



New Britain Residents and Property Owners:

Winter in New England is full of surprises, but our Public Works Department, Emergency Response Departments and others have been working aggressively to improve our services and make navigating our City a little easier when it snows.

Prior to the winter season, staff within the Public Works Department work together creating plans to improve the level of service we provide.

This year, with the completion of our new Public Works Operations Center, our service improvements will include:

- Fully enclosed salt storage
- Covered and heated truck storage
- Improved fleet operations
- Multi-purpose room and Command Center
- Sleeping arrangements for our drivers

Enclosed in this brochure are a few reminders and important contacts you should have in case of snow emergencies this winter.

Be smart, stay off the roads when the weather is bad, and let us clear a safe path for you to travel when the storms are over.

Remember, no parking on snow emergency routes December 1 - April 15.

Sincerely,
Mayor Robert "Bobby" Sanchez



IMPORTANT CONTACTS

To report issues with snow on city-owned roadways, contact the Public Works Department at 860-826-3350

To report a blocked/impassable sidewalks, contact the NBPD Dispatch Center at 860-826-3000

Department of Public Works Yard
(When snow operations activate)
860-826-3480

New Britain Non-Emergency
Dispatch Center Line
860-826-3000

For Emergencies Dial 911

To report a power outage call
Eversource at 1-800-286-2000

Sign up to receive local emergency
alerts at www.ctalert.gov

27 West Main Street
New Britain, CT 06051

Phone: 860-826-3303

Fax: 860-826-3308

E-mail: mayor@newbritainct.gov
www.newbritainct.gov

CITY OF NEW BRITAIN



SNOW PREPAREDNESS INFORMATION



Mayor Robert "Bobby" Sanchez

Mark Moriarty, DPW Director

www.newbritainct.gov

Updated 2025 / 2026 Winter Season

STEPS WE TAKE



BEFORE THE STORM

- Remove your car from the street, it makes clearing the roads more efficient for plow truck drivers
- Department of Public Works crews ready their equipment
- DPW Crews apply pre-treatment to surfaces
- Parking ban may be issued



DURING THE STORM

- DPW crews work to keep a travel lane passable on each city owned street
- We focus on major roads, posted snow routes, and areas around emergency centers first
- If a parking ban has been issued, a ticketing and towing operation begins
- Our drivers are directed to minimize snow placed on previously cleaned sidewalks and driveways, but often it is unavoidable



AFTER THE STORM

- Crews continue to plow snow, often up to 10 hours after the snow has finished
- Property owners must clear sidewalks within 24 hours



FREQUENTLY ASKED QUESTIONS

When is a parking ban issued?

Parking bans are issued by the Mayor and enforced by the New Britain Police Department when a sizeable amount of snow is forecasted. Look for notices at www.newbritainct.gov, on Twitter @CoNBCT, Facebook @NewBritainCT, or on your local TV news station. Vehicles in violation of the ban are subject to a \$100 parking ticket and will be towed at the owner's expense. The ban stays in effect until the City determines it should be lifted

Where can I park?

FREE Parking is available during Parking Bans at:

Osgood Park, Stanley Golf Course, Willow Street Park, Chesley Park, Washington Park, Martha Hart Park, the Badolato parking garage, the Szczesny parking garage, and the parking lots at all New Britain public schools. Vehicles must be removed 6 hours after the storm ends. For streets designated an emergency snow route, there is no parking December 1st through April 15th from 1:00 a.m. to 5:00 a.m.

What do I do if my car was towed?

Contact the
Public Safety Telecommunication Center
at 860-826-3000

CLEANING YOUR SIDEWALK

- It is the responsibility of the property owner to remove snow or ice within 24 hours. Throwing or plowing snow into the street is illegal. Violators will be ticketed. Shovel snow to the right when facing the street to avoid having snow plowed back onto your property.

- If the sidewalk is icy, sand, salt, or other gritty material should be placed.

- Free treated sand is available to NB residents at the Public Works Operations Center located at 655 Alton Brooks Way.

- Not clearing your sidewalk carries a fine of \$50 a day. If the sidewalks are still not cleared within one day of receiving a ticket, the City retains the right to lien the property and charge the owner with the cost of clean up.

HAVE A FIRE HYDRANT NEARBY?

The New Britain Fire Department kindly asks that you clear three feet around a fire hydrant if you have one near your property in case of an emergency.

HAVE A STORM DRAIN NEARBY?

Help our Utilities Division out: If you see a storm drain clogged with leaves or other debris, kindly clear the passageway for improved drainage in your neighborhood.

GARBAGE CAN MANAGEMENT

Trash/Recycling Collection can be impacted by winter storms resulting in our contractor needing to start earlier than normal or not being able to complete that day's trash route. Remember to dig out a space for your bins so they don't block traffic or Public Works ability to clear snow on the curbline.