

VILLANOVA ATHLETICS VENUE POLICIES

All guests are subject to search prior to entering Villanova Athletic Facilities.

- Villanova Athletics utilizes walkthrough metal detection screening for events.
- Staff will visually conduct bag and metal detection inspections to identify prohibited items to ensure the safety of all guests.
- If the Metal Detector (Magnetometer) alarm sounds, guests will be subject to a secondary screening, which may slow entry into the venue.
- Guests will be asked to remove any attire or apparatus concealing identity upon entry.
- Any guest who declines to be searched or is in possession of prohibited items may be denied entry.
- All Villanova Athletics venue policies are subject to change at management's discretion and without notice.
- For the safety and security of our guests, **re-entry to our venue after ticket scan is prohibited**. Requests for exceptions will be handled on a case-by-case basis by Security and/or Guest Services.

Bag Policy

Villanova Athletics will allow bags inside the venue in accordance with NCAA event guidelines, and best security practices. Fanny packs, Hand clutches, wristlets and small purses that do not exceed 4.5"x 6.5" are permitted as well as clear bags measuring 12"x 6"x 12"

- Backpacks, suitcases and large multicompartment bags are restricted

Villanova Athletics facilities are inclusive and family friendly venues, so exceptions for medical bags are made as follows:

- Medical equipment bags and Parental bags will be permitted
 - All bags are subject to search and must be tagged for entry

BAG POLICY UPDATE

APPROVED BAGS

ONE BAG ALLOWED PER PERSON



Any clear bag smaller than 12" x 6" x 12" regardless of number of compartments is acceptable, hand carried or shoulder strap is permitted.



1-Gallon plastic bag



Fanny pak or clutch purse no larger than 5" x 7"



Medically necessary items including diaper bag

Prohibited Items (Including but not limited to):

- Weapons – guns – knives – chains – tasers – firearms
- Self-defense sprays – mace – pepper spray
- Explosives – fireworks – ammunition
- Fuels – torches – lighter fluid
- Hazardous items – chemicals – paint thinners
- Brass knuckles – black jacks – martial arts weapons
- Bats – billy clubs – night sticks – kubatons – spikes
- Tools
- Razor type blades – box cutters – scissors
- Projectiles – frisbees – beach balls – balloons
- Alcohol – illegal drugs – drug paraphernalia
- Drones (UAS Unmanned Aircraft Systems) or other aircraft
- Laser pointers – items intended to create optical distraction
- Aerosol cans or noisemaking devices – whistles – foghorns/air horns, plastic airhorns such as vuvuzelas and didgeridoos
- Hoverboards and skateboards
- Video and audio recording devices (see separate camera policy)
- Selfie sticks or telescopic devices – tripods – poles
- Pets (other than service-animals or service-animals in training)
- Attire that conceals identity
- Outside food and beverage (except baby food and medically necessary items)
- Coolers, hydration packs, cans (refillable water bottles are allowed in but must be empty)
- Any other items deemed inappropriate by arena personnel

Exceptions are made for medical and religious purposes, after proper inspection

****Villanova University will not check or store any of the above prohibited items**

Camera Policy

- Video and Audio recording devices are not permitted in the Villanova Athletic facilities
- No professional equipment, detachable lenses, or lenses longer than 2.5” are permitted
- GoPros and Contour cameras are not permitted
- Monopods, tripods and selfie sticks are not permitted
- Please note that the camera policy for each event is determined by the event and is subject to change

Stroller Policy

- Guests are encouraged not to bring strollers into the venue
- Strollers are not permitted in the seating sections of the arena due to potential safety hazards
- Strollers may be checked into our Guest Services window at the main entrance

Signs, Banners, Posters and Flag Policy

Unless otherwise specified, Villanova Athletics welcomes guests to bring signs, banners, posters and flags into the venue that do not disrupt the viewing experience for other guests. The following guidelines apply:

- Item may not be attached to a stick / pole
- Item may not obstruct any sponsor or building signage
- Item may not be attached to or hung, taped or draped over any part of the building
- Item may not be constructed or displayed in a manner that obstructs the view of other guests, interrupts the experience of other guests or creates a safety hazard
- Item must be in good taste, and appropriate for the event

- This policy is subject to change based on Villanova Athletics management's discretion and without notice

Smoking Policy

Villanova Athletics facilities are smoke free venues. Smoking, including electronic cigarettes and vaporizers, is PROHIBITED in ALL AREAS of the venue. In addition, there are no designated smoking areas outside of the facility. Therefore, under the Villanova Athletics no-re-entry policy, fans who leave the arena to smoke will not be permitted re-entry.

For the safety and security of our fans, **re-entry to our venue after ticket scan is restricted**. Any exceptions or emergencies are handled on a case-by-case basis by security & guest services team.

Fan Code of Conduct

Guests of Villanova Athletics are also subject to the [Villanova Fan Code of Conduct](#)

Guest Services Desk

Located on the Concourse level at the main entrance of Finneran Pavilion

Text Assist

Fans who wish to report issues and concerns (e.g. security needed, spilled drink, medical issue, etc.) can do so in a quick and convenient manner by texting the Villanova Guest Services.

- For Finneran Pavilion events send your inquiry to: 610.890.5700
- For Villanova Stadium events send your inquiry to: 610.827.5100

Fans may also scan the QR codes located around the venue. Event personnel will respond in a timely manner to assist with your inquiry. Standard SMS text rates may apply. Communication is only monitored on gameday. For inquiries before or after an event, please contact the Villanova ticket office at 610-519-4100