

Guide to The Work Number

Automated income and employment verifications from The Work Number database

The Work Number® from Equifax helps privately and quickly provide automated income and employment verifications 24 hours a day, 7 days a week to help keep your life moving! No more searching for paystubs!



What can theworknumber.com do for me?

Get an Employment Data Report (EDR):

A consumer report required by the Fair Credit Reporting Act (FCRA) so you can see your personal information and who requested it. We want you to be able to see this report so here's how:



Fill out the Employment Data Report Request Form and mail or email it to:
 Equifax Workforce Solutions
 ATTN: EDR
 3470 Rider Trail South
 Earth City, MO 63045
 Email: EDR@equifax.com
 (Use of secure email function recommended)



Ask for Data Dispute Assistance:

If you notice something inaccurate on your Employment Data Report (EDR,) call The Work Number Employee Service Center for assistance:



866-222-5880
 M-F 8:00 am - 8:00 pm (ET)



TTY- hearing impaired:
 800-424-0253

If a Verifying Organization Needs Assistance:

(including mortgage lenders, property leasing, financial institutions, a government agency, etc.)



theworknumber.com



800-367-5690
 M-F 8:00 am - 8:00 pm (ET)



member@equifax.com

Freeze your Information to Verifiers:

If you would like to put a freeze on your employment information available to verifiers:



Fill out the Freeze Request Form and mail or email it to:
 Equifax Workforce Solutions
 ATTN: FREEZE
 3470 Rider Trail South
 Earth City, MO 63045



Email: twncfreeze@equifax.com -
 (Use of secure email function recommended)



Phone: 1-866-222-5880