

MOBILE RESOURCES

PUT YOUR SMARTPHONE TO WORK FOR YOU



ADP

Search “ADP Mobile Solutions” at iTunes App Store or Google Play. ADP Mobile Solutions allows you to complete the SHBP medical election process via the app. Note that the registration code is **SHBP-GA**.



Scan the code for the ADP App

TELUS Health

Search “TELUS Health” at iTunes App Store or Google Play. TELUS Health is an Employee Assistance Program designed to help you in your personal or work life. TELUS offers:

- Five sessions, per event, available face-to-face, or via telephone or video chat.
- Improve your mental health with videos, articles and exercises designed by clinicians.
- Available 24/7 at no cost.
- TELUS is brought to you by MetLife as a value add to your life insurance.



Empathy

Search “Empathy” at iTunes App Store or Google Play and use access code **MET23**.

- On-demand assistance from Care Managers.
- Guidance for probate and estate settlement processes.
- Automated tools that take care of tasks on your behalf.
- Emotional support and help for dealing with grief.
- Empathy is brought to you by MetLife as a value add to your life insurance.



Dental

Search “MetLife” at iTunes App Store or Google Play.

- Find a dentist.
- Book an appointment.
- View benefits.
- View your claims.
- View and save your ID card.
- Provider reviews and ratings.
- Track your brushing and flossing.



Vision

Search “EyeMed Members” at iTunes App Store or Google Play. Some features are available when you download the app and others are unlocked when you register with your member ID.

- Find a Vision provider (including directions and maps).
- Appointment scheduling.
- Eye exam and contact lens reminders.
- Electronic ID card.
- Store a picture of prescription(s) in your app.
- View benefits & track your claims.
- Answers to common questions.
- Special offers and discounts.



Legal

Search “ARAG Legal” at iTunes App Store or Google Play.

- Find a Network Attorney.
 - See ratings and reviews for ARAG network attorneys.
 - Sort and filter attorney finder search results by a variety of different options.
 - View what an attorney’s reduced fee is.
- Get Legal Help on-the-go. Instantly confirm coverage and receive a list of network attorneys for:
 - Wills.
 - Traffic tickets.
- Other features
 - Mobile ID Card.
 - Contact ARAG.



MOBILE RESOURCES

Flexible Spending Account

Search “Medcom” at iTunes App Store or Google Play.



- View current balances and transactions in your HCFA and DCFA accounts.
- Submit new claims and view alerts. Opt in for customized push alerts showing account activity, date reminders, claim status, balance alerts and confirmation of changes made to your account. Data is sent to your phone via secure, encrypted transmissions to protect your privacy.
- Text messaging service is available for participants who use standard cell phones rather than smart phones.
- Participants can upload receipts to substantiate debit card transactions. These receipts are available for future viewing on both the mobile app and the participant portal.
- Participants may also submit manual claims for reimbursement of expenses they've paid out-of-pocket.

Accident, Hospital Indemnity & Critical Illness



Search “MetLife” at iTunes App Store or Google Play.

- View your current coverage.
- View coverage details.
- File a claim and upload documents.
- View claims status.



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