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CITY OF NEW BRITAIN

OFFICE OF THE MAYOR
THE HONORABLE BOBBY SANCHEZ

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MEDIA ADVISORY

January 29, 2026

Mayor Sanchez and City Officials to Provide Update On Recent Network Disruption New Britain Public Safety Services Remain Fully Operational

WHO: Mayor Bobby Sanchez

WHAT: Briefing regarding the City of New Britain's response to a network disruption affecting certain City systems

WHEN: Tomorrow morning, Friday, January 30, 2026, 10:00 a.m. – 10:30 a.m.

WHERE: City Hall, 27 West Main Street, 2nd Floor, New Britain, CT 06052

BACKGROUND: The City of New Britain is currently responding to a network disruption affecting certain City systems. Upon identifying the issue, the City immediately activated its incident response protocols and is working closely with state and federal authorities to assess the scope and impact of the incident.

We have engaged additional technical resources to support this effort and to ensure our systems are secured and restored as quickly and safely as possible. At this time, the investigation is ongoing.

Residents should know that New Britain's Public Safety operations are functioning as they should and the City will continue to provide services during this disruption.

The City takes the security of its systems and the protection of information very seriously. As this is an active response and assessment, we will provide updates as appropriate and as more information becomes available.

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