

Cybersecurity Incident Response

INITIAL RESPONSE

A cybersecurity incident can be distressing, but immediate action is critical when an infection is suspected.



ISOLATE

Take immediate action to isolate the infected device or software.



NOTIFY

Contact the WNYRIC immediately to begin mitigating the threat or attack. The WNYRIC will assist you in:

- Determining the scope and type of the incident
- Isolating infected systems and your district's network
- Determining reporting requirements per laws and regulations



REPORT

Every discovery of a cyber incident must be reported to the NYS Division of Homeland Security within 72 hours.

Additional reporting required if:

- There is an unauthorized release of student PII and teacher/principal APPR data
- Ransom is requested
- Ransom is paid
- Confidential information was released



WNYRIC SUPPORT

[WNYRIC.ORG/CYBERINCIDENT](https://wnyric.org/cyberincident)

WNYRIC Service Desk

(716) 821-7171 | 1-800-872-0780 | 7:00am - 4:00pm
after hours support available from 4:00pm-11:00pm

Scott Przywara
CHIEF DATA PROTECTION, SECURITY
AND COMPLIANCE OFFICER
sprzywara@e1b.org
716-821-7090
Emergency Only: 716-983-8629

wnyric
technology services

STATE CONTACTS

NYSED
CHIEF PRIVACY OFFICER
privacy@nysed.gov
518-474-0937

NYS Homeland Security
CYBER INCIDENT RESPONSE
TEAM (CIRT)
1-844-628-2478

NYS Attorney General
COMPLETE ONLINE FORM
breach.security@ag.ny.gov
1-800-771-7755

NYS Office of
Information Technology
Services
ciso@its.ny.gov

INSURANCE CONTACTS

District Cyber Insurance Agent

Email: _____

Phone: ____ - ____ - ____