



Clark County School District

New COVID-19 Parent/Guardian Hotline

Description

The Clark County School District's Health Services Department is implementing a COVID-19 Parent/Guardian Hotline for parents/guardians to call if their student is exposed to or tests positive for COVID-19.

Audience

School site administrators, office managers, and administrative school secretaries

Parent Messaging

Schools are encouraged to update their phone recordings and websites with the following information related to the new COVID-19 Parent/Guardian Hotline:

- **Messaging for schools to use on phone recordings:**

- *Thank you for calling {insert school name}. If you are reporting a student's positive COVID-19 case or recent exposure, please contact the Clark County School District's COVID-19 Parent/Guardian Hotline at (702) 799-4322. If your child is positive for COVID 19, please do not send them to school. If this is a medical emergency, please hang up and dial 911.*

- **Messaging for email, ParentLink, or website:**

- *Please utilize the Clark County School District's COVID-19 Parent/Guardian Hotline to report your student's positive COVID-19 test result or your student's recent exposure to a COVID-19-positive individual. The CCSD COVID-19 Parent/Guardian Hotline is available Monday through Friday (excluding holidays) from 8:00 a.m.-4:00 p.m. and can be reached by calling (702) 799-4322. Free COVID-19 testing options are available at [Southern Nevada Health District](#), and vaccination resources are available at [Southern Nevada Health District Vaccines](#).*

Please click [here](#) for the parent/guardian messaging in Spanish.

Contact Information

Questions can be directed to Sheri McPartlin, Health Services Director/Chief Nurse, at (702) 799-7443 or via email at mcparsa@nv.ccsd.net.