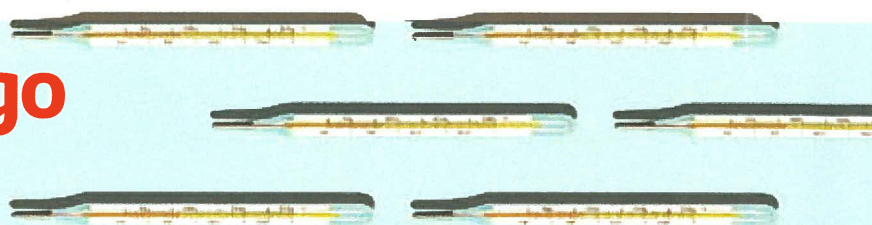


know before you go for urgent care



Lower

COST AND TIME

Greater

	MDLIVE Urgent Care visit	Convenience care clinic	Doctor's office	Urgent care clinic	Emergency room
	For non-emergency medical conditions. Talk to a board-certified MDLIVE doctor in minutes by phone or video when you need care fast, 24/7, including nights, weekends, and holidays.	For minor medical concerns. Staffed by nurse practitioners and physician assistants. Located in retail stores and pharmacies. Often open nights and weekends.	For routine or preventive care or to keep track of medications. Many primary care doctors offer virtual care. Contact your primary care doctor to schedule an in-person or virtual care visit.	For conditions that aren't life-threatening. Staffed by nurses and doctors and usually have extended hours.	For immediate treatment of critical injuries or illness. Open 24/7. Call 911 or go to the nearest ER if a situation seems life-threatening. ⁴
Conditions treated	- Allergies - Birth Control¹ - Cold & Flu - Cough - COVID-19² - Ear Pain - Headache - Insect Bites - Pink Eye - Prescriptions³ - Rash - Sinus Problems - Sore Throat - UTI (Females, 18+) - And more	- Colds and flu - Rashes or skin conditions - Sore throats, earaches, sinus pain - Minor cuts or burns - Pregnancy testing - Vaccines	- General health issues - Preventive care - Routine check-ups - Vaccines and screenings	- Fever and flu symptoms - Minor cuts, sprains, burns, rashes - Headaches - Lower back pain - Joint pain - Minor respiratory symptoms - UTIs	- Sudden numbness, weakness - Uncontrolled bleeding - Seizure or loss of consciousness - Shortness of breath - Chest pain - Head injury/major trauma - Blurry or loss of vision - Severe cuts or burns - Overdose
Your cost and time	- Costs the same or less than a visit with your regular doctor - Visits typically 15 minutes or less - No need to leave home or work	- Same or lower than doctor's office - No appointment needed - Wait times vary	- May charge copay/coinsurance and/or deductible - Usually need an appointment - Most offices only open on weekdays and closed on evenings, weekends, and holidays - Wait times vary	- Costs lower than emergency room (ER) - No appointment needed - Wait times vary	- Highest cost - No appointment needed - Wait times may be long

Log in to see your cost for MDLIVE visits.



Create your account



Meet **Sophie**, your personal assistant. Text **SISC** to **635483** to create an account.

Get the app



mdlive.com/SISC
800.657.6169

¹Available in pill form only. Service is available for women 18-45 who are not currently pregnant and have had a normal blood pressure reading in the past 6 months.

²MDLIVE doctors can prescribe the antiviral, Paxlovid, in the treatment of COVID-19 to patients ages 18 and older when medically appropriate. MDLIVE doctors cannot prescribe Molnupiravir or other medications beyond Paxlovid in the treatment of COVID-19.

³Prescriptions are available at the physician's discretion when medically necessary.

⁴"Freestanding" ER locations are becoming more common in many areas. Because these ERs are not inside hospitals, they may look like urgent care centers. When you receive care at an ER, you're billed at a much higher cost than at other healthcare facilities.

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