

Next Steps After Submitting Your Financial Aid Application

Congrats on submitting your financial aid application! Please complete these next steps to ensure your financial aid is ready when you start college.

Record your account login information below or save it in your phone.

Email (Use a personal email, not a school email): _____

Username: _____

Password: _____

Additional Notes:

- 1) Check your email for confirmation that your application **has been submitted**.
 - If you do not receive an email, log back into your financial aid application account, and verify that you submitted it. Also, verify that you submitted an application for the correct school year. It should be for the upcoming year you will be in college.

- 2) After a few days, check your email for confirmation that your application **has been processed**.
 - If you do not receive an email, log back into your financial aid application account, and check for any error messages.
 - For FAFSA filers, contact Federal Student Aid (1-800-433-3243) for questions about your application. For California Dream Act Application (CADAA) filers, contact CSAC (888-224-7268) for questions about your application.

- 3) Create your WebGrants for Students account at mygrantinfo.csac.ca.gov
 - FAFSA filers need to wait 7-10 days before you can create an account.
 - CADAA filers can create your account almost immediately using the same username and password as your CADAA.
 - Check if your application is complete and verify that a GPA has been matched to your account.

- 4) If you are awarded state financial aid, you will receive an email. Login to your WebGrants for Students account (mygrantinfo.csac.ca.gov) to see your award and complete any pending To Do List items.

- 5) If you are awarded state financial aid, after you decide what college you will attend, login to your WebGrants for Students account (mygrantinfo.csac.ca.gov) and update your School of Attendance if needed. This step does NOT need to be completed by March 2nd.
- 6) If you are awarded a Cal Grant, you may need to verify your high school graduation status in WebGrants for Students (mygrantinfo.csac.ca.gov). High School graduation verification can be done starting in the month you graduate. You should receive an e-mail reminder.
- 7) To find other sources of financial aid and private scholarships, check websites such as Fastweb.com and your college's financial aid website. Undocumented students can find scholarships with the Immigrants Rising database (immigrantsrising.org/resource/list-of-scholarships-and-fellowships).

Follow up with your college's financial aid office, CSAC or Federal Student Aid for any questions regarding your financial aid application or financial aid awards.

CSAC Student Support

Phone: 888-224-7268

Monday - Thursday, 8:00 AM through 4:00 PM & Friday, 9:30 AM to 4:00 PM

E-mail: Studentsupport@csac.ca.gov

Federal Student Aid

Phone: 1-800-433-3243

Monday–Friday: 8 a.m.–midnight ET & Saturday–Sunday: 11 a.m.–6 p.m. ET

<https://studentaid.gov/help-center/contact>