick with free programming.
Parent pickup at home
Going home
They would come sit with me at work and read a book and watch TV until I am off.
No
Honestly, I don't know!
No
Riding the bus and being home alone
Coming home
Home
Going home with me.
They would be at home alone until I got off work.
At home, maybe doing things in his room, video games
Coming home and fighting to do homework and overly energized
My daughter would use her iPad or watch tv

They would go home
Coming home and hanging out with me (mom) or having a play date with friend
Watching tv
I would have to pay someone to come get her until I got off work
I would be missing hours at work because I would have to pick them up.
Go home
Staying home alone.

***What aspect of your child's 21CCLC (afterschool) program is most valuable to your child and your family?***

The fact that they have a place to be productive and not have to sit just quietly while I close my classroom up
Homework & learning activities
Staff
Being able to have staff available to help with homework.
Educational learning and socializing
A safe place for them to go after school until we get off work.
It's nice to have a safe place for my son to be after school while I'm at work (single mom).
Tutoring and playground friend time
Extra learning opportunities to give my child a head start
They are kept active at school and get their homework completed so we have more family time when we get home
Additional opportunities for learning and growth
Homework support
The extra time on homework and learning
After school care and convenience

The flexibility and help with homework
Time to read and complete work with help.
Homework is done before we get home.
Homework help and the sense of Community.
The skills he is learning through interactions with staff and peers
The social time is their favorite. Homework help is parents favorite
My daughter enjoys spending time with her friends and doing her homework
Homework club. Socialization
Additional play time with his friends is most important to my sons and the additional play time and [...] activities is most important to me.
They get to play
The flexibility on times
Everyone knows my kids personally
School work/ homework. Socialization
Having a place to be, learn, and play

***What, if anything, is currently missing from your child's current 21CCLC (afterschool) program?***

Just finding more ideas for art and games
Nothing at this time
N/A
Possibly more options for snack
Nothing really. I think this program is perfect for what this community needs.
I wish it would start earlier in the year.
Several years ago, they were provided dinner. I really miss those days! As it currently is, by the time my kids get home, it's time for shower and bed. By the time they've had dinner, they are late to bed.

Pretty pleased with it.
Nothing
None that I'm aware of
More qualified tutors
Not sure
Nothing, I think they are doing a fabulous job! (Staff names) really care about the students and community!
Nothing
I don't know
I would reach out to the teachers or helpers
There is nothing I can think of that is missing.
Nothing

***Please provide any additional information that you would like to share about your experiences with your child's 21CCLC (afterschool) program this school year.***

(Staff name) is great and I support her and what she does.
This is a great program which needs additional funding
This community would be lost without this program.
Pirate Learning Center rocks! We are so grateful for the Notus staff. (Staff name) is an amazing director!
We love it!
I love the staff and how happy this program makes my kids.
My son LOVES this program so much
Grateful for the snack, tutoring, and learning opportunities.
(Staff name) is awesome and she puts together a great program!

This has been so good for my son. I can see his demeanor has shifted and he enjoys being a part of the after-school program.

We pulled our kids from pls in 23/24 year, and they severely missed it. They are so excited to be back for 24/25 year.

My daughter really enjoys going to after school program

Our kids have expressed negative feedback regarding afterschool snacks - specifically how often they get a cereal bar

My kids love going to plc, most of the time. They really get more energy out and are given a safe outlet for spent up energy from a full day in school.

I love the program and helps us a lot

PLC has been great

We absolutely love the pirate learning center. It has been amazing.