



Department of Purchasing

100 N. Main Street, 2nd Floor
Suffolk, VA 23434
(757) 925-6762 Fax (757) 942-4333

March 26, 2024

To: Interested Parties

Re: RFP 1823-P Internet Access Services

Addendum I

The published request for proposals is amended per the attached document. If you have already submitted your proposal we can collect this signed addendum after proposals are opened.

The submission deadline has been extended to Tuesday, April 9 at 2:00 p.m.

Addendum 1 Acknowledged:

_____ Date _____

Sent by:

A handwritten signature in cursive script that reads 'Linda Bates'.

Linda Bates, NIGP-CPP, VCO
Buyer

SECTION III EVALUATION CRITERIA

Each proposal will be evaluated on the basis of the criteria listed below:

Internet Evaluation Criteria

1. **Pricing** - for a 10Gb connection for a single 12 month term beginning on July 1, 2024 and ending on June 30, 2025 Located at 2325 E. Washington St. Suffolk, Va 23434
2. **Ability to provide service** – Ability to provide bandwidth in Suffolk with minimal downtime and outages. Vendor’s capacity available in Suffolk. Vendors design of connection to include POP locations, equipment details, pathway details, and any other information that would determine the provider’s reliability. Vendor’s redundancy plan for their service. Ability to provide service including qualifications, certifications and licensing of those providing services. Proposer is also to provide references that can provide perspective on connection reliability. Maps and aerial image of pathways. Service must be 100% operational on July 1, 2024
3. **Prior Experience** - (references, outage history, prior experience providing service to SPS, experience with K12 school districts)
4. **Additional costs** - (construction, IP addresses, taxes, surcharges, and all other fees related to service delivery). Cost to move connection to new Technology Building due to construction of the new John F. Kennedy Middle School.
5. **Service Level Agreement** – This component assesses the performance of the internet connection SLA to ensure adherence to agreed-upon standards and prompt resolution of issues. Areas to be considered include but not limited to the following: Network Availability, service delivery, and outage recovery response times.

1. **Pricing for 12 month term – 40 points**
2. **Ability to provide service – 25 points**
3. **Prior Experience – 15 points**
4. **Additional costs – 10 points**
5. **Service Level Agreement – 10 points**