2026 Rental Car Program



Welcome, School Board of Volusia County

Enterprise Rent-A-Car and National Car Rental have been selected as the preferred provider for car rental services for business travelers of your company.

To review the **Program Benefits & Information** please click on the corresponding sections below.

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Emerald Club

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E & I Business Rental Program Summary – C

School Board of Volusia County — Account #: XZ80582

SIPP Code	Vehicle Class*	Daily Rate	Airport One-Way Daily Rate
ECAR	Economy	$36.06	$72.00
CCAR	Compact	$36.06	$72.00
ICAR	Intermediate	$36.06	$72.00
SCAR	Standard	$39.18	$72.00
FCAR	Full Size	$39.18	$72.00
MVAR/SVAR	Minivan	$62.45	$62.45
IFAR/SFAR	Intermediate/Standard SUV	$59.04	$59.04
FFAR	Large SUV	$91.97	$91.97
PFAR	Premium SUV	$91.97	N/A
SPAR	½ Ton Standard Size Truck	$73.80	N/A
PPAR	½ Ton Full Size Truck	$79.49	N/A
SKAR/RKAR	Cargo Van	$60.18	N/A
FGAR/FJAR	Jeep/Crossover	$68.13	N/A
SCAH	Hybrid Standard	$52.80	N/A
FCAH	Hybrid Full Size 4 door	$52.80	N/A
STAR	Convertible	$90.27	N/A
RVAR	12 Passenger Van	$124.91	N/A
FVAR	15 Passenger Van	$141.94	N/A

Enterprise Location Surcharges**

Applies to All Locations

$5.00: Albany; Augusta, GA; Buffalo; Burlington (BTV); Harrisburg, PA; Islip (ISP); Phoenix; Richmond; Rochester; Sacramento; Scranton, PA; State of Illinois (excl. Chicago); State of South Carolina (excl. Myrtle Beach); State of Tennessee (excl. Nashville); State of Wisconsin; Stewart (SWF); Syracuse; Westchester (HPN)

$10.00: Atlanta; Baltimore; Boston; Burbank; Commonwealth of Puerto Rico; Detroit; Hawaii Airports; Jackson, WY; John Wayne Airport (SNA); Los Angeles Area (excl LAX); Minneapolis/St. Paul; Monterey; Nashville; Oakland; Philadelphia; Pittsburgh; Providence; Rapid City; San Diego; San Francisco (Incl. Central Coast, East Bay, North Bay, Peninsula, and South Bay); San Jose; State of Alaska; State of Texas; Washington, DC

$15.00: Chicago; Hawaii Home City; Los Angeles International Airport (LAX); Newark (EWR)

$23.00: LaGuardia (LGA); Kennedy (JFK)

Applies Home City Locations

$5.00: Washington D.C. Area

$7.00: Burlington Metro (VT); Long Island Metro; Westchester Metro (incl. Greenwich and Stamford CT);

$10.00: Boston Home City; Bemidji & Moorhead, MN; San Francisco Downtown; State of Nebraska (excl. Omaha and Lincoln); State of Wyoming (excl. Cheyenne, Laramie, and Jackson)

$23.00: NYC Boroughs (Bronx, Brooklyn, Manhattan, Queens, and Staten Island)

National Location Surcharges**

Applies to All Locations

$5.00: Albany; Augusta, GA; Buffalo; Burlington (BTV); Harrisburg, PA; Islip (ISP); Phoenix; Richmond; Rochester; Sacramento; Scranton, PA; State of Illinois (excl. Chicago); State of South Carolina (excl. Myrtle Beach); State of Tennessee (excl. Nashville); State of Wisconsin; Stewart (SWF); Syracuse (SYR); Westchester (HPN)

$10.00: Atlanta; Baltimore; Boston; Burbank; Commonwealth of Puerto Rico; Detroit; Hawaii Airports; Jackson, WY; John Wayne Airport (SNA); Los Angeles Area (excl LAX); Minneapolis/St. Paul; Monterey; Nashville; Oakland; Philadelphia; Pittsburgh; Providence; Rapid City; San Diego; San Francisco (Incl. the Convention Center); San Jose; State of Alaska; State of Texas; Washington, DC

$15.00: Chicago; Hawaii Home City; Los Angeles International Airport (LAX); Newark (EWR)

$23.00: LaGuardia (LGA); Kennedy (JFK); NYC Boroughs (Bronx, Brooklyn, Manhattan, Queens, and Staten Island)

Additional Program Details

Weekly and Monthly Rates: Weekly rentals are charged **6** times the Daily Rate; Monthly rentals are charged **24** times the Daily Rate.

One-Way Rentals: Economy - Full Size include **unlimited** free miles. Minivan- Large SUV will be charged **$0.30/mile**.

Driver Protection Products: Damage Waiver and Liability Protection are available at an additional cost.

Mileage/Kilometers: All vehicle classes come with **unlimited** mileage, except for one-way rentals as may be set forth herein.

Young Renter: Fee will be **waived** for Eligible Renters who are twenty-one (21) to twenty-four (24) years old renting for Business use. Renters must be twenty-five years or older (25+) for Luxury, SUV, Pickup Trucks, and 12/15 Passenger Vans.

Additional Driver: Fee will be **waived** for Eligible Renters

Best Rate: For National Brand Only

Miscellaneous: Additional Eligible renters allowed.

Bulk Rental Transactions: Requests for multiple or bulk rentals from the same location will be considered by EAN on a case-by-case basis and may be subject to cancellation fees, no-show fees, additional charges, and/or surcharges. Prior approval from your account representative is required.

*Location-based restrictions or additional requirements may apply. Please refer to agreement for full details.
**Additional seasonal surcharges may apply in select markets.

This Program Summary is provided for illustrative purposes only and does not constitute legally binding terms between the parties. Please refer to your contract with EAN Services, LLC (or its affiliate) for details about your rental program. If there is a conflict between this Program Summary and such contract, the contract governs your rental program.

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E & I Business Rental Program Summary – C

School Board of Volusia County

Account #: XZ80582

Canada

For rentals in Canada, the renting location from which the rental originates will apply a five percent (5%) discount off the standard, undiscounted daily, weekly, and monthly rates charged at all the participating National Airport, Enterprise Airport and Home-City locations (“Rate discount”).

Additional Program Details

Driver Protection Products: Damage Waiver is available at an additional cost; Liability Protection includes province minimum requirements.
Young Renter: Fee will be **waived** for Eligible Renters who are twenty-one (21) to twenty-four (24) years old renting for Business use.
Additional Driver: Fee will be **waived** for Eligible Renters
Miscellaneous: Additional Eligible renters allowed
Bulk Rental Transactions: Requests for multiple or bulk rentals from the same location will be considered by EAN on a case-by-case basis and may be subject to cancellation fees, no-show fees, additional charges, and/or surcharges. Prior approval from your account representative is required.

*Location-based restrictions or additional requirements may apply. Please refer to agreement for full details.
**Additional seasonal surcharges may apply in select markets.

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E&I Truck Rental Program (A) Summary – No Coverage

School Board of Volusia County — Account #: XZ80582

	SIPP CODE	VEHICLE CLASS	DAILY RATES	WEEKLY RATES	MONTHLY RATES	MILEAGE CHARGES	DAILY MILEAGE INCLUDED	WEEKLY MILEAGE INCLUDED	MONTHLY MILEAGE INCLUDED
	DBOX	16' Box	$77.18	$386.00	$1,673.00	$0.14	0	0	0
	EBOX	20' Box	$82.69	$413.00	$1,790.00	$0.14	0	0	0
	FBOX	24' Box	$82.69	$413.00	$1,790.00	$0.14	0	0	0
	GBOX	26' Box	$88.20	$441.00	$1,911.00	$0.14	0	0	0
LIGHT DUTY	OPAR	¾ ton P/up 2wd	$66.15	$331.00	$1,434.00	$0.14	150	750	3,000
LIGHT DUTY	OQAR	¾ ton P/up 4wd	$71.66	$358.00	$1,551.00	$0.14	150	750	3,000
LIGHT DUTY	OQBD	¾ ton Diesel P/up 4wd	$76.91	$385.00	$1,668.00	$0.14	150	750	3,000
LIGHT DUTY	UPAR	1 ton P/up 2wd	$77.18	$386.00	$1,673.00	$0.14	150	750	3,000
LIGHT DUTY	UQAR	1 ton P/up 4wd	$82.69	$413.00	$1,790.00	$0.14	150	750	3,000
LIGHT DUTY	UQBD	1 ton Diesel P/up 4wd	$87.94	$440.00	$1,907.00	$0.14	150	750	3,000
	BCUT	12' Cutaway	$63.95	$320.00	$1,387.00	$0.14	0	0	0
	DCUG	15' Cutaway with Gate	$79.70	$399.00	$1,729.00	$0.14	0	0	0
	DCUT	14-15' Cutaway	$69.46	$347.00	$1,504.00	$0.14	0	0	0
	BSTK	12'-14' Stakebed	$88.20	$441.00	$1,911.00	$0.14	0	0	0
	CSTK	Stake Class 4/5 Conv	$88.20	$441.00	$1,911.00	$0.14	0	0	0
	DSTK	15-16' Stakebed	$88.20	$441.00	$1,911.00	$0.14	0	0	0
	FSTK	24' Stakebed	$99.23	$496.00	$2,149.00	$0.14	0	0	0
	GSTK	26' Stakebed	$99.23	$496.00	$2,149.00	$0.14	0	0	0
LIGHT DUTY	SKAR	Cargo Van	$58.43	$351.00	$1,402.00	$0.14	150	750	3,000
LIGHT DUTY	RKAR	HD Cargo Van	$58.43	$351.00	$1,402.00	$0.14	150	750	3,000
LIGHT DUTY	GKAR	HD XL Cargo Van	$63.00	$378.00	$1,512.00	$0.14	150	750	3,000
LIGHT DUTY	UKAR	High-top Cargo	$68.25	$410.00	$1,638.00	$0.14	150	750	3,000
LIGHT DUTY	JKAR	Mini Cargo Van	$55.65	$334.00	$1,336.00	$0.14	150	750	3,000
LIGHT DUTY	SPAR	½ ton P/up Standard	$71.66	$430.00	$1,720.00	$0.14	150	750	3,000
LIGHT DUTY	PPAR	½ ton P/up Full Size	$77.18	$463.00	$1,852.00	$0.14	150	750	3,000

Location Surcharges**

$10.00: Commonwealth of Puerto Rico
$14.00: State of NY; NY/CT/NJ Metro including Westchester, Islip, Stamford & Jersey City
$15.00: State of Hawaii
$18.00: NYC Boroughs (Bronx, Brooklyn, Manhattan, Queens & Staten Island)

Additional Program Details

Daily Rates: Based on a 24-hour billing cycle.

Mileage Charges: Base Rental Charges for rentals in the U.S. include free miles as set forth above. Any additional miles will be charged at the rate set forth above.

Inspection: Customer agrees to require its Eligible Renters to perform daily visual inspections on rental vehicles including but not limited to the inspection of headlights, running lights, brake lights, and turn signals, the identification and notation of damages and the checking and maintenance of all fluid levels and manufacturer recommended tire pressure. See Agreement for full details.

Maintenance: Upon three (3) days' prior notification from EAN or an Affiliate, Customer agrees to make themselves and each vehicle available for the purposes of inspection and/or maintenance every thirty (30) days. See Agreement for full details.

Age Requirements: Customer shall be age 25 or older in order to rent any vehicles not considered "Light Duty" by EAN. Customer shall be age 21 or older to be eligible for Driver Protection Products.

Exclusions: Rates do not include applicable taxes, surcharges, refueling, one-way, drop-off, delivery, pickup, mileage, youthful driver or additional driver charges; or, except as set forth below, any optional products or services such as damage waiver ("DW"), or liability protection ("LP").

Driver Protection Products: Damage Waiver and Liability Protection are available at an additional cost.

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Welcome to Enterprise and National

School Board of Volusia County

Enterprise Rent-A-Car and National Car Rental have been selected as the preferred provider for car rental services for business travelers of your company.

Reserve Now

Business Use	Personal Use
Click here for business use rentals.	**Click here for personal use rentals.**

Begin Earning Rewards & Status Match

EMERALD CLUB®

Ready to get started?

Click here to enroll in Emerald Club or to update your Account Number on an existing profile.

If already enrolled:

1: Select "Enroll Now"
2: Sign in with Emerald Club Number & password
3: Review company name & select "Update"

Tired of standing in line?

Click here for a tour of the Emerald Aisle.

Reserve a midsize car at participating locations in the U.S. or Canada. Bypass the counter & go directly to the Emerald Aisle where you can select any vehicle and go.

Have elevated status with another travel program?

We'll match your status with a car, hotel, or airline loyalty program once your Emerald Club profile is linked to your company contract.

Click here to learn more.

How To Contact

Account Support can be reached Monday through Friday 8:00 a.m. to 5:00 p.m. CT at **877-541-1286** to provide assistance with rental or billing support, damage claims, and account management.

For the most efficient support please remember to have your account name and number along with any reservation numbers or rental agreement numbers.

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Account Support Team
Business Support Services

The Account Support Team provides customer support to our accounts by handling the following:

Account Management

- Emerald Club member support
- Rate verification
- Researching reservations & agreements
- General Account or policy questions
- Assist with open & closed rentals

Damage Claims

- Claims inquiries
- Citations or tolls

Billing

- Billing & invoicing inquiries
- Method of payment changes
- Receipt requests

Tips When Contacting Your Support Team

- Provide name or account number
- Reference the rental agreement (RA) number or reservation number
- Include the renter's name
- Avoid Personally Identifiable Information (PII)

Please Note: Representatives will not provide billing numbers or account numbers over the phone. They are unable to adjust accounts or rentals without verifying this information at the time of the request.

How to Contact

Hours of Operation: Monday – Friday | 8:00 a.m. – 5:00 p.m. CT
Phone number: **877-541-1286**

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Frequently Asked Questions

Which brand should I book?

We recommend to book National Car Rental at our airport locations and Enterprise Rent-A-Car at our local branches. Don't forget to use your Emerald Club number when booking with either brand.

What is the lead time when I need to rent?

Enterprise Rent-A-Car and National Car Rental will always strive to get you a vehicle. While the best practice is to book 2 weeks in advance, we ask that, at a minimum, you book at least 72 hours in advance. If this is not possible and you encounter a "sold out" situation, please contact your Account Manager for options.

What should I do if I need to amend/ extend/cancel a booking?

Should you need to amend/extend or cancel a future reservation please use the same channel you used to book. Should you need to amend/extend or cancel a live rental, please contact the rental branch.

What car class do I book?

Enterprise Rent-A-Car and National Car Rental are able to offer a selection of vehicles. Please refer to your Company Travel Policy to ensure you are compliant

What about fuel?

A traveler will not be charged an additional fee if the rental vehicle is returned with the same level of fuel as originally provided. Additional refueling options may be available and will vary by location.

What if I require a rental to begin outside of working hours?

If mutually agreed and at participating locations, we will pre-deliver the vehicle the working day before and this may be subject to additional charges. Please be aware that it will only be insured to be driven from the time requested on your reservation.

What if my vehicle breaks down or I get a flat tire?

Our roadside assistance network helps to ensure that wherever you are, on-the-spot service is always available to maximize uptime and minimize downtime. If needing assistance dial 1-888-736-8287, option 3.

What if I have an accident or damage my vehicle?

If you are in an accident, your safety is most important. Please call 911 or call the local authorities for assistance and file a police report. Then call Roadside Assistance at 1-800-307-6666, which is available 24 hours a day, to report the incident after authorities have been engaged. They will file a damage report and set up tow services for the damaged vehicle if it is no longer drivable.

Do I have to sign for the vehicle?

You always have to sign the rental agreement except in the following cases:

- You are an Emerald Club member who has signed a Master Rental Agreement renting in a participating location.
- You have requested a car delivery where you do not have to be present.

If you have not signed for the vehicle, please ensure you check the vehicle condition against the rental agreement prior to driving.

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