Aetna Simplified Claims Experience™

Aetna Accident Plan

Get cash benefits fast

You can get cash benefits when you or a covered family member have an accident.

It's easy to submit claims online

1. Download the My Aetna Supplemental app or visit MyAetnaSupplemental.com. Or you can scan this QR code.

2. Register with your Member ID or Social Security number. Use your personal email address so you continue to receive valuable claim reminders even if you leave your company.

Here's how to file a claim

You or your covered family member have a covered event.

Log on to the app or member portal and click on **"Report New Claim."** Answer a few quick questions.

Upload or take a picture of your medical documentation when prompted. We use the information to process your claim."

If we approve your claim, we send your benefit by check or direct deposit.

Get cash benefits for taking care of your health

Your accident plan pays you **$50** once a year for a covered preventive health screening. The benefit applies to all covered members. If you enroll a family of four, you could receive up to **$200** a year. See your plan summary for a complete list of covered tests.

Other ways to file claims

Find claim forms at the bottom of the member portal log in page. Or call Aetna Member Services and we'll send you one. Mail paper claim forms to Aetna Voluntary Plans, PO Box 14079, Lexington, KY 40512-4079 or fax to **1-859-455-8650.**

Have questions? Need help?

View your plan summary on the member portal. Or call Aetna Member Services Monday through Friday, 8 AM to 6 PM at **1-800-607-3366 (TTY: 711).**

*Accepted documents include an itemized bill or Uniform Medical Billing Form 2004 (UB04). An Explanation of Benefits (EOB) is not an accepted document. Sometimes you may need to provide documentation if the benefit doesn't create a medical claim, or we need more details to process your claim.

aetna | PSJA COLLEGE 3 READY. CONNECTED. COMPLETE.

©2025 Aetna Inc.
2106155-01-01

Discrimination is Against the Law

Aetna Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with 45 CFR § 92.101(a)(2)). Aetna Inc. does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Aetna Inc.:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
    - Qualified interpreters
    - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, call 1-800-872-3862 (TTY: 711) or the number on the back of your ID card.

If you believe that Aetna Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Civil Rights Coordinator
Attn: 1557 Coordinator
CVS Pharmacy, Inc.
1 CVS Drive, MC 2332,
Woonsocket, RI 02895

Phone: 1-800-648-7817, TTY: 711
Email: CRCoordinator@aetna.com

You can file a grievance in person, by mail, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.
This notice is available at Aetna Inc.'s website: https://www.aetna.com/

TTY: **711**

English	**To access language services at no cost to you, call 1-888-772-9682 .**
Amharic	የቋንቋ አገልግሎቶችን ያለክፍያ ለማግኘት፣ በ **1-888-772-9682** ይደውሉ።
Arabic	للحصول على الخدمات اللغوية دون أي تكلفة، الرجاء الاتصال على الرقم **1-888-772-9682** .
Armenian	Անվճար լեզվական ծառայություններից օգտվելու համար զանգահարեք **1-888-772-9682** հեռախոսահամարով:
Carolinian (Kapasal Falawasch)	ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye **1-888-772-9682 .**
Chamorro	Para un hago' i setbision lengguåhi ni dibåtde para hågu, ågang **1-888-772-9682 .**
Chinese Traditional	如欲使用免費語言服務，請致電 **1-888-772-9682 .**
Cushitic-Oromo	Tajaajiiloota afaanii garuu bilisaa ati argaachuuf, bilbili **1-888-772-9682 .**
French	Afin d'accéder aux services langagiers sans frais, composez le **1-888-772-9682 .**
French Creole (Haitian)	Pou jwenn sèvis lang gratis, rele **1-888-772-9682 .**
German	Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie **1-888-772-9682** an.
Greek	Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό **1-888-772-9682 .**
Gujarati	તમારે કોઇ જાતના ખર્ચ વિના ભાષાની સેવાઓની પહોંચ માટે, કોલ કરો **1-888-772-9682 .**
Hindi	आपके लिए बिना किसी कीमत के भाषा सेवाओं का उपयोग करने के लिए, **1-888-772-9682** पर कॉल करें। .
Hmong	Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu **1-888-772-9682 .**
Italian	Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero **1-888-772-9682 .**
Japanese	言語サービスを無料でご利用いただくには、**1-888-772-9682** までお電話ください。
Karen	လၢတၢ်ကမၤနှၢ်ကျိၣ်အတၢ်မၤစၢၤအတၢ်ဖံးတၢ်မၤတဖှဉ်လၢတအိဉ်ဒီးအပူၤလၢကဘဉ်ဟ့ဉ်အီၤအဂီၢ်ဘဉ်နှဉ် ကိး **1-888-772-9682** တက့ၢ်.
Korean	무료 언어 서비스를 이용하려면 **1-888-772-9682** 번으로 전화해 주십시오.
Laotian	ເພື່ອເຂົ້າໃຊ້ການບໍລິການພາສາໂດຍບໍ່ເສຍຄ່າຕໍ່ກັບທ່ານ, ໃຫ້ໂທຫາເບີ **1-888-772-9682 .**
Mon-Khmer, Cambodian	ដើម្បីទទួលបានសេវាកម្មភាសាដែលឥតគិតថ្លៃសម្រាប់លោកអ្នក សូមហៅទូរស័ព្ទទៅកាន់លេខ **1-888-772-9682** ។
Navajo	T'áá ni nizaad k'ehjí bee níká a'doowoł doo bą́ą́h ílínígóó kojį' hólne' **1-888-772-9682 .**
Pennsylvanian-Dutch	Um Schprooch Services zu griege mitaus Koscht, ruff **1-888-772-9682 .**
Persian-Farsi	برای دسترسی به خدمات زبان به طور رایگان، با شماره **1-888-772-9682** تماس بگیرید.
Polish	Aby uzyskać dostęp do bezpłatnych usług językowych proszę zadzwonoć **1-888-772-9682** .
Portuguese	Para acessar os serviços de idiomas sem custo para você, ligue para **1-888-772-9682 .**
Punjabi	ਤੁਹਾਡੇ ਲਈ ਬਿਨਾਂ ਕਿਸੇ ਕੀਮਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਵਰਤੋਂ ਕਰਨ ਲਈ, **1-888-772-9682** 'ਤੇ ਫ਼ੋਨ ਕਰੋ। .
Russian	Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону **1-888-772-9682 .**
Samoan	Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala'au le **1-888-772-9682 .**
Serbo-Croatian	Za besplatne prevodilačke usluge pozovite **1-888-772-9682 .**
Spanish	Para acceder a los servicios de idiomas sin costo, llame al **1-888-772-9682 .**
Syriac-Assyrian	ܐ: ܡܛܝܚ ، ܒܝܬ ܟܬܒ̈ܐ ܕܡܬܪ̈ܓܡ̈ܢ̈ܐ ܕܠܝܬ ܒܠܒܘ ܥܠ ، ܡܢ ܠܝ ܟܬܒ **1-888-772-9682 .**
Tagalog	Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tumawag sa **1-888-772-9682 .**
Thai	หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทร **1-888-772-9682 .**
Ukrainian	Щоб отримати безкоштовний доступ до мовних послуг, задзвоніть за номером **1-888-772-9682 .**
Vietnamese	Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số **1-888-772-9682 .**