

# Life comes with challenges. Your Assistance Program is here to help.

Your Assistance Program can help you reduce stress, improve mental health, and make life easier by connecting you to the right information, resources, and referrals.

All services are free, confidential, and available to you and your family members. This includes access to short-term counseling and the wide range of services listed below:

## Mental Health Sessions

5 Sessions per incident\* to manage stress, anxiety and depression, resolve conflict, improve relationships, and address any personal issues. Choose from in-person sessions, video counseling, or telephonic counseling.

## Life Coaching

5 Sessions to reach personal and professional goals, manage life transitions, overcome obstacles, strengthen relationships, and achieve greater balance.

## Financial Consultation

Unlimited requests to build financial wellness related to budgeting, buying a home, paying off debt, resolving general tax questions, preventing identify theft, and saving for retirement or tuition.

## Legal Referrals

Unlimited referrals for personal legal matters including estate planning, wills, real estate, bankruptcy, divorce, custody, and more.

## Work-Life Resources and Referrals

Obtain information and unlimited referrals when seeking childcare, adoption, special needs support, eldercare, housing, transportation, education, and pet care.

## Personal Assistant

Save time with unlimited referrals for travel and entertainment, seeking professional services, cleaning services, home food delivery, and managing everyday tasks.

## Medical Advocacy

Get unlimited help navigating insurance, obtaining doctor referrals, securing medical equipment, and planning for transitional care and discharge.

## Member Portal and the AllOne Health App

Instantly access 24/7/365 mental health support with self-scheduled virtual counseling sessions, on-demand self-help resources, and guidance from Izzy, your AI navigator. Download the AllOne Health App and use the member portal access code below to sign up.

EAP benefits are free of charge, 100% confidential, available to all family members regardless of location, and easily accessible through AllOne Health's 24/7, live-answer, toll-free number.

EAP services are provided by AllOne Health, under agreement with Reliance Matrix.

Reliance Matrix is a branding name. Reliance Standard Life Insurance Company (Home Office Schaumburg, IL) is licensed in all states (except New York), the District of Columbia, Puerto Rico, the U.S. Virgin Islands and Guam. First Reliance Standard Life Insurance Company (Home Office New York, NY) is licensed in New York and Delaware. Standard Security Life Insurance Company of New York (Home Office New York, NY) is licensed in all states. Absence services are provided by Matrix Absence Management, Inc. Product features and availability may vary by state.

\*3 Sessions per Six Months for California Employees



## Contact AllOne Health

Call: **855-RSL-HELP** (855-775-4357)  
Visit: <https://allonehealth.com/reliance-matrix>  
Member Portal and App Code: **RSLI859**



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