



## Optional Chromebook Protection Plan

Riverview Community Schools offers an optional Chromebook Protection Plan that families may consider purchasing for their child's district-issued Chromebook. This plan is designed to help offset the cost of repairs or replacement in the event of covered incidents.

This plan is not insurance, but a district-managed protection plan that helps cover certain types of accidental damage.

Intentional damage is not covered by this protection plan.

### Overview

- The RCSD Technology Department will evaluate any Chromebook damage
- Based on the assessment, the device will either be repaired or replaced
- Families without the protection plan will be responsible for the full repair or replacement cost
- Families with the protection plan will not be charged for accidental damage

### Cost & Enrollment

- The optional protection plan cost is \$25.00 annually
- This plan is non-refundable
- The Protection Plan must be purchased by October 1<sup>st</sup> or within 30 days of enrollment.

If paying the fee creates a financial hardship, please contact your student's Principal for assistance.

### How to Pay

- Pay online through the Riverview Web Store (<https://riverviewschools.revtrak.net/>)
- Send cash or check (payable to Riverview Community Technology Department) to your school's main office

### Student Withdraw from the District

- If a student leaves Riverview Community Schools during the school year:
- The Chromebook and all accessories must be returned to the school's Main Office at the time of withdrawal.



# Riverview Community Schools

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## Lost or Stolen Devices

- If a Chromebook is stolen, a police report is required
- Without a police report, Families will be responsible for the full replacement cost
- If a report is filed, the RCSD Technology will assist law enforcement with recovery
- False reports will result in disciplinary action per the school code of conduct

## Repair & Replacement Cost Guide

(Costs shown apply if the protection plan was **not** purchased)

Charger	\$25	Repair Cost
Screen Breakage	\$50-60	Repair Cost
Keyboard or Trackpad Breakage	\$50-\$350	Repair Cost – Full Replacement
Frame Damage	\$30-\$350	Repair Cost – Full Replacement
Water Damage	\$200-\$350	Full Replacement
Multiple Damages	\$200-\$350	Full Replacement
Lost or Stolen without Police report	\$200-\$350	Full Replacement