

Phone Numbers

Website or Email Address

RGEA Member Benefits

Passport Discount Program	1-800-410-4211	RGEA.info/Benefits
\$10K Accidental Death and Dismemberment	1-800-356-1190	
StartHearing Health Care Plan	1-888-200-5701	
Dental: Ameritas	1-800-487-5553	
Vision: Superior Vision by MetLife	1-833-393-5433	
Supplemental Benefits, AMBA: LTC; Medical Transportation; Life; Home Health Care; Medicare Supplemental; Cancer/Heart/Stroke; Accident; Disability; Hospital; Tax-Deferred Asset Protection	1-800-956-1228	RGEA.info/ NCRGEA-Amba-Benefit-Specialists
Medical Alert: Connect America Medical Alert	1-800-404-5869	RGEA.info/Benefits
ID & Fraud Protection: MetLife	1-844-931-2872	
Legal Plan: MetLife	1-800-821-6400	

Retirement

NC Retirement Systems Division	1-919-814-4590	MyNCRetirement.com Email: nc.retirement@nctreasurer.com
Retirement System Fraud & Abuse Hotline	1-855-903-7283	
NC Total Retirement Plans 401(k)/457 (Empower)	1-866-627-5267	MyNCPlans.Empower-Retirement.com

Healthcare Information

SHIIP (Seniors' Health Insurance Information Program)	1-855-408-1212 1-919-807-6900	NCSHIIP.com
NC Senior Medicare Patrol Program (Report Medicare Fraud)	1-855-408-1212 1-919-807-6900	
Medicare	1-800-633-4227	Medicare.gov
Social Security Administration	1-800-772-1213	SSA.gov
State Health Plan of North Carolina	919-814-4400	SHPNC.org
Aetna	1-833-690-1037	Aetna.com
Humana: State Health Plan	1-888-700-2263	Your.Humana.com/NCSHP
Humana: Individual	1-800-457-4708	Humana.com
Centerwell Pharmacy	1-800-379-0092	CenterwellPharmacy.com
CVS Caremark Customer Service (SHP Rx Drug Administrator-BCBS plans only)	1-888-321-3124	Caremark.com

Credit Unions

CIVIC – Local Government Federal Credit Union	1-800-344-4846	LGFCU.org
State Employees' Credit Union	1-888-732-8562	NCSECU.org

Miscellaneous

Annual Credit Report	1-877-322-8228	AnnualCreditReport.com
Federal Trade Commission		FTCComplaintAssist.gov
Do Not Call Registry	1-888-382-1222	DoNotCall.gov
NC Department of Justice Consumer Protection Division	1-877-566-7226	NCDOJ.gov/Protecting-Consumers
NC Senior Tar Heel Legislature		NCSeniorTarHeelLegislature.org
Correction Enterprises	1-800-241-0124	CorrectionEnterprises.com
North Carolina Senior Games	919-851-5456	NCSeniorGames.org