



How to Apply

Application are only accepted on the online portal at:

www.norfolk.gov/evictionprevention

Reasonable accommodations are provided.

Schedule an appointment if assistance is needed to complete the application.

Please note, all assistance is subject to change based on the availability of funding and other factors as determined by the City of Norfolk.

Additional household stabilization services:

SNAP – Supplemental Nutrition Assistance Program

TANF – Temporary Assistance to Needy Families

LIHEAP – Low income Home Energy Assistance Program

Medicaid – Free or low cost health insurance for eligible individuals and families

Please contact the Department of Human Services @ 757-664-6000



CONTACT US

**835 Glenrock Road
2nd Floor
Norfolk VA 23502**



Phone: 757-664-6363

Fax: 757-664-6556

Email:

evictionprevention@norfolk.gov



Department of Neighborhood Services



Financial Assistance to make evictions rare, brief, and humane



Eviction Prevention

The Department of Neighborhood Services is leading the City's effort to prevent evictions. The Eviction Prevention Center provides financial assistance and other resources to eligible Norfolk renters who are facing evictions due to unforeseen hardships. This is not a long-term rental assistance program and assistance is only available once within a 12 month period.

The Norfolk Eviction Prevention Center program does not provide emergency assistance. However, if your landlord has obtained possession of the property, or if you have received a 72-hour notice, we may be able to assist you.

For the latest information, visit www.norfolk.gov/evictionprevention

Eligibility Requirements

- Must live in rental property located in Norfolk, Virginia.
- Past due rental balance must be a minimum of \$100 and cannot exceed \$6,000.
- Landlord must be willing to participate in the program.
- Have not received assistance from the Eviction Prevention Center within the last 12 months.
- Gross household income does not exceed 80% of area median income.
- Must meet risk factors.



What To Expect

A request for assistance does not automatically qualify you for financial assistance. Payment will only be processed up to the month you applied. Processing time varies from 5-6 weeks based on the number of applicants.

Other Available Resources

Other Financial Assistance

Call 2-1-1 from any phone, or text CONNECT to 247211. Message and data rates may apply.

Resources757 - provides information on a wide variety of resources available. This is a regional resource page so be sure to check if the resource you find serves Norfolk's residents.

Legal Services

Legal Aid of Norfolk – assist in civil legal matters only, such as landlord/tenant matters and public benefits. For more information call 757-827-5178

Workforce Development Opportunities

NorfolkWorks Job Resource Center – helps income-eligible residents locate, apply for and prepare for jobs. For more information call 757.763-6064

The Hampton Roads Workforce Development Council (HRWDC)

- helps workers and job seekers search for suitable job openings and training opportunities. For more information call 757.314-2370

Financial Literacy

Bank On Hampton Roads - is designed to help you take control of your finances. Bank On offers free financial literacy courses and matched savings program. Visit Norfolk.gov/Bank-On-Norfolk for more information.

