



NURSERY ELEMENTARY SCHOOL

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Cybersecurity Monitoring and Device Management Services RFP

1. Introduction

NISD is seeking proposals from qualified vendors to provide comprehensive cybersecurity monitoring, device management, firewall management, remediation services, and operational assistance. The intent of this RFP is to select a vendor capable of protecting staff and student devices, responding to cybersecurity incidents, and supporting day-to-day security operations.

2. Organizational Overview

NISD is an educational organization serving approximately:

- **37 staff devices**
- **150 student devices**

The device environment includes a mix of staff-assigned and student-assigned endpoints operating on a managed network infrastructure.

3. Scope of Services

The selected vendor will provide cybersecurity services that include, but are not limited to, the following:

3.1 Cybersecurity Monitoring

- Continuous monitoring of endpoints and network activity
- Threat detection and alerting (e.g., malware, ransomware, intrusion attempts)
- Log monitoring and analysis
- Security event reporting and escalation procedures

3.2 Device Management

- Centralized management of staff and student devices
- Endpoint protection and configuration management
- Patch and update management for operating systems and supported applications
- Asset tracking and inventory reporting

3.3 Firewall Services

- Firewall configuration, management, and monitoring

- Rule set review and optimization
- Intrusion prevention and detection support
- Ongoing firewall health and performance monitoring

3.4 Incident Response and Remediation

- Incident investigation and containment
- Malware removal and system recovery
- Root cause analysis and post-incident reporting
- Recommendations to prevent recurrence

3.5 Operational and Technical Assistance

- Security-related help desk or escalation support
- Guidance on cybersecurity best practices
- Assistance with compliance or audit inquiries, if applicable
- Ongoing security posture reviews and recommendations

4. Contract Term

The contract term will be **12 months**, beginning **January 1, 2026**, and ending **December 31, 2026**, with the possibility of renewal subject to mutual agreement.

5. Vendor Qualifications

Vendors should demonstrate:

- Experience providing cybersecurity services to educational or similar organizations
- Relevant certifications (e.g., CISSP, CISM, SOC services, or equivalent)
- Proven experience with environments of comparable size
- Adequate staffing and resources to meet service requirements
- Strong incident response and remediation capabilities

6. Proposal Requirements

Proposals should include the following sections:

- 1. Company Overview**
 - Company history, size, and relevant experience
- 2. Proposed Solution**
 - Description of services and tools used

- Approach to monitoring, device management, and remediation
- Service levels and response times

3. Security and Compliance

- Data protection practices
- Compliance with applicable laws and regulations
- Privacy protections for student and staff data

4. Pricing

- Detailed cost breakdown (monthly and/or annual)
- Any additional or optional fees

5. References

- At least three references from similar organizations

6. Assumptions and Dependencies

- Any assumptions made in preparing the proposal
- Client responsibilities or prerequisites

7. Evaluation Criteria

Proposals will be evaluated based on:

- Scope and quality of proposed services
- Vendor experience and qualifications
- Cost effectiveness
- Responsiveness and support model
- References and past performance

8. Submission Instructions

- Proposals must be submitted electronically in PDF format.
- Submission deadline: **Open**
- Submit proposals to: Dr. Larry Gajewsky at lgajewsky@nurseryisd.org

9. General Conditions

- NISD reserves the right to reject any or all proposals.
- This RFP does not commit NISD to award a contract.
- All costs incurred in proposal preparation are the responsibility of the vendor.