

Applicant: Sierra Blanca ISD
Billed Entity Number (BEN): 142106
Form 470 Number: 260014734
Funding Year: 2026-2027
RFP Issue Date: 1.15.2026
Proposal Due Date: 2.13.2026

1. Purpose

Sierra Blanca ISD is requesting proposals for Managed Internal Broadband Services, specifically Managed Wi-Fi services for existing wireless equipment, in accordance with FCC and USAC E-rate program rules. This RFP is issued in conjunction with USAC E-Rate Form 470.

2. Scope of Services

The selected vendor will provide managed Wi-Fi services for the applicant's existing wireless access points, including ongoing monitoring, configuration, and support.

Existing Equipment

- Manufacturer: Aruba
- Model: Aruba AP-505
- Quantity: 14 Wireless Access Points
- Ownership: Equipment is currently owned by the applicant
- Location(s): Single site

Managed Wi-Fi Services Requested

Services may include, but are not limited to:

- Configuration and ongoing management of Aruba AP-505 access points
- Wireless network monitoring and alerting
- Performance optimization and firmware updates
- Security configuration (SSID management, encryption, access controls)
- Troubleshooting and incident response
- Remote and/or on-site support as needed
- Reporting on network performance and availability

Note: No new wireless hardware is requested as part of this RFP unless offered as an optional, non-required service.

3. Contract Term

The applicant is requesting pricing for:

- One (1) year of managed Wi-Fi service
- Optional pricing for multi-year contracts (up to three or five years), if available and E-rate eligible

All contracts are contingent upon:

- E-rate funding approval
- Execution of a Service Provider Agreement
- Compliance with USAC rules and FCC requirements

4. Pricing Requirements

Vendors must provide:

- Monthly and annual cost for managed Wi-Fi services
- Clear identification of E-rate eligible costs
- Any non-eligible costs clearly separated
- Pricing based on management of 14 existing Aruba AP-505 access points

All pricing should be submitted in a format suitable for E-rate review.

5. Vendor Qualifications

Proposals should include:

- Company background and experience providing managed Wi-Fi services
- Experience supporting Aruba wireless equipment
- Relevant certifications (Aruba, networking, or managed services)
- Description of support model and response times

6. Evaluation Criteria

Proposals will be evaluated in accordance with E-rate requirements. Price of the eligible services will be the primary factor. Additional factors may include:

- Price
- Experience
- Qualifications
- Walkthrough/Online Demonstration
- E-rate Experience

7. Proposal Submission Instructions

Proposals must:

- Be submitted in writing (email or hard copy)
- Reference USAC Form 470 and this RFP
- Be received no later than [Proposal Due Date]

Submission Contact:

Name: Nancy Cruz

Title: Testing Center and IT Systems Specialist

Email: nchardin@esc19.net

Phone: (915) 780-5337

8. E-Rate Compliance

- This RFP and associated Form 470 are governed by FCC and USAC E-rate rules.
- Vendors must not provide gifts, incentives, or assistance that violates E-rate competitive bidding rules.
- The applicant reserves the right to accept or reject any or all proposals.
- No vendor will be selected prior to the close of the 28-day competitive bidding period.