



JOHN F. LONG FAMILY SERVICES CENTER

3454 N. 51ST AVENUE
602-262-6510



SUNNYSLOPE FAMILY SERVICES CENTER

914 W. HATCHER ROAD
602-495-5229



TRAVIS L. WILLIAMS FAMILY SERVICES CENTER

4732 S. CENTRAL AVENUE
602-534-4732

For more information, visit our website:

phoenix.gov/humanservices/programs/emergency

To apply for assistance, visit our

ApplicationPortal at

phoenix.gov/phxhelp4u

or call the

Appointment Line at

(602) 534-AIDE (2433).

If you are a person with a disability and require an accommodation to participate in a City program, service, or activity, requests may be made by calling (602) 256-4126 (Voice), Dial 711 for AZ Relay, or by emailing gada@phoenix.gov at least five business days in advance. Program documents are available in alternate formats upon request.

FAMILY SERVICES CENTERS



HUMAN SERVICES DEPARTMENT
COMMUNITY AND SENIOR SERVICES DIVISION



CITY OF PHOENIX
HUMAN SERVICES DEPARTMENT
COMMUNITY AND SENIOR
SERVICES DIVISION

A Community Action Agency



PROGRAMS AND SERVICES

INFORMATION AND REFERRAL

Connecting individuals and families requesting assistance to an appropriate agency or program where resources are available to address their situation or need.

FAMILY SERVICES CENTER PROGRAM AND SERVICES

Assistance is available to City of Phoenix residents in crisis situations. Assistance may include:

- Eviction prevention
- Move-In or rental assistance
- Utility bill assistance
- Basic household resources
- Transportation resources

*Assistance is dependent on current funding.



CASE MANAGEMENT SERVICES

Empowering individuals and families to achieve goals that will improve their quality of life. Caseworkers assist individuals and families navigate complex social service networks and community resources that are accessible to them.

- Do your job skills need to be refreshed?
- Do you want to obtain your G.E.D.?
- Do you need help in making a budget that works for you?
- Do you need assistance in applying for benefits?
- Do you need to connect with medical and/or mental health services?
- Do you have dreams but no one to support you in achieving them?

APPOINTMENT LINE:
602-534-AIDE (2433)
1-866-882-1778 (TOLL FREE)

HUMAN SERVICES DEPARTMENT

COMMUNITY SERVICES

The Community and Senior Services Division provides holistic and coordinated services to low-income, vulnerable and senior residents of Phoenix through a qualified and dedicated workforce.

The Community Services Program offers a variety of social services to low-income households experiencing crisis. Services are provided through three family services centers, geographically dispersed throughout the city of Phoenix. Each center provides a broad range of assistance with urgent needs as well as short and long term case management services.



Financial
Assistance



Referrals



Support



Benefits
Navigation



Resources