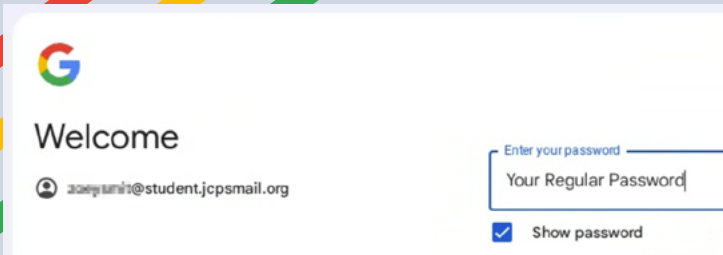
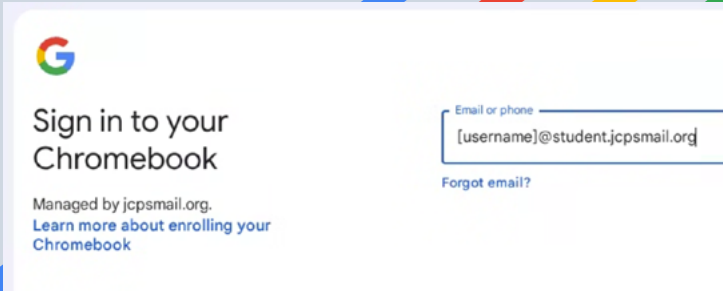


email: [username]@student.jcpsmail.org
password: same as before



Troubleshooting Tips

Restart

Hold Power Button to Turn Off

Hold Power and Repeatedly Press Refresh

Check that you're on jcps_secure Wi-Fi

Clear Cache

See your Teacher about GoGuardian if something is blocked

Make sure your email is typed correctly

Plug a working charger into the charging port

Make sure the webcam isn't being blocked by its cover

Contact JCPS Technology Department

Quick Tips

Most shortcuts are the same as Windows laptops

Power & Sign Out are in the bottom right, not left

Multiple Google Profiles can be used while signed in. (JCPS, SCC)

For more Shortcuts, Comparisons, and Keyboard Tricks...

SCAN THE QR CODE



Or click on the "Explore" app in your Chromebook Menu



Tech Department

**Call Extension 1999
support@jcpsmail.org**