Northwest Mississippi Community College (IOTA)

Name: IOTA Admin

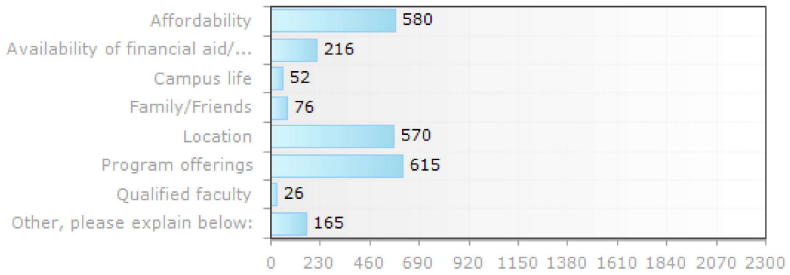
Evaluation Session: Fall 2025 - Student Satisfaction

Fall 2025 - Student Satisfaction - STSAT-FL25 - Student Satisfaction Survey: Research, Northwest

View Comments

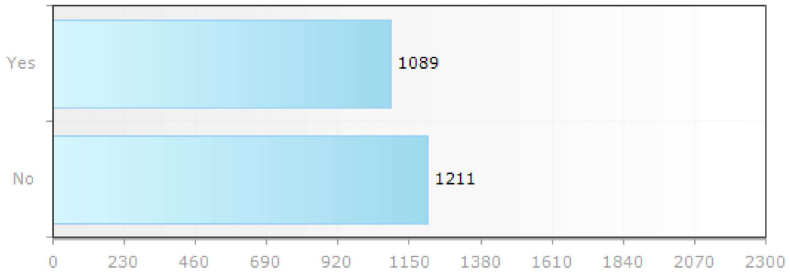
What is the main reason you chose Northwest?

Course Average:	4.14
Institution-Wide Average:	4.14
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.28
Interpolated Median:	4.9
Minimum Value:	1.00
Maximum Value:	8.00
Low Response:	
High Response:	
Response Count:	2300



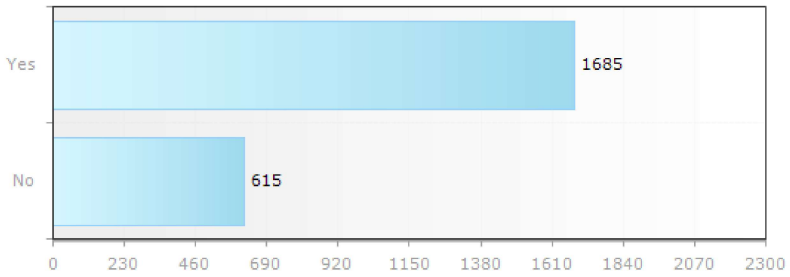
Career/College Fair

Course Average:	1.47
Institution-Wide Average:	1.47
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.50
Interpolated Median:	1.45
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



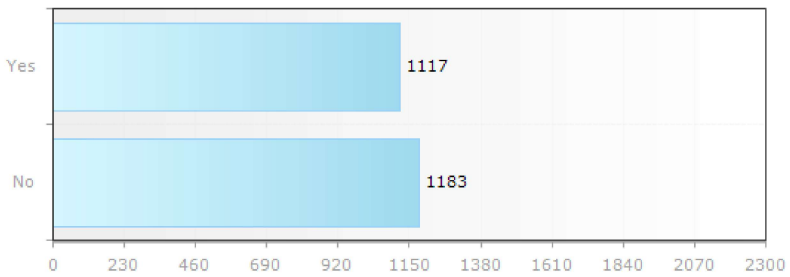
Family/Friend

Course Average:	1.73
Institution-Wide Average:	1.73
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.44
Interpolated Median:	1.82
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



Internet search

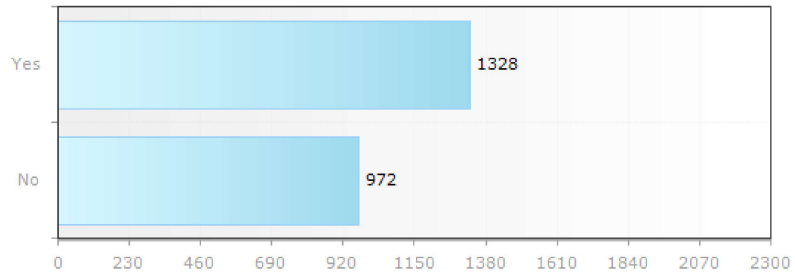
Course Average:	1.49
Institution-Wide Average:	1.49
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.50
Interpolated Median:	1.47
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



View Comments

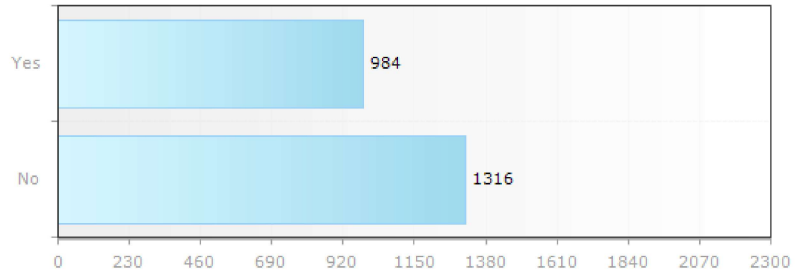
High School Counselor

Course Average:	1.58
Institution-Wide Average:	1.58
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.49
Interpolated Median:	1.63
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



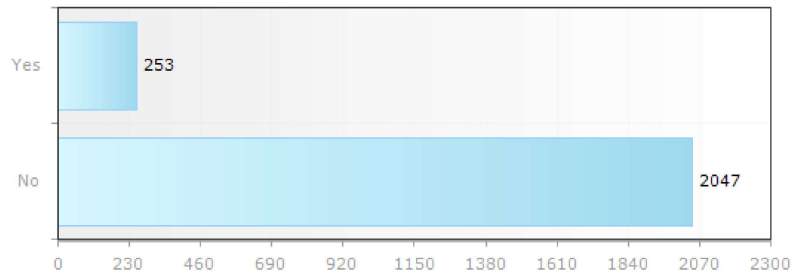
Social media

Course Average:	1.43
Institution-Wide Average:	1.43
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.49
Interpolated Median:	1.37
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



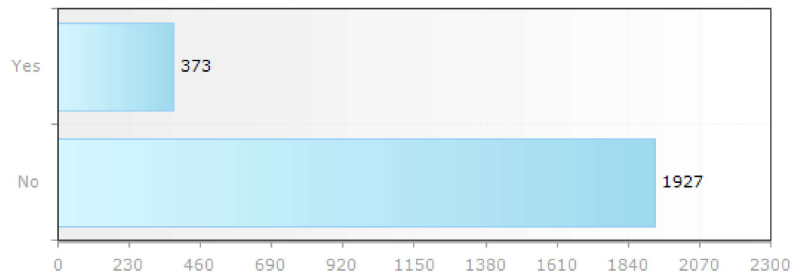
Television

Course Average:	1.11
Institution-Wide Average:	1.11
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.31
Interpolated Median:	1.06
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



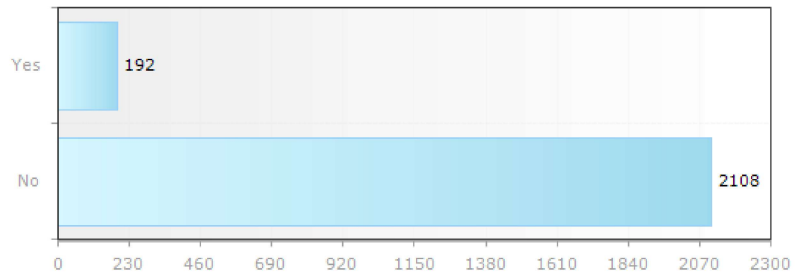
Workplace

Course Average:	1.16
Institution-Wide Average:	1.16
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.37
Interpolated Median:	1.1
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



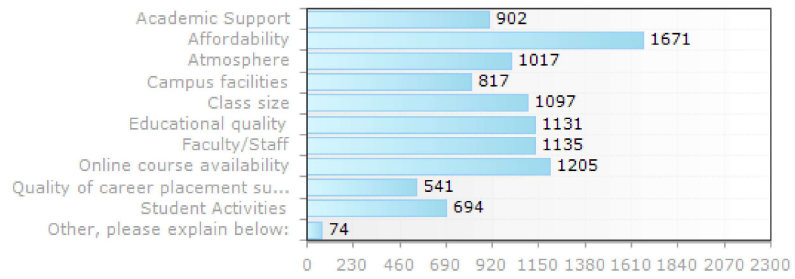
Other, please explain below:

Course Average:	1.08
Institution-Wide Average:	1.08
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.28
Interpolated Median:	1.05
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



What do you like about Northwest? (Please check all that apply.)

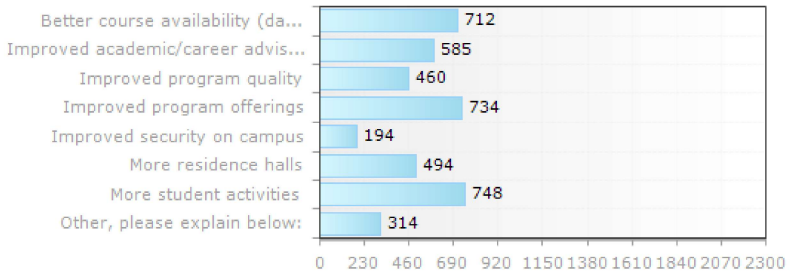
Course Average:	5.16
Institution-Wide Average:	5.16
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.78
Interpolated Median:	5.17
Minimum Value:	1.00
Maximum Value:	11.00
Low Response:	
High Response:	
Response Count:	10284



View Comments

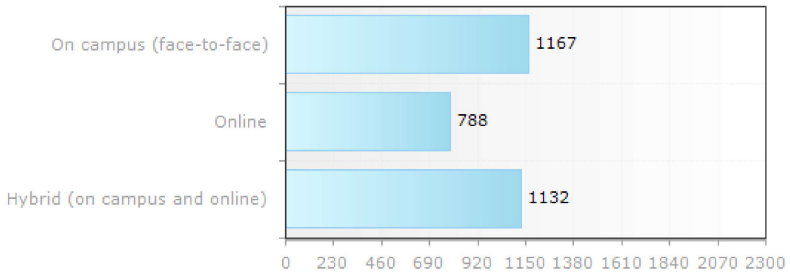
What improvements would you like to see at Northwest? (Please check all that apply.)

Course Average:	4.22
Institution-Wide Average:	4.22
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.33
Interpolated Median:	4
Minimum Value:	1.00
Maximum Value:	8.00
Low Response:	
High Response:	
Response Count:	4241



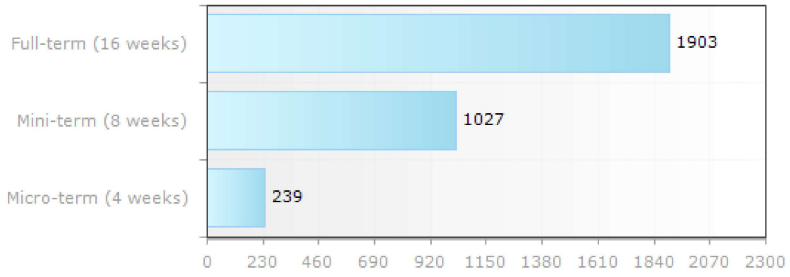
Please select the course delivery methods you would prefer. (Check all that apply.)

Course Average:	1.99
Institution-Wide Average:	1.99
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.86
Interpolated Median:	1.98
Minimum Value:	1.00
Maximum Value:	3.00
Low Response:	
High Response:	
Response Count:	3087



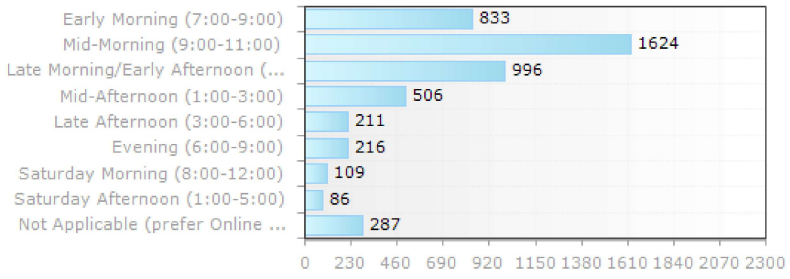
Please select the course terms you would prefer. (Check all that apply.)

Course Average:	1.47
Institution-Wide Average:	1.47
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.63
Interpolated Median:	1.33
Minimum Value:	1.00
Maximum Value:	3.00
Low Response:	
High Response:	
Response Count:	3169



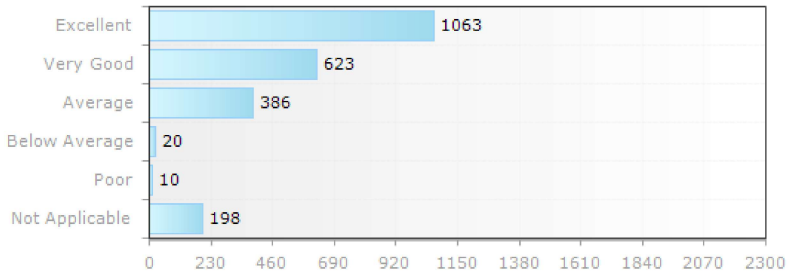
Please select the time of day you would prefer your courses. (Check all that apply.)

Course Average:	3.18
Institution-Wide Average:	3.18
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.14
Interpolated Median:	2.49
Minimum Value:	1.00
Maximum Value:	9.00
Low Response:	
High Response:	
Response Count:	4868



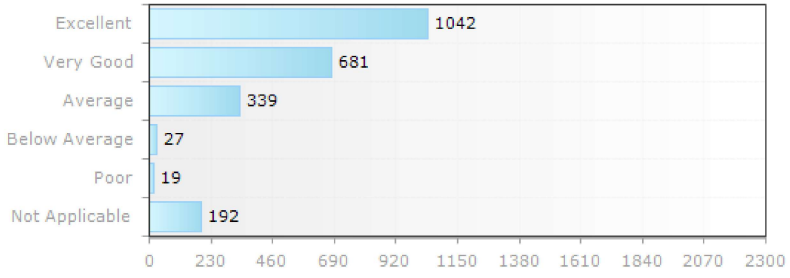
Cleanliness of campus buildings

Course Average:	4.29
Institution-Wide Average:	4.29
Course Standard Deviation:	0.83
Institution-Wide Standard Deviation:	0.83
Interpolated Median:	4.51
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



Condition of campus grounds

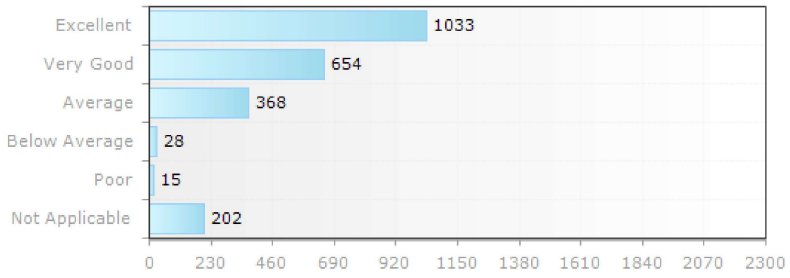
Course Average:	4.28
Institution-Wide Average:	4.28
Course Standard Deviation:	0.84
Institution-Wide Standard Deviation:	0.84
Interpolated Median:	4.48
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



View Comments

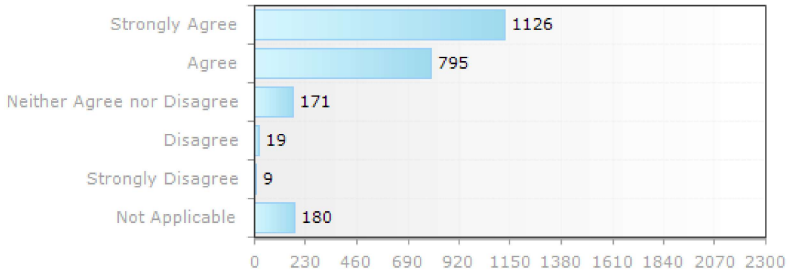
Overall maintenance and condition of campus facilities

Course Average:	4.27
Institution-Wide Average:	4.27
Course Standard Deviation:	0.84
Institution-Wide Standard Deviation:	0.84
Interpolated Median:	4.48
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



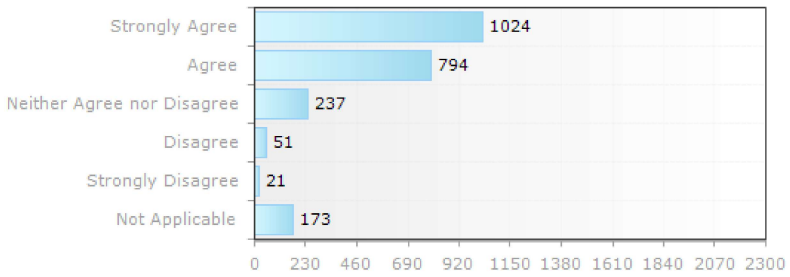
I felt that the environment at Northwest was healthy, safe, and secure.

Course Average:	4.42
Institution-Wide Average:	4.42
Course Standard Deviation:	0.71
Institution-Wide Standard Deviation:	0.71
Interpolated Median:	4.56
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



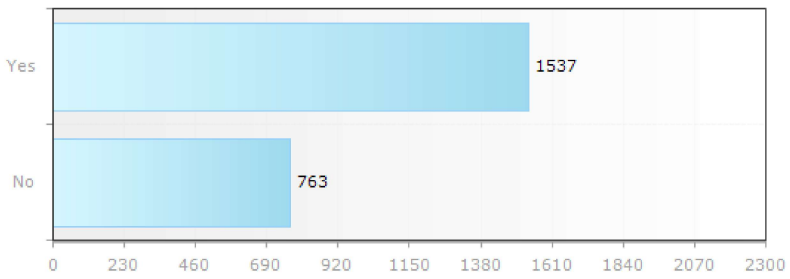
Northwest's computer resources and available software were adequate to meet my needs.

Course Average:	4.29
Institution-Wide Average:	4.29
Course Standard Deviation:	0.83
Institution-Wide Standard Deviation:	0.83
Interpolated Median:	4.45
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



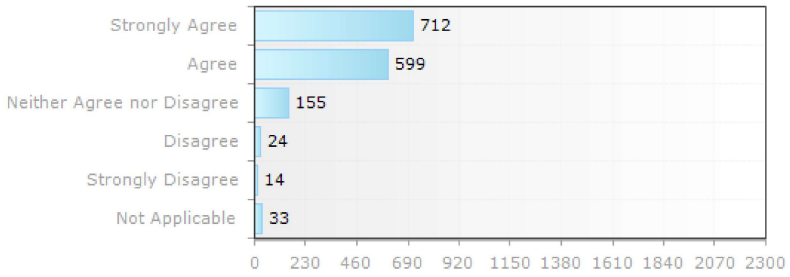
Were you enrolled in an online course?

Course Average:	1.67
Institution-Wide Average:	1.67
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.47
Interpolated Median:	1.75
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



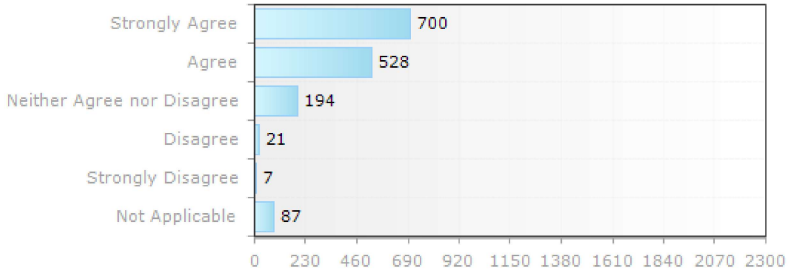
I was satisfied with the services provided by the eLearning department.

Course Average:	4.31
Institution-Wide Average:	4.31
Course Standard Deviation:	0.79
Institution-Wide Standard Deviation:	0.79
Interpolated Median:	4.43
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1537



The eLearning staff was available to help me when needed.

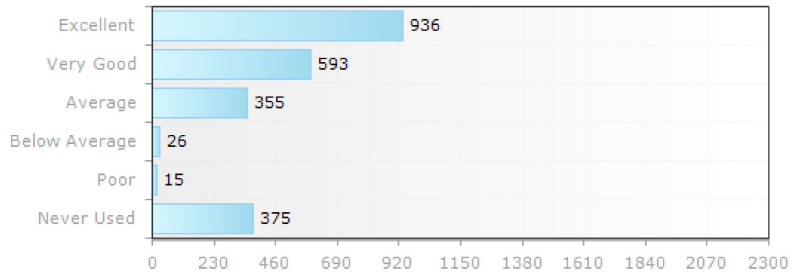
Course Average:	4.31
Institution-Wide Average:	4.31
Course Standard Deviation:	0.79
Institution-Wide Standard Deviation:	0.79
Interpolated Median:	4.45
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1537



View Comments

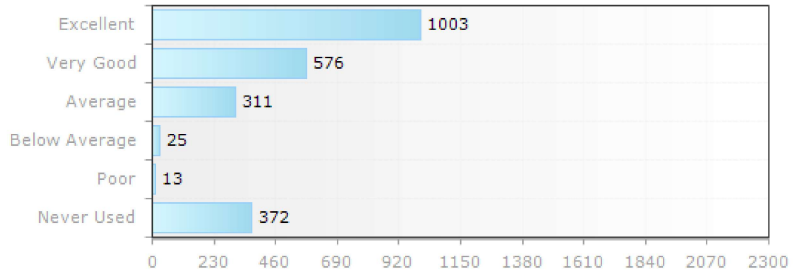
Admissions and Records

Course Average:	4.25
Institution-Wide Average:	4.25
Course Standard Deviation:	0.86
Institution-Wide Standard Deviation:	0.86
Interpolated Median:	4.46
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



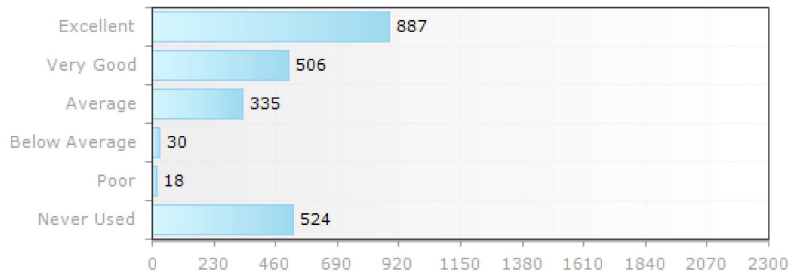
Bookstore

Course Average:	4.31
Institution-Wide Average:	4.31
Course Standard Deviation:	0.83
Institution-Wide Standard Deviation:	0.83
Interpolated Median:	4.54
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



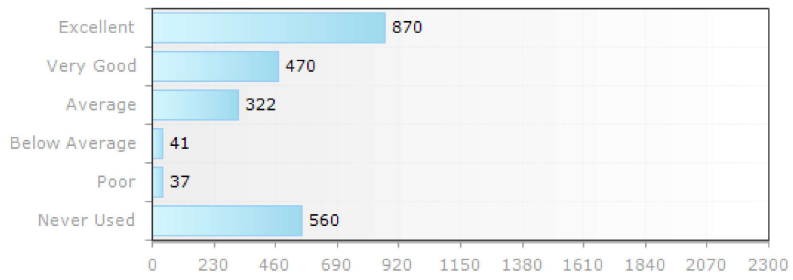
Business Office

Course Average:	4.25
Institution-Wide Average:	4.25
Course Standard Deviation:	0.89
Institution-Wide Standard Deviation:	0.89
Interpolated Median:	4.5
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



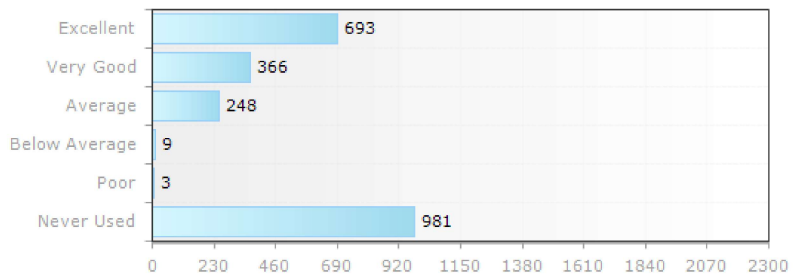
Campus Police

Course Average:	4.20
Institution-Wide Average:	4.20
Course Standard Deviation:	0.96
Institution-Wide Standard Deviation:	0.96
Interpolated Median:	4.5
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



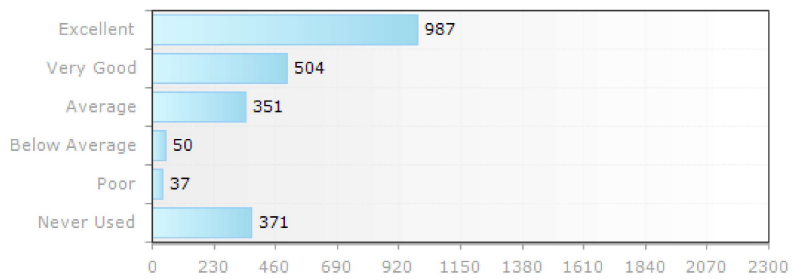
Career Center

Course Average:	4.32
Institution-Wide Average:	4.32
Course Standard Deviation:	0.81
Institution-Wide Standard Deviation:	0.81
Interpolated Median:	4.55
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



Financial Aid

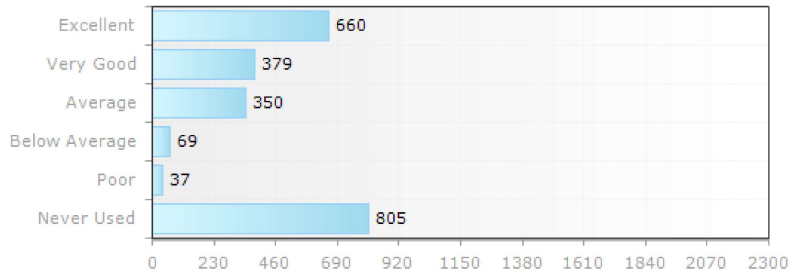
Course Average:	4.22
Institution-Wide Average:	4.22
Course Standard Deviation:	0.96
Institution-Wide Standard Deviation:	0.96
Interpolated Median:	4.52
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



View Comments

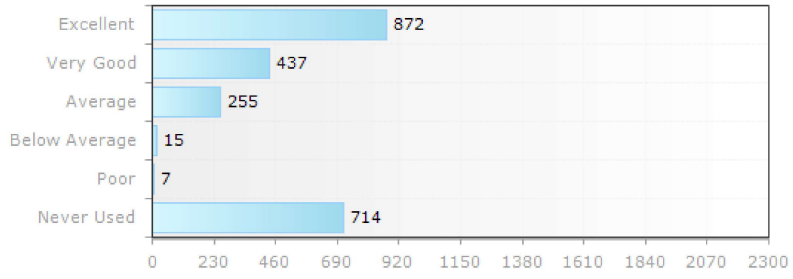
Food Services

Course Average:	4.04
Institution-Wide Average:	4.04
Course Standard Deviation:	1.04
Institution-Wide Standard Deviation:	1.04
Interpolated Median:	4.27
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



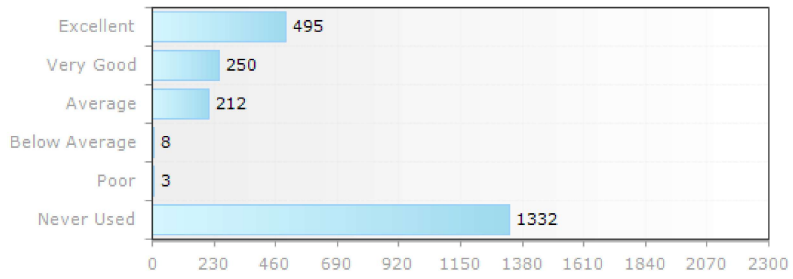
Library/Learning Resources

Course Average:	4.36
Institution-Wide Average:	4.36
Course Standard Deviation:	0.81
Institution-Wide Standard Deviation:	0.81
Interpolated Median:	4.59
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



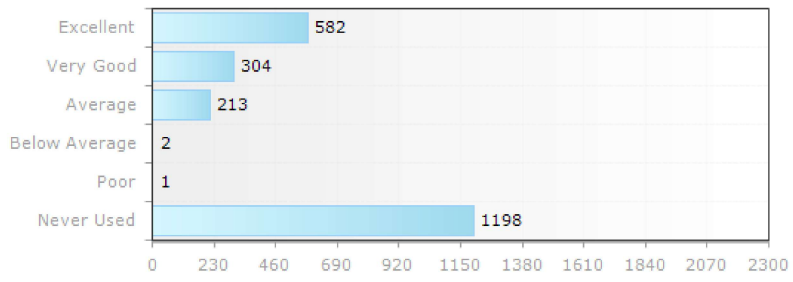
Post Office

Course Average:	4.27
Institution-Wide Average:	4.27
Course Standard Deviation:	0.85
Institution-Wide Standard Deviation:	0.85
Interpolated Median:	4.52
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



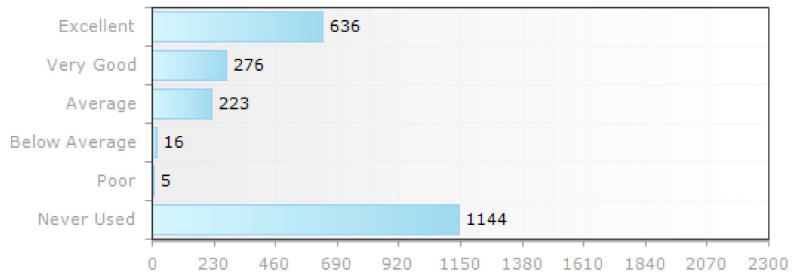
Recruiting

Course Average:	4.33
Institution-Wide Average:	4.33
Course Standard Deviation:	0.79
Institution-Wide Standard Deviation:	0.79
Interpolated Median:	4.55
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



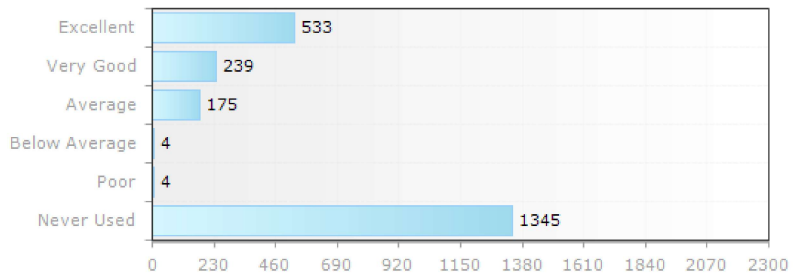
Counseling

Course Average:	4.32
Institution-Wide Average:	4.32
Course Standard Deviation:	0.86
Institution-Wide Standard Deviation:	0.86
Interpolated Median:	4.59
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



Disability Services

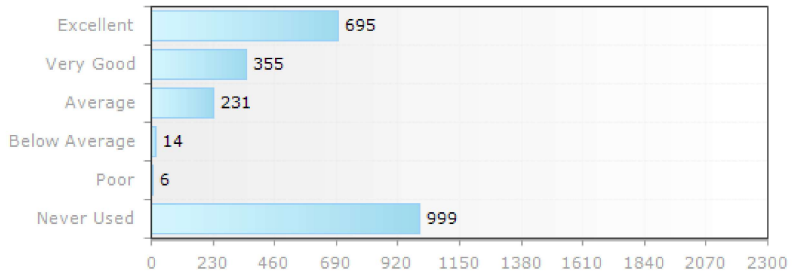
Course Average:	4.35
Institution-Wide Average:	4.35
Course Standard Deviation:	0.82
Institution-Wide Standard Deviation:	0.82
Interpolated Median:	4.6
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



View Comments

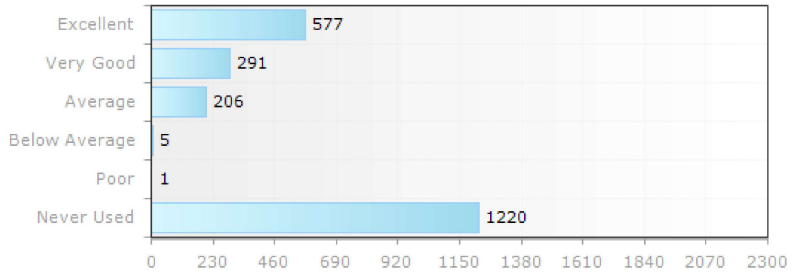
Technical Help Desk

Course Average:	4.32
Institution-Wide Average:	4.32
Course Standard Deviation:	0.83
Institution-Wide Standard Deviation:	0.83
Interpolated Median:	4.56
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



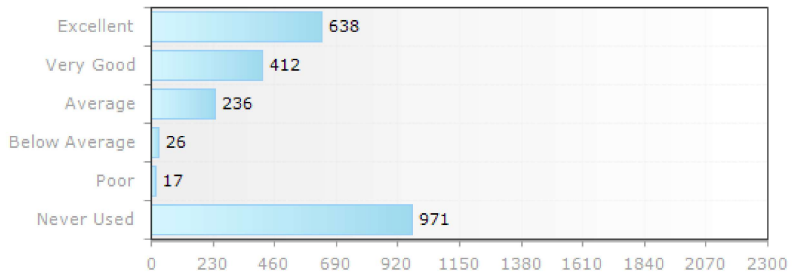
Early College Programs

Course Average:	4.33
Institution-Wide Average:	4.33
Course Standard Deviation:	0.80
Institution-Wide Standard Deviation:	0.80
Interpolated Median:	4.56
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	2300



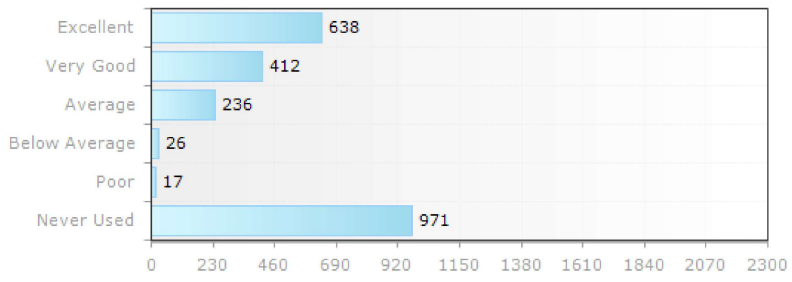
Student Life (events, activities, and recreation)

Course Average:	4.22
Institution-Wide Average:	4.22
Course Standard Deviation:	0.89
Institution-Wide Standard Deviation:	0.89
Interpolated Median:	4.44
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	4600



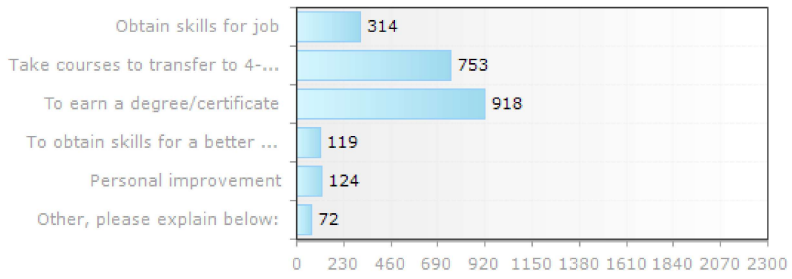
Student Life (events, activities, and recreation)

Course Average:	4.22
Institution-Wide Average:	4.22
Course Standard Deviation:	0.89
Institution-Wide Standard Deviation:	0.89
Interpolated Median:	4.44
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	4600



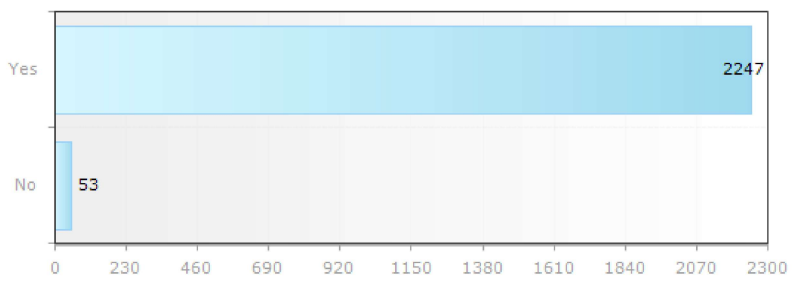
What was your primary objective while attending Northwest?

Course Average:	2.65
Institution-Wide Average:	2.65
Course Standard Deviation:	
Institution-Wide Standard Deviation:	1.14
Interpolated Median:	2.59
Minimum Value:	1.00
Maximum Value:	6.00
Low Response:	
High Response:	
Response Count:	2300



Overall, I am satisfied with the quality of education I have received at Northwest.

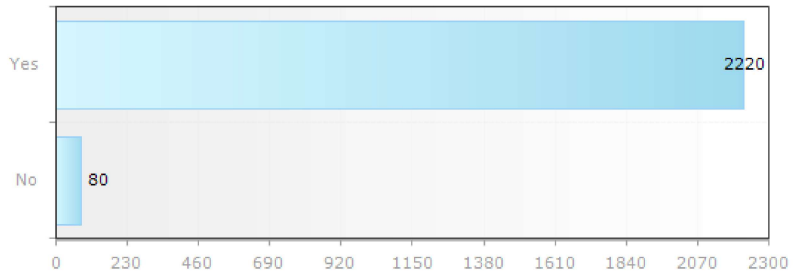
Course Average:	1.98
Institution-Wide Average:	1.98
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.15
Interpolated Median:	1.99
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



View Comments

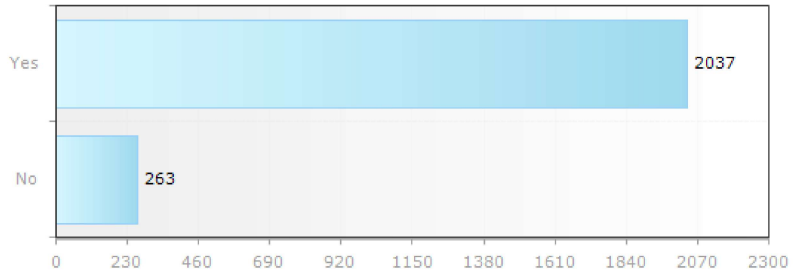
Would you recommend Northwest to a prospective student?

Course Average:	1.97
Institution-Wide Average:	1.97
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.18
Interpolated Median:	1.98
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



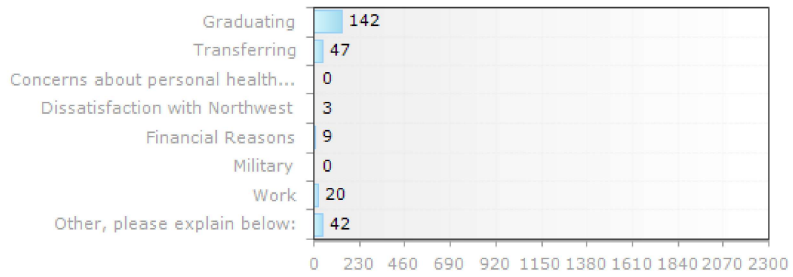
Will you be returning to Northwest next semester?

Course Average:	1.89
Institution-Wide Average:	1.89
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.32
Interpolated Median:	1.94
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	2300



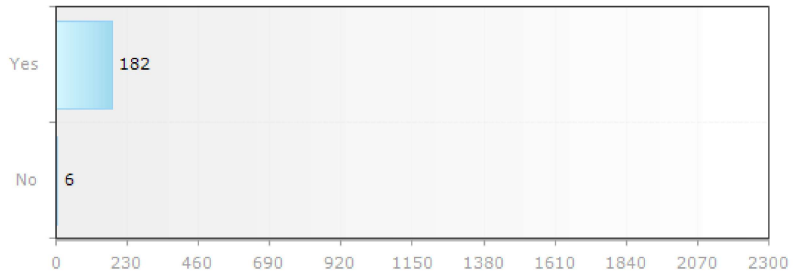
Please indicate the main reason you will not be returning to Northwest:

Course Average:	2.92
Institution-Wide Average:	2.92
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.78
Interpolated Median:	1.43
Minimum Value:	1.00
Maximum Value:	8.00
Low Response:	
High Response:	
Response Count:	263



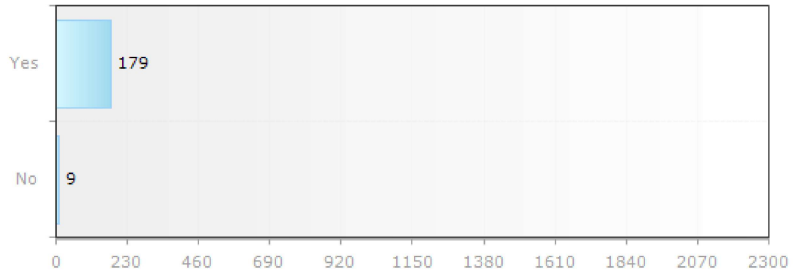
Did you accomplish your objective while attending Northwest?

Course Average:	1.97
Institution-Wide Average:	1.97
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.18
Interpolated Median:	1.98
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	188



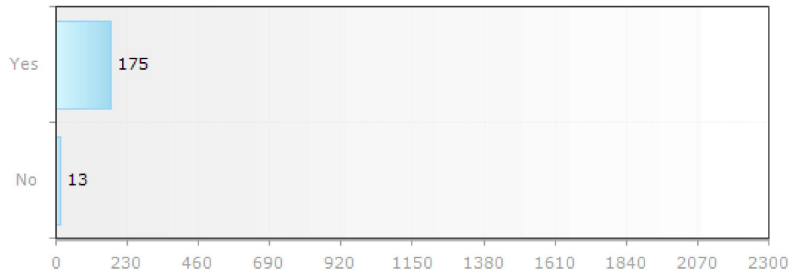
Were you satisfied with the quality of instruction you received at Northwest?

Course Average:	1.95
Institution-Wide Average:	1.95
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.21
Interpolated Median:	1.97
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	188



Did the use of technology in your program enhance your learning?

Course Average:	1.93
Institution-Wide Average:	1.93
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.25
Interpolated Median:	1.96
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	188



View Comments

Did Northwest have adequate physical resources for your program?

Course Average:	1.91
Institution-Wide Average:	1.91
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.28
Interpolated Median:	1.95
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	188

