

FREQUENTLY ASKED QUESTIONS



CPR & First Aid Certifications

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Q1: When are the CPR and/or First Aid certification(s) available?

A: Certifications are available once the class roster has been submitted online to the American Red Cross, usually within 24 hours, after the completion of the training attended.

Q2: How can I get my CPR and/or First Aid certification(s)?

A¹: Once the class roster is submitted online, the American Red Cross will automatically send an email to the email address you provided at registration with a link you can use to access your certification(s). *Please verify that the email address is correct on the class sign-in sheet.*

A²: You can also visit the “Find My Certificate” webpage for the American Red Cross at <https://www.redcross.org/take-a-class/digital-certificate> or scan the QR code to search for and view your certification(s) 24-36 hours after the training.



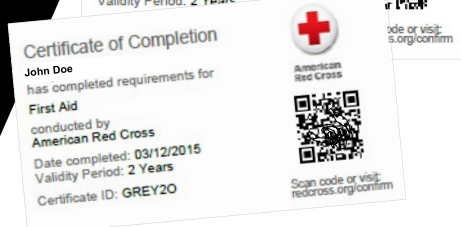
Q3: I checked my email, but I did not receive the email from the American Red Cross for my CPR and/or First Aid certification(s); what do I do?

A: Check your junk/spam folder or search for it on the American Red Cross' website (see Q2, A¹ & A²).

Q4: How will Human Resources know that I completed my CPR and/or First Aid training?

A: Health Services will email Human Resources copies of the certifications following the completion of each training.

Should you have any additional questions or concerns, please contact Health Services at (909) 820-8150.



HEALTH SERVICES

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Phone: (909) 820-8150



Office hours: Monday-Friday, 7:30 a.m.-4:00 p.m.