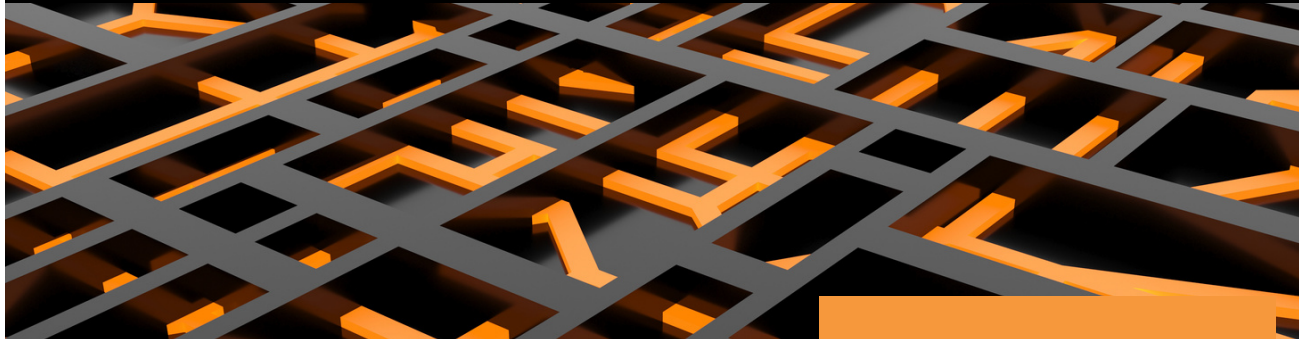




Bengal Bytes

IT Department Newsletter

Issue 1 • September 2024



IN AN EFFORT TO ENHANCE COMMUNICATION AND TRANSPARENCY OUTSIDE OF THE DEPARTMENT IT DISCUSSED

one method could be a departmental "newsletter" of sorts. Sent out monthly to staff the idea would be to give a high level overview of what's going on in IT that not everyone may be aware of: While you may see us moving about the building on a daily basis or the occasional email communication, the bigger picture as to why we're doing what we're doing may not always be clear and this newsletter concept was developed in effort to correct that.

The main points to get across in our inaugural issue are to the right. While the beginning of the year was met with some confusion regarding Aspen and Follet's forced changover to Single Sign On, all issues should now be resolved. If you or a student are having difficulty logging into Aspen please email helpdesk@dimanregional.org.

Since July 1 IT has resolved/closed over 700 requests! This was no small feat as the team worked to cleanup all requests from previous years and is working hard to resolve all issues as you submit them. Thank you for your patience during this busy time of year!

IT

DOWNLOAD FOR THE
LOWDOWN

MOST NOTEABLE:

- o *Andre Sylvia* begins in the IT Department this week
- o All Aspen login issues should be resolved
- o *Reminder: All staff & students should now access Aspen using "Login with Another Provider" and entering their Google credentials*
- o IT has closed over 700 requests since July 1
- o Diman's data sprawl in the process of being addressed

DRVTHS IT DEPARTMENT

Andre Sylvia Joins the Team!

Systems Administrator/IT Service Desk Lead/Webmaster

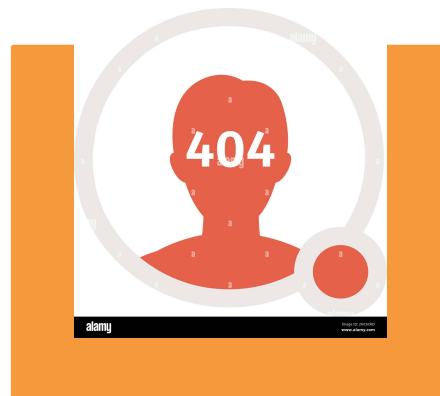
By Eric Benoit

As mentioned during the opening day All Staff meeting, the IT Department will be functioning with a full team this year! Andre Sylvia will be joining us beginning Monday, September 9th.

Dre brings to Diman eight years of experience from the Fairhaven Public School System. In addition to that he has also worked for Comcast technical services as well as experience with dispatch communication. Dre will wear many hats at Diman, as he is responsible for our virtual server infrastructure and maintaining our request queues by assigning and following up to ensure user problems are resolved in a timely fashion.

In addition he will also serve as the district's webmaster. While our current website is under construction please email any current critical edits necessary to webmaster@dimanregional.org

A bit of info regarding the updates to our website can be found to the right and more will be forthcoming as Dre gets up to speed. If you happen to see the department's second Mr. Sylvia this week please be sure to welcome him to Diman!



Diman's New Website:

- o Diman is in the process of migrating to one of the most powerful website platforms built exclusively for schools!
- o This new DRVTHS website is to be a communication medium first and foremost as well as drive student applications
- o Faculty are asked to begin thinking about how they use the current site and begin to migrate their resources away from there in anticipation
- o More information on the new website will be available in the coming weeks as our new webmaster gets acclimated

Diman Data Sprawl

Enhancing Collaboration & Reducing District Data Footprint

By Eric Benoit

Diman went through a data migration a few years ago as part of the move to Google G-Suite services. While Google Drive has been leveraged as a convenient cloud storage service that allows faculty and staff access to their files from any location with Internet access, a byproduct of this data migration has been large amounts of data being orphaned inside the district's on premise storage. This data needs to be purged from our storage in order to enhance security.

- o Emails will be sent if Shared drives adjustment affects you
- o CURRENT STEP: Shared Drives and permissions reconfigured on group basis
- o NEXT STEP: On premise departmental data moved to new Shared Drives & Purged from local storage

Google's Shared Drive structure also left much to be desired. To this end, IT is working to reconfigure Shared Drives in accordance with industry and Google recommended best practices by reconfiguring permissions based on groups, not individual users. The idea is to enhance security, streamline on-boarding and also give faculty a definitive area in which to collaborate and share work. While sharing files individually out of your personal GDrive is and always will be an option these Shared Drives offer an opportunity to make sharing even easier!

