

The **Integrated Technology Services (ITS)** division at the San Diego County Office of Education partners with school districts and charter schools across the region to deliver innovative, secure, and effective technology solutions.

From high-speed internet and cybersecurity to student data systems and custom-built applications, our team is dedicated to supporting the success of students, educators, and leaders throughout San Diego County. We work side-by-side with district technology leaders to strengthen IT infrastructure, streamline operations, and stay ahead of emerging trends in K-12 technology.



Terry Loftus
Assistant Superintendent/
Chief Information Officer



Connect with SDCOE ITS

San Diego County Office of Education
6401 Linda Vista Road, San Diego, CA 92111

www.sdcoe.net/its



ServiceNow Portal
<https://service.sdcoe.net>

Site 24x7 Status
<https://sdcoestatus.sdcoe.net>

Integrated Technology Services

Technology solutions to power student success

Let's Build The Future of Education Technology –Together.

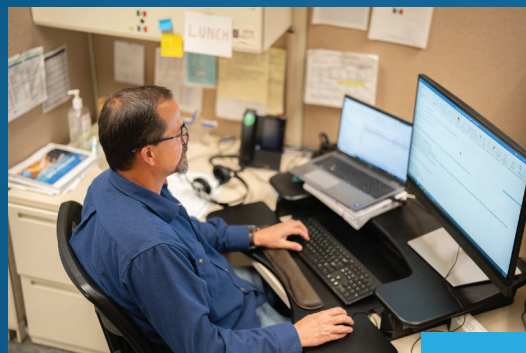


Whether you're looking to strengthen your network, secure your data, support your staff, or streamline operations, SDCOE Integrated Technology Services is here to help.

Partner with us to bring reliable, future-ready technology to your district.

Connect with our team today to explore services, schedule a consultation, or submit a support request.

www.sdcoe.net/its



Connect with our teams directly

Cybersecurity Services	cyberguardians@sdcoe.net cybersecurity.sdcoe.net	858-298-2211
Network Services	netpeople@sdcoe.net	858-298-2210
Infrastructure & Cloud Services	cloudservice@sdcoe.net	858-298-2209
Technology Support Services	helpdesk@sdcoe.net	858-298-2205
Student Information System	sis@sdcoe.net	800-289-1500
Enterprise Applications	appdev@sdcoe.net	
Project Management Resources	epmo@sdcoe.net epmo.sdcoe.net	
PeopleSoft Support Services	peoplesoftsupport@sdcoe.net sdcoe.net/peoplesoft-support	858-298-2203



Cybersecurity Services

Protect what matters most: your schools, your systems, and your students.

Cybersecurity doesn't have to be overwhelming. Whether you're starting from scratch or fine-tuning what you already have, our team is here to help you stay ahead of digital threats. We'll work with you to build a secure environment so you can focus on what matters most: your students and staff.

- Personalized security posture assessments
- Step-by-step support for Multi-Factor Authentication (MFA) setup
- Vulnerability assessments & incident response
- Easy-to-follow training and cybersecurity resources

Let's talk security

✉ Email: cyberguardians@sdcoe.net
Visit: <https://cybersecurity.sdcoe.net>

Network Services

Build a faster, more reliable network designed for education.

We know how critical fast, reliable internet is to teaching, learning, and school operations. That's why we work side-by-side with your IT staff to design and maintain strong, secure networks tailored to your district's needs — from classroom Wi-Fi to data center firewalls.

- High-speed Internet access via CENIC / K12HSN
- School and district network design
- Network performance evaluation and diagnostics
- Router, switch and firewall configuration assistance
- Network infrastructure equipment recommendations
- Network-enabled building management system equipment recommendations.
- Wireless design and analysis.

Let's build a better network together

✉ Email: netpeople@sdcoe.net



Infrastructure & Cloud Services

The foundation your technology deserves.

When your systems need to grow, adapt, or recover, we're here to help. Our team offers reliable infrastructure and cloud solutions that support your district's evolving needs. Whether you're looking to back up critical data, expand your storage, or migrate to the cloud, we'll guide you every step of the way.

- Secure physical colocation and rack space leasing
- Scalable virtual colocation solutions
- Dependable backup services to safeguard your data
- Expert support for cloud migration and virtualization

Let's strengthen your IT foundation

✉ Email: cloudservice@sdcoe.net

Technology Support Services

Responsive support that keeps your day on track.

When technology hits a snag, we're here to get you back on track - quickly and with a smile. Whether you're helping students in the classroom or managing critical systems behind the scenes, our knowledgeable support team is ready to assist so you can stay focused on what matters most.

- Onsite or remote support for Windows PCs and Chromebooks
- Software installation, updates, and troubleshooting
- Help with Google Workspace setup and management
- User account setup and access assistance
- Audio/Visual guidance for classrooms and events

Need a hand? We're here for you

✉ Email: helpdesk@sdcoe.net

Student Information System

Your partner in managing student data with confidence.

From enrollment to compliance reporting, student data systems can be complex, but you don't have to manage them alone. Our team supports districts using Synergy SIS with timely help, expert training, and tools that make your work easier and more efficient.

- Friendly support through our Customer Resource Center Help Desk
- Regular software updates to keep your system current
- Hands-on training available onsite or virtually
- CALPADS guidance and compliance support
- Help with data extracts and third-party integrations

Let's simplify student data together

✉ Email: sis@sdcoe.net

Enterprise Applications

Custom solutions that work the way you do.

Have an idea for improving a process or making data more accessible? Our development team is here to bring it to life. We work with you to build web and mobile applications that fit your workflows, integrate with your systems, and make everyday tasks simpler.

- Tailored web-based applications designed for your needs
- APIs and seamless data integrations
- Mobile tools and automated workflows to save you time

Get Started

✉ Email: appdev@sdcoe.net

Project Management Resources (EPMO)

Helping you lead successful projects from start to finish.

Whether you're launching a new system, redesigning a process, or leading a cross-functional team, we're here to support your journey. The SDCOE Enterprise Project Management Office offers tools, training, and guidance tailored for K-12 leaders.

- Practical Project Management Toolkit you can use right away
- Specialized workshops focused on real school project challenges
- Full K-12 Project Management Academy for deeper learning
- Annual conference to share ideas and build your network

Let's bring your projects to life

✉ Email: EPMO@sdcoe.net
Visit: <https://epmo.sdcoe.net>

PeopleSoft Support Services

Helping you get the most from the PeopleSoft HR and Finance.

Whether you're navigating a payroll deadline, preparing for year-end reporting, or just need a quick answer, our PeopleSoft Support team is here for you. We partner with districts to make complex systems feel manageable, with the guidance and tools you need to keep everything running smoothly.

- Hands-on support for PeopleSoft HCM and Financials
- Friendly support team available via service tickets, phone, and virtual meeting
- Comprehensive training documentation, job aids, and how-to guides, online training session
- Support Planning and Budget Cloud Service (PBCS)

Let's connect

✉ Email: peoplesoftsupport@sdcoe.net
www.sdcoe.net/peoplesoft-support