



Your New Way to Access Care



Virtual Care for Franklin Public Schools

As a Franklin Public Schools eligible* employee, you and your dependents have access to Proactive MD Connect, a no-cost virtual care service that brings high-quality healthcare to you wherever you are.

What's Included

24/7 access to a national network of providers, available by video, phone call, or chat.

Urgent care for common concerns like colds, flu, sinus infections, and more.

Behavioral health coaching for stress management, emotional wellness, and lifestyle support.

What to Expect

Easy, secure sign-in

Compassionate, patient-centered care

Convenient follow-up and coordination

Have Questions? We're Here to Help.

Find answers to many common questions in the **FPS Virtual Care FAQ**.

How to Access Virtual Care

- 1 Visit www.pmd.center/FPS and click "Make An Appointment" to create an account or log in to the Patient Portal.
- 2 Once you're logged in, go to the Bulletin Board and select "Schedule a Virtual Visit for Urgent Care and Behavioral Health" to access the scheduler.
- 3 From there, you can request a visit right away or choose a time that works best for you!



*Only regularly scheduled employees and dependents will be eligible for this program. Please reach out to your hiring manager with concerns or questions.