

West Hartford Center Infrastructure Project Stakeholder Meeting

January 28, 2026

Thank You for Your Continued Engagement

Thank you to everyone who participated in the January 28, 2026 Center Infrastructure Project Stakeholder Meeting. Your feedback, questions, and ongoing engagement are vital to the success of this effort. Open communication and proactive coordination with the business community remain top priorities for the Town, and we are committed to identifying concerns early and minimizing construction impacts wherever possible.

We also recognize that many community members and business owners were unable to attend. For your convenience, we are sharing the meeting materials below.

Presentation Materials

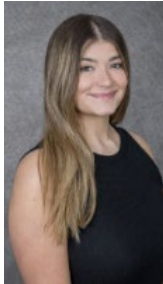
View the full presentation shared by the project team: [Presentation Link](#)

What We Covered

During the meeting, the project team provided updates on several key topics, including:

- The value of subscribing to the Center Construction newsletter to receive timely project information.
- An introduction to the project's outreach team, dedicated to keeping the business community informed and supported throughout construction.
- An overview of the community-endorsed streetscape design now advancing into construction.
- A detailed look at key design elements and the benefits they will bring to the Center.
- A walkthrough of the construction phasing plan and anticipated schedule.
- What to expect during construction, including work hours, parking impacts, and other important logistics.
- Resources available to support community members, including direct contacts and communication channels.

- Identification of businesses located within each construction phase and estimated timeframes for construction activities.
- Introduction of the primary point of contact for project-related questions or concerns:



Elizabeth Larson-Gugliotta

Public Outreach

508-930-0417

Improvements to Outreach and Communications

Based on the feedback shared during today's meeting, the project team is implementing several immediate enhancements to improve responsiveness, strengthen communication, and ensure consistent support for the business community:

- **Automatic Email Acknowledgment:** Messages sent to the Center Construction inbox will now receive an automatic confirmation with an expected response window. For urgent matters, community members will be directed to call or text **Elizabeth Larson-Gugliotta at 508-930-0417**.
- **Text Alert Sign-Ups:** Community members can now opt in to receive text alerts for time-sensitive announcements. To enroll, please email your **name, business name and address, and cell phone number** to CenterConstruction@westhartfordct.gov.
- **One-on-One Meetings:** Business owners may schedule individualized meetings to discuss construction-related questions or site-specific concerns. Contact **Elizabeth Larson-Gugliotta at 508-930-0417** to arrange an appointment.
- **Refreshed Social Media Strategy:** Business spotlights will be introduced—organized by construction phase—to showcase the Center's vibrancy, resilience, and community pride throughout the project.
- **Expanded Outreach Coverage:** We will be increasing direct outreach to second-floor businesses and maintaining close communication with businesses on LaSalle Road.

- **On-Site Support Visibility:** We will better promote the on-site availability of **Kyle and Chrystel**, the project’s field inspectors, who are regularly present to assist and receive concerns.

Look for the **M&J Engineering safety vests and hard hats**.



Construction Concerns Raised

The project team heard several important concerns, and each will be addressed with the contractor and Town staff:

- Improve pedestrian signage to ensure clarity and accurate reflection of current work zones.
- Maintain sidewalk access to prevent pedestrians from walking in the roadway.
- Coordinate paving schedules so paving follows the completion of sidewalk work.
- Ensure public on-street parking spaces are not used by contractor utility vehicles.
- Maintain existing sidewalk pavers during phased construction to ensure accessibility to businesses.

Revisiting the Phasing Plan

We also heard significant concerns—particularly from restaurant owners—regarding the potential impact of the proposed construction phasing on customer access and operations. In response, the Town will **immediately re-evaluate the current phasing plan** to determine whether alternatives can better support business needs while maintaining construction efficiency.

We will share updates as this review progresses and will continue engaging directly with the business community as refinements are considered.

In the meantime, we remain available to listen, respond, and assist.

Contact Information

General Inquiries:

CenterConstruction@westhartfordct.gov

Individual Questions, Concerns, or Business Visits:

Elizabeth Larson-Gugliotta – 508-930-0417