



Getting Started with ParentSquare for Parents and Guardians

Welcome to ParentSquare! This guide will help you activate your account, find helpful resources, and download the free ParentSquare app so you can start receiving updates from your school.

New HASD Families

Periodically, the district sends invitations to new families to register or activate their ParentSquare accounts.

Why Register My Account?

Parents do not ever need to register or activate their ParentSquare accounts to receive “one-way” notifications and information from the school once their student is enrolled at the district. However, to participate in “two-way” communication via the ParentSquare app, or to reply to a text or email message sent by the school via ParentSquare, you must activate your ParentSquare account.

Incoming Kindergarten Parents

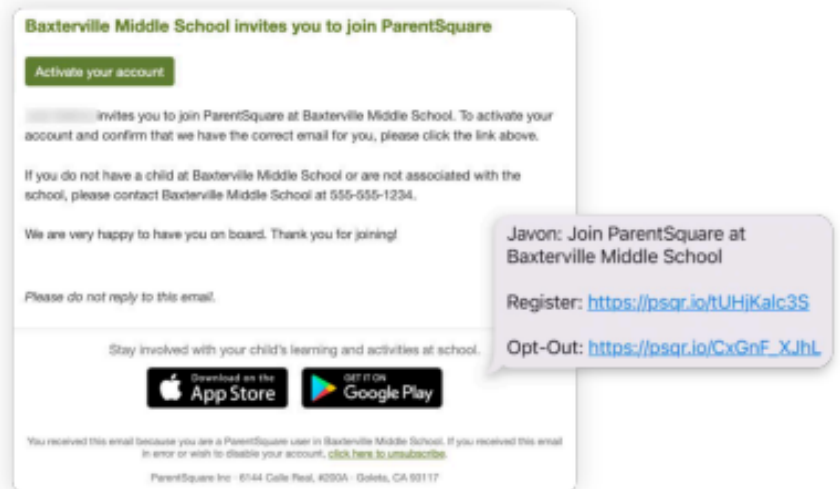
You may not be able to register your new ParentSquare account until early/mid-August, when your kindergarten student officially becomes “active” in Infinite Campus for the new school year. However, you can still receive information sent by the school.



Activate Your ParentSquare Account

Your school or district will send you an invitation using your email address or phone number on file.

1. Open the invitation from ParentSquare in your email or text messages.
2. Click **Activate your account** or tap the link to go to the account registration page.
3. Enter your email or phone number, then click **Get Started**.
4. Check your contact information. If it looks correct, click **Confirm**.
You'll receive a code by text or email.
5. Enter the verification code when asked.
6. You'll see your children's names. Click **Confirm** next to each child who should be connected to your account. *If a child is listed by mistake, click **Not my child**.*
7. If everything looks correct, click **Yes, this is me**.



Now you're ready to start using ParentSquare!

Need Help With Your Account?

Contact your school if:

- A name is spelled wrong
- Your email address or phone number is incorrect
- A child is missing from your account

Email icparentsupport@hasdtigers.com to get this information updated.

Download the ParentSquare App

The free ParentSquare app helps you stay connected on the go. It's available for iPhone and Android.

Scan the QR code to download the app.



Access Helpful Resources

When you're logged in, you can access resources to help you with using ParentSquare.

- On a computer, click the question mark (?) in the top menu.
- In the app, tap the Help icon in the app.

You'll see these options:

- Contact School - Send a question to your school or find contact details.
- Help Articles - Search for answers or step-by-step guides.

