

THE HUMAN SIDE OF WORK: BUILDING STRONGER TEAMS THROUGH DiSC

What is DiSC?

DiSC is the best-selling, non-judgmental personality and behavioral assessment used by more than one million people every year to improve teamwork, communication, and productivity.

What is the Everything DiSC workplace® Profile?

- Everything DiSC Workplace® offers critical soft skills training to help learners and individuals
- Increase self-awareness.
- Gain insights into their own behaviors and those of others.
- Understand and appreciate the work styles of others.
- Learn how to communicate and persuade more effectively.
- Create strategies for overcoming challenges when working with people of different DiSC® styles.



MISERICORDIA
UNIVERSITY

CENTER FOR
WORKFORCE DEVELOPMENT
& TALENT SOLUTIONS

WHO IS THIS WORKSHOP FOR?

This workshop is designed for organizations, teams, and leaders seeking to enhance communication, foster collaboration, and cultivate more effective working relationships. It is ideal for teams at any level, whether newly formed or well-established, who want to better understand themselves and others, reduce misunderstandings, and work more productively together. This workshop is especially valuable for organizations navigating growth, change, or cross-functional collaboration.

WHAT WILL I LEARN?

By the end of the DiSC Workshop, participants will have gained a comprehensive understanding of their own working styles and how they interact with others. They will have developed skills to adapt their communication and collaboration approaches, fostering more productive work relationships. This program will empower employees to build stronger connections, resolve conflicts more effectively, and contribute to a positive work environment.

FACILITATOR BIO

Michelle Conway, MBA, is an entrepreneur, author, educator, and motivational speaker with a passion for empowering personal and professional growth. She currently serves as an Instructor of Entrepreneurship and Management in Misericordia University's College of Business.



Michelle is the author of *If You're in Your Twenties, Read This* and the founder and host of *The Orange Butterfly Effect Podcast*, a space for thoughtful, evidence-based conversations on life satisfaction and well-being. She is a certified DiSC® facilitator and holds a certificate in the science of well-being from Yale University. Michelle earned her MBA with a concentration in leadership from Wilkes University and is currently pursuing her Ph.D. in Corporate Leadership.

FLEXIBLE PROGRAM STRUCTURE

This DiSC® Workshop is designed using a flexible, modular format that can be customized to meet the unique needs, goals, and time constraints of each organization. Content, activities, and pacing can be adapted to your needs.

Program format options include:

- **Half-Day Workshop (3–4 hours)**
Ideal for team off-sites, retreats, or professional development days. This format provides a focused introduction to DiSC® styles, communication strategies, and practical tools for improving collaboration.
- **Multi-Session Series**
Designed for organizations seeking sustained impact and behavior change. Sessions may be delivered over several weeks, allowing participants to apply concepts in real time and reflect between sessions.

Customization Options May Include:

- Focus on leadership, communication, conflict management, or team effectiveness
- Integration with organizational goals, culture, or current initiatives
- Team-based or role-specific applications
- Optional pre-work, assessments, and follow-up sessions

QUESTIONS?

If you have questions, please contact Paul Nardone, Director of the Center for Workforce Development and Talent Solutions at (570) 674-8130 or email: pnardone@misericordia.edu. You can also visit our workforce development webpage at: misericordia.edu/workforcedevelopment