

How to Correctly Log into CCS Zoom

Signing in using SSO

Single Sign-On (SSO)

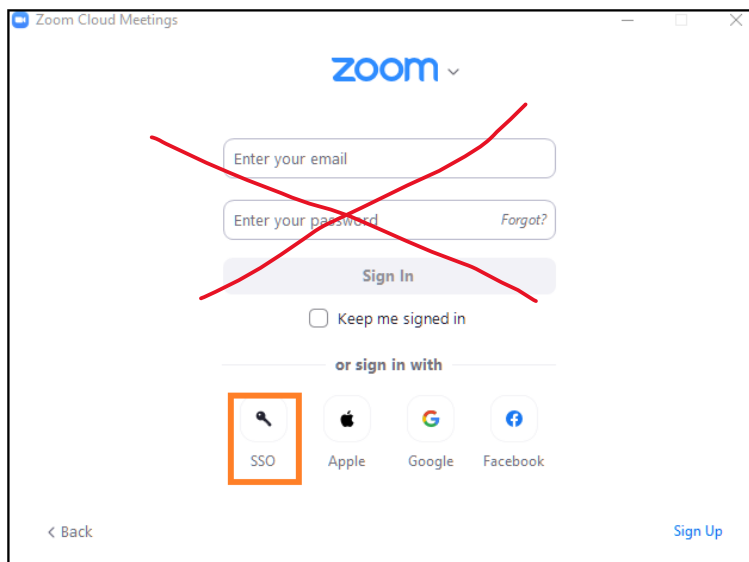
Single sign-on (SSO) allows users to log in to [Zoom](#) using their company credentials and login information.

Zoom Web Portal

1. Go to Columbus Schools Zoom vanity URL; <https://ccsoh-us.zoom.us>



2. Click Sign In with SSO. **DO NOT USE YOUR CCS EMAIL AND PASSWORD**



3. Enter your company domain Company domain = **ccsoh-us**



Sign In with SSO

 .zoom.us

[I don't know the company domain](#)

Continue

[< Back](#)

4. Click **Continue** - You will be redirected to your single sign-on provider to sign in. After signing in, you will be redirected back to the Zoom web portal.

Please contact the helpdesk if you are having any issues

Zoom Desktop Client

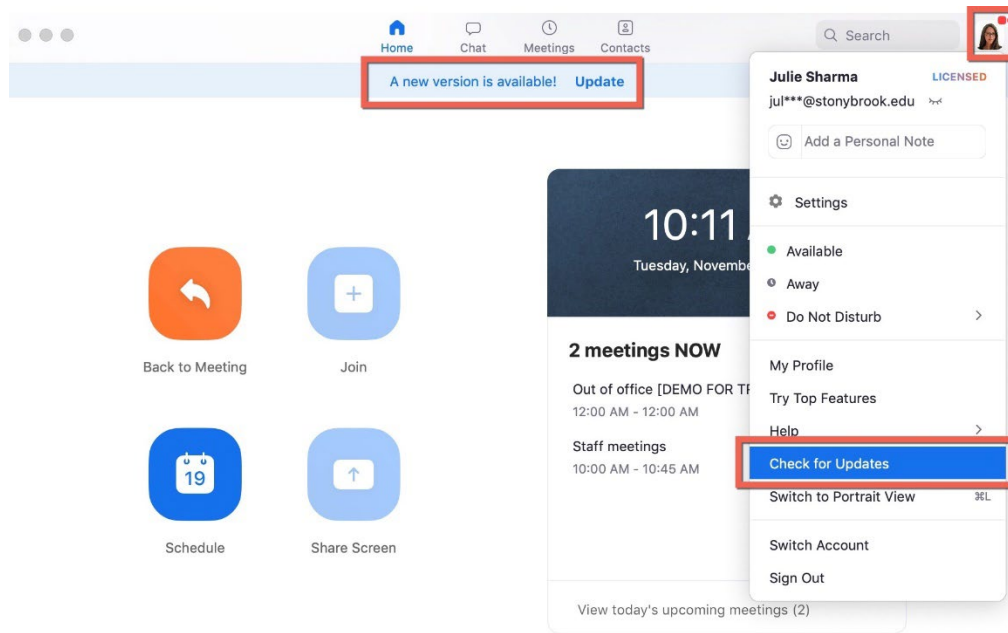
If you do not have the Zoom Desktop client

1. Choose your desktop platform to download
 - Windows - <https://zoom.us/download>
 - macOS - <https://zoom.us/download>
2. Click on the installer
3. Click **Sign in**.
4. Click **Sign In with SSO**.
5. Enter your company domain Company domain = **ccsoh-us**
6. Click **Continue**.

Updating Zoom Desktop Client

If you already have the Zoom for Workspace desktop client, make sure it is up to date

1. Open client – click on your profile picture
2. Check for updates



Please contact the help desk if you have any issues