



Job Title: Technician IV – Network Security

Supervisor: Director IT Security

Terms of Employment: 246 days

Job Summary:

Provide support, administration, and systems integration for all technology-based information systems in the district including software, hardware and peripherals with special responsibilities as assigned.

Essential Duties:

1. Performs daily monitoring and support of Microsoft Exchange / Office 365 & Google Apps.
2. Administration of Microsoft Windows networks to include but not limited to Domain Controllers, DNS, DHCP, LDAP, GPO's, replication, ADFS, Single Sign-On, Identity Management, and Azure AD.
3. Support of enterprise-wide applications and servers including backend databases and automated processes ensuring application data is securely shared as needed and up to date.
4. Administration of MacBook's and iPads in an enterprise environment including but not limited to patching, application deployment, and OS upgrades utilizing MDM software such as JAMF.
5. Assist in renewal of and compliance with Microsoft and VMWare enterprise agreements and licensing.
6. Administration of school and data center servers including Dell VRTX, Cisco UCS, and EMC VXRail platforms.
7. VMWare systems administration with proficiency in server deployments, Horizon View, P2V consolidation, patch management, upgrades, storage presentation and configuration.
8. Assist in the configuration and maintenance of storage systems such as EMC Unity, Tintri, and Pure.
9. Assist in the implementation and maintenance of server and application monitoring tools to ensure all stakeholders are informed of relevant events.
10. Monitor backups to verify all servers are backed up daily and replicated to offsite locations.
11. Advise all stakeholders of planned maintenance activities, outages, and software deployments that will have an impact the end user experience.
12. Monitor and maintain security and patch management for all IT systems and coordinate maintenance windows as needed.
13. Plan, test, and deploy new applications and upgrades using tools such as Microsoft SCCM, PDQ, MDM platforms and scripts.
14. Develop and maintain OS and application deployment workflows.
15. Keep AV systems up to date and respond to alerts and incidents.
16. Keep operating systems up to date paying close attention to OS lifecycles.



17. Stay abreast of new technologies and make recommendations aimed at improving performance, efficiency, and reliability of systems.

Other Duties:

Perform other tasks as assigned by their supervisor.

Job Specifications:

Performance of this job will be evaluated annually in accordance with provisions of the district's policy on Evaluation of Professional Personnel.

Minimum Qualifications (Knowledge, Skills and Abilities Required):

1. Bachelor's degree in Computer Science, Information Systems, or related field from an accredited college with at least five years of experience or a minimum of 10 years of experience in a related IT field.
2. Must have a thorough working knowledge of servers, storage, virtualization, software deployment, patch management, and identity management.

Physical Requirements:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is regularly required to stand and reach with hands and arms; walk; sit; stoop or kneel; crouch or crawl.

Additional physical requirements include the following:

- Physically capable of frequently lifting or moving up to 40 pounds.
- Specific vision requirements include close vision, distance vision, color vision, peripheral vision, depth perception and the ability to focus.
- Ability to sit and stand for extended periods of time.
- Ability to climb ladders.
- Manual dexterity for the purpose of using a telephone and data entry.
- Read a computer screen and printed material with or without vision aids.
- Hear and understand speech at normal levels and on the telephone; and
- Speak in audible tones so that others may understand clearly in person and on the telephone.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.



Pay Grade: 118

Please click [here](#) for salary scales.

This job description in no way states or implies that these are the only duties to be performed by this employee. The employee will be required to follow any other instructions and to perform any other related duties as assigned by the appropriate administrator or supervisor. Horry County Schools reserves the right to update, revise or change this job description and related duties at any time without prior notice.

Revised 10-20-2025