MERCHANTVILLE BOARD OF EDUCATION 130 South Centre Street Merchantville, New Jersey 08109	File Code: 1312 Adopted: 9/27/88 Revised: 06/19/17 Reviewed: 03/18/2024

Community Complaints and Inquires

The board of education welcomes inquires about and constructive criticism of the district's programs, equipment, operations and personnel.

The chief school administrator shall develop procedures to investigate and solve problems promptly and to provide accurate factual information in answer to inquiries. Such procedure shall conform to state law and applicable negotiated agreements.

Parents/guardians and pupils will be informed of the proper avenues to follow.

When a board member is confronted with an issue, he/she will withhold comment, commitment and/or opinion and refer to complaint or inquiry to the chief school administrator.

Only in those cases where satisfactory adjustment cannot be made by the chief school administrator and the staff shall communications and complaints be referred to the board of education for resolution.

Date:

Legal References:

N.J.S.A.	10:4-6 et seq.	Open Public Meeting Act
N.J.S.A.	18A:11-1	General mandatory powers and duties
N.J.S.A.	18A:54-20	Powers of board (county vocational schools)

Possible Cross References:

*1120	Board of Education meetings
*4112.6	Personnel records
*4116	Evaluation
*4148	Employee protection
*4212.6	Personnel records
*4248	Employee protection
*5145.6	Pupil grievance procedure
*6144	Controversial issues
*6161.1	Guidelines for evaluation and selection of instructional materials
*6161.2	Complaints regarding instructional materials
*6163.1	Media center / library
*9010	Role of the member
*9020	Public statements
*9123	Appointment of board secretary

* Indicates policy is included in the Critical Policy Reference Manual.