



FERGUSON-FLORISSANT SCHOOL DISTRICT

Dear Ferguson-Florissant Community,

Ferguson-Florissant School District (“FFSD”) is writing to provide notice of an incident involving potential unauthorized access to personal information related to certain current and former employees, students, and parents. Protecting the confidentiality, privacy, and security of information is a top priority, and FFSD is acting quickly and diligently to address this matter.

Although FFSD is unaware of any actual or attempted misuse of any information, it is providing notice of this incident out of an abundance of caution.

What Happened? On or about December 1, 2025, Ferguson-Florissant School District (“FFSD”) became aware of suspicious activity in its computer network. FFSD promptly took steps to secure the network and minimize any disruption to operations. FFSD launched an investigation into the nature and scope of the incident, with assistance from third-party computer forensic specialists. The investigation determined that an unknown actor gained access to certain parts of the network between November 30, 2025, and December 2, 2025. While the investigation was able to determine that certain parts of FFSD’s network were accessed, the investigation was unable to confirm what information within the network was actually accessed. FFSD conducted an extensive review of the contents of the impacted parts of the network to identify and notify individuals; however, that review could not conclusively determine which individuals’ information may have been involved. Therefore, as a precaution, FFSD is providing this notice to potentially impacted individuals.

What information was involved? The following types of personal information could be present: names, social security number and student identification number. This does not mean all of this information was impacted for each individual, just that it may have been present in FFSD’s system. In a limited number of instances, the following information may also have been impacted: financial account information and driver’s license number.

What are we doing? FFSD takes the confidentiality and security of information very seriously. Upon learning of this incident, FFSD took steps to implement additional safeguards and review our policies and procedures relating to data privacy and security. FFSD promptly investigated this incident and took steps to secure the network.

What can you do? FFSD encourages potentially impacted individuals to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Individuals may contact the three major credit reporting agencies for advice on how to obtain free credit reports and how to place fraud alerts and security freezes on credit files. The relevant contact information is below.

For more information. FFSD encourages individuals with questions about this incident to call (314)-506-9902, Monday through Friday from 8:00 a.m. to 4:00 p.m. CST. You may also write to FFSD at 8855 Dunn Road, Hazelwood, MO 63402.

Monitor Your Accounts Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/data-breach-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.