



EST. 1871

# CITY OF NEW BRITAIN

OFFICE OF THE MAYOR  
THE HONORABLE BOBBY SANCHEZ

WWW.NEWBRITAINCT.GOV

## MEDIA ADVISORY

January 29, 2026

### **Mayor Sanchez and City Officials to Provide Update On Recent Network Disruption New Britain Public Safety Services Remain Fully Operational**

**WHO:** Mayor Bobby Sanchez

**WHAT:** Briefing regarding the City of New Britain's response to a network disruption affecting certain City systems

**WHEN:** Tomorrow morning, Friday, January 30, 2026, 10:00 a.m. – 10:30 a.m.

**WHERE:** City Hall, 27 West Main Street, 2nd Floor, New Britain, CT 06052

**BACKGROUND:** The City of New Britain is currently responding to a network disruption affecting certain City systems. Upon identifying the issue, the City immediately activated its incident response protocols and is working closely with state and federal authorities to assess the scope and impact of the incident.

We have engaged additional technical resources to support this effort and to ensure our systems are secured and restored as quickly and safely as possible. At this time, the investigation is ongoing.

Residents should know that New Britain's Public Safety operations are functioning as they should and the City will continue to provide services during this disruption.

The City takes the security of its systems and the protection of information very seriously. As this is an active response and assessment, we will provide updates as appropriate and as more information becomes available.

###

#### **Media Contact:**

Alisha Rayner

Director of Operations and Communications

(860) 826-3302

[alisha.rayner@newbritainct.gov](mailto:alisha.rayner@newbritainct.gov)

27 West Main Street, Room 204, New Britain, CT 06051

Phone (860) 826-3300 • Email: [mayor@newbritainct.gov](mailto:mayor@newbritainct.gov)