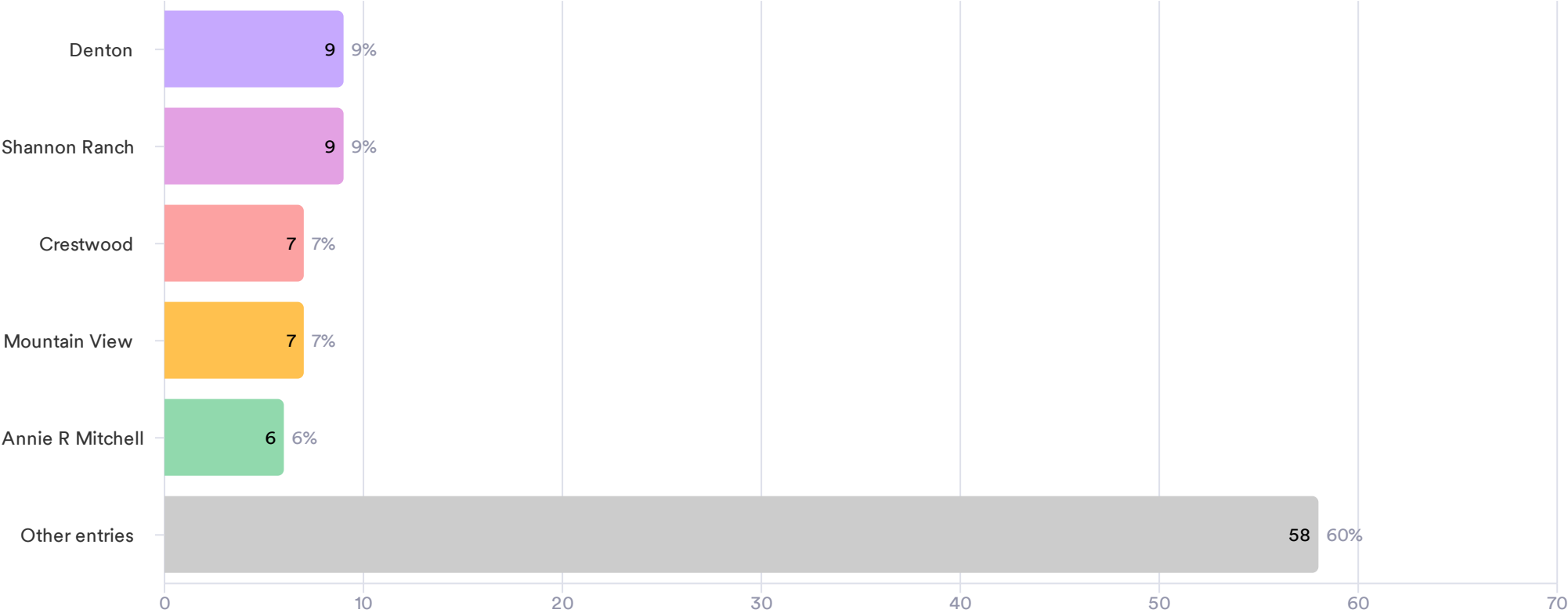


Parent Survey: Expanded Learning Opportunities Program

Parent Survey: Expanded Learning Opportunities Program

1. What school does your child attend?

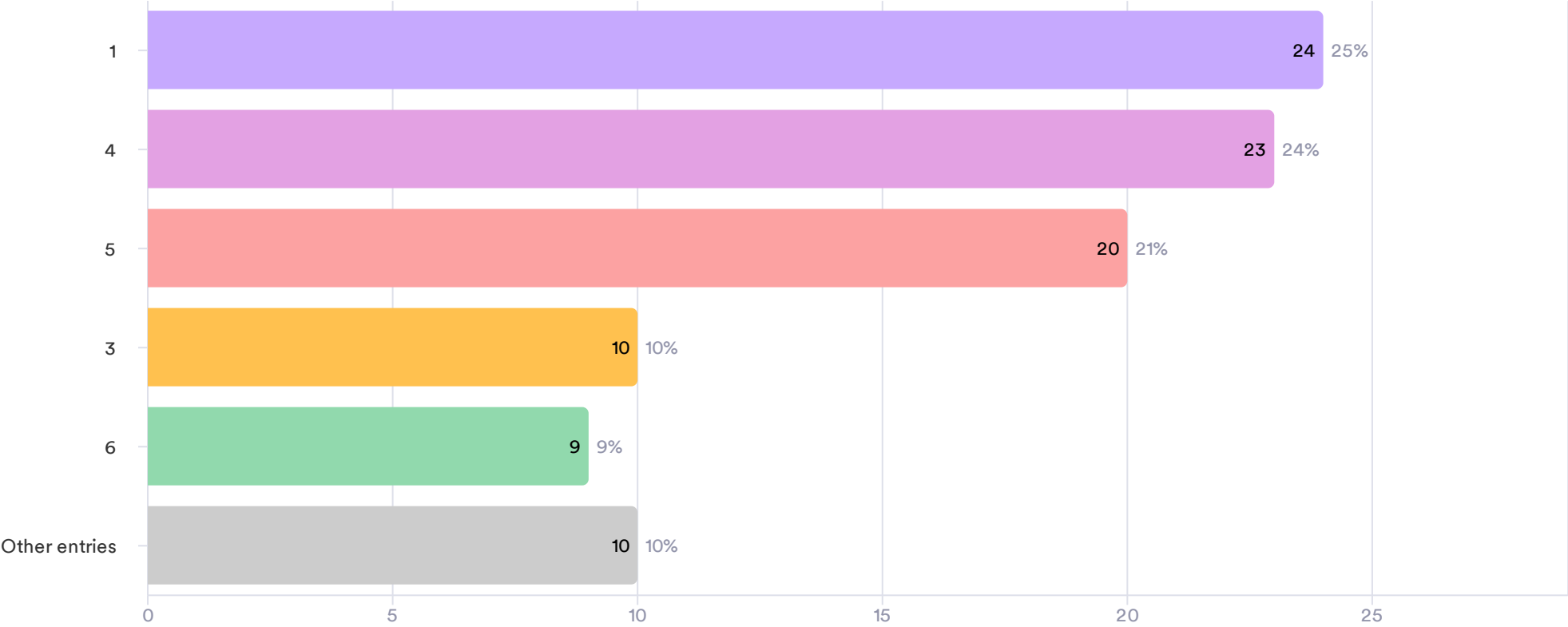
96 Responses



Parent Survey: Expanded Learning Opportunities Program

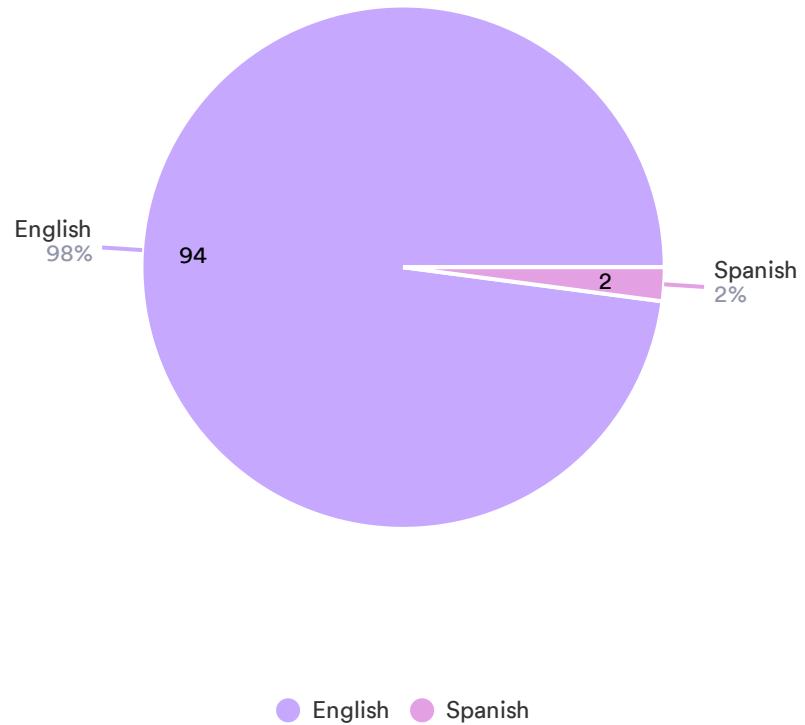
2. What grade is your child in this year?

96 Responses



3. What is your preferred language for communication?

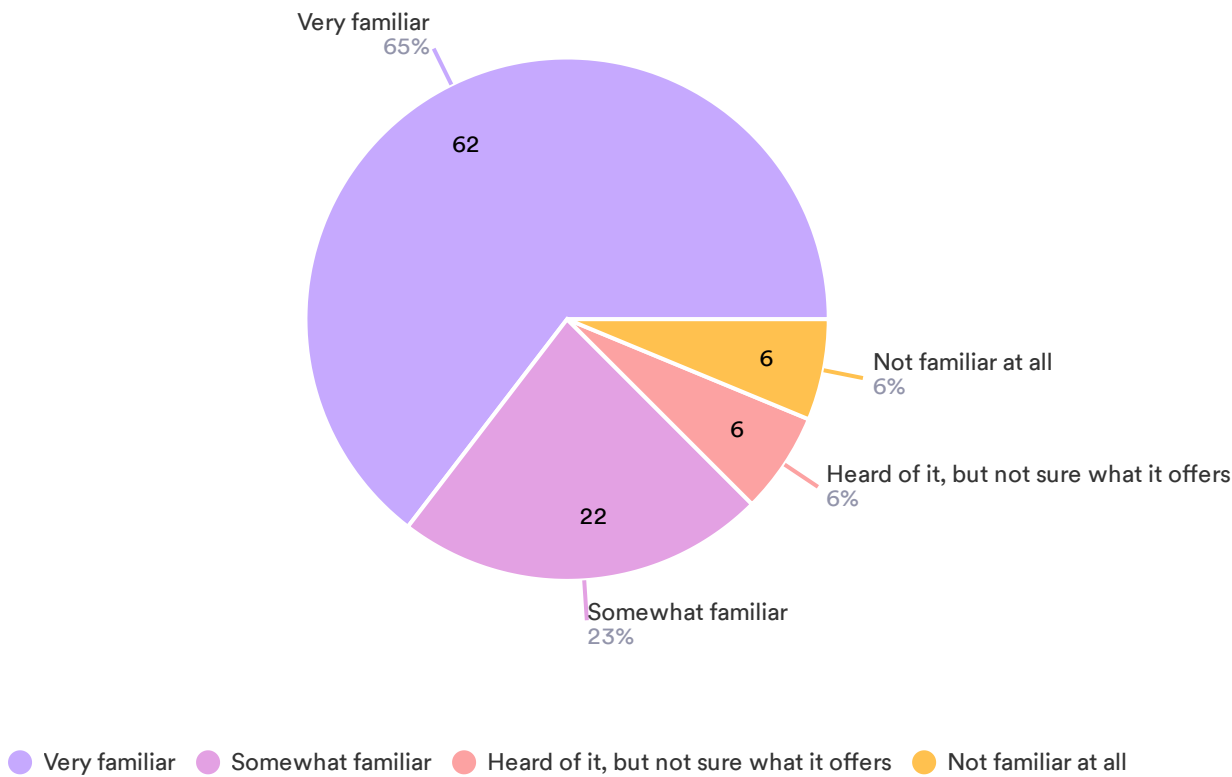
96 Responses



Parent Survey: Expanded Learning Opportunities Program

4. Before today, how familiar were you with the ELOP (Expanded Learning) program?

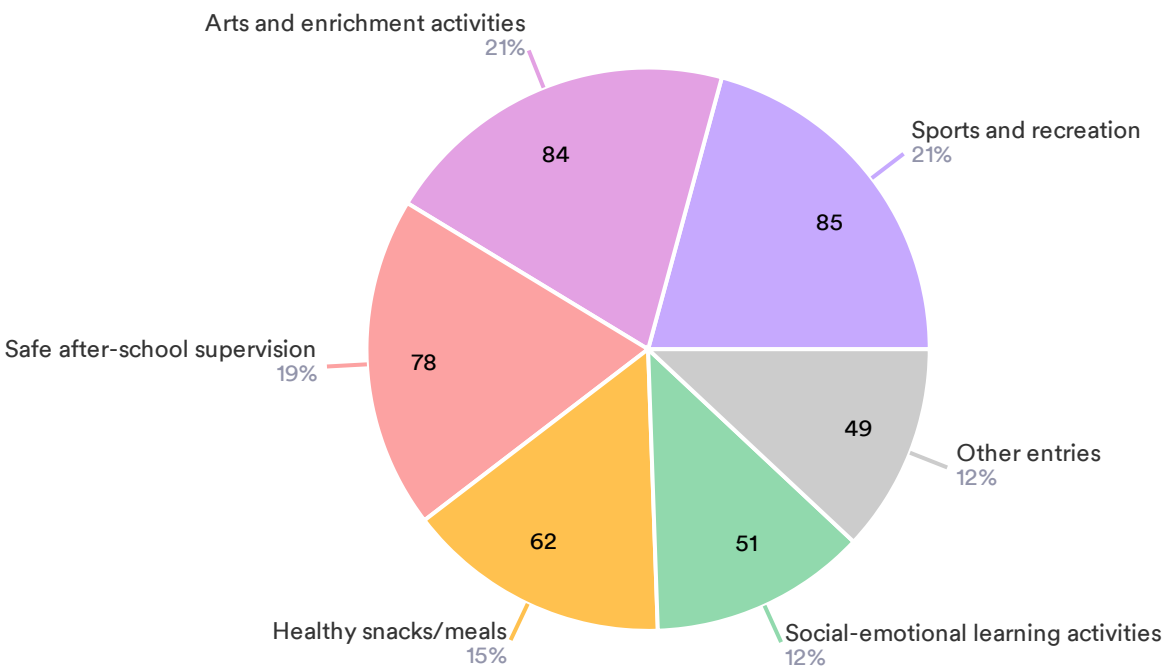
96 Responses



Parent Survey: Expanded Learning Opportunities Program

5. Which of the following services do you think ELOP provides? (Select all that apply)

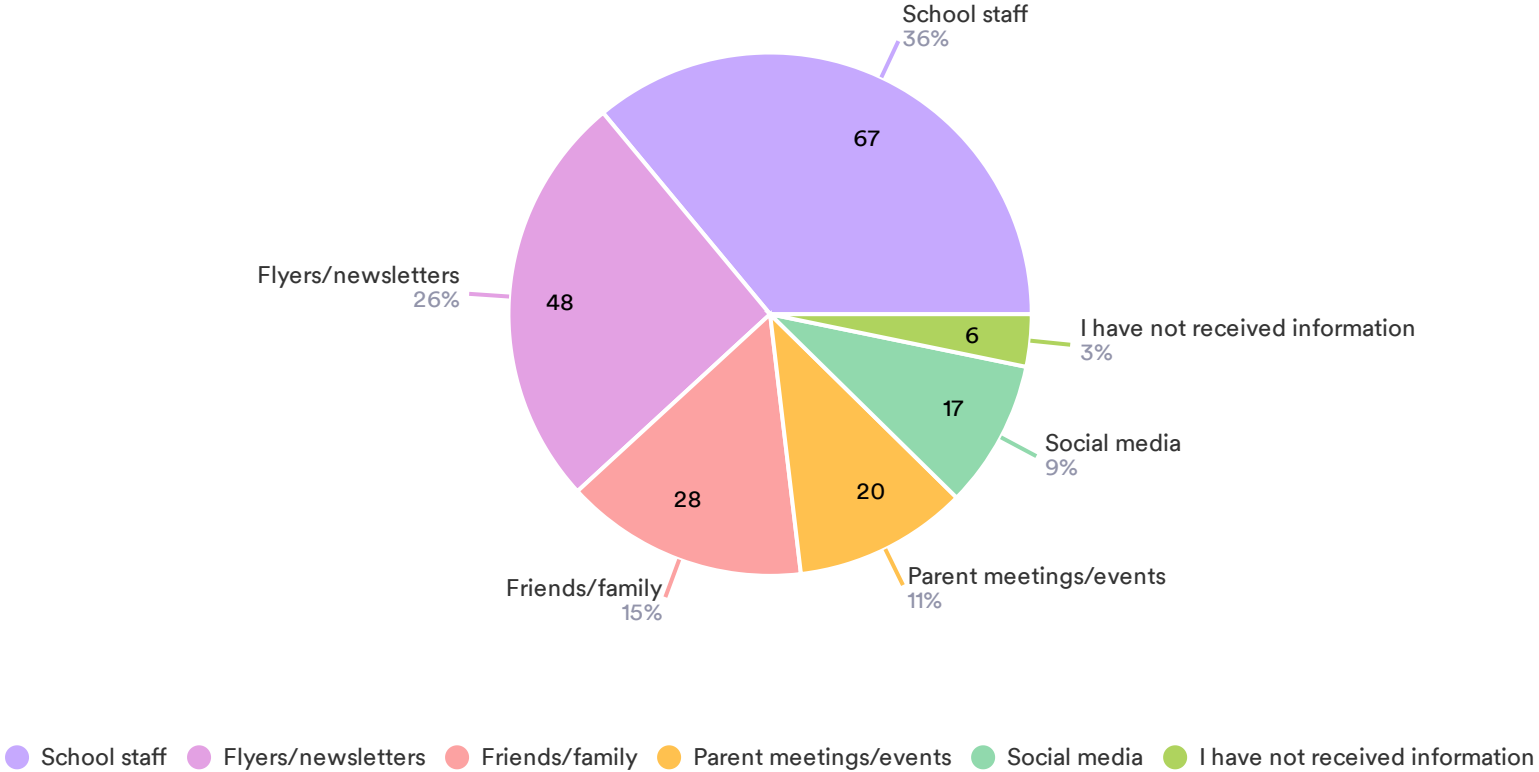
409 Responses



Parent Survey: Expanded Learning Opportunities Program

6. Where have you heard information about ELOP? (Select all that apply)

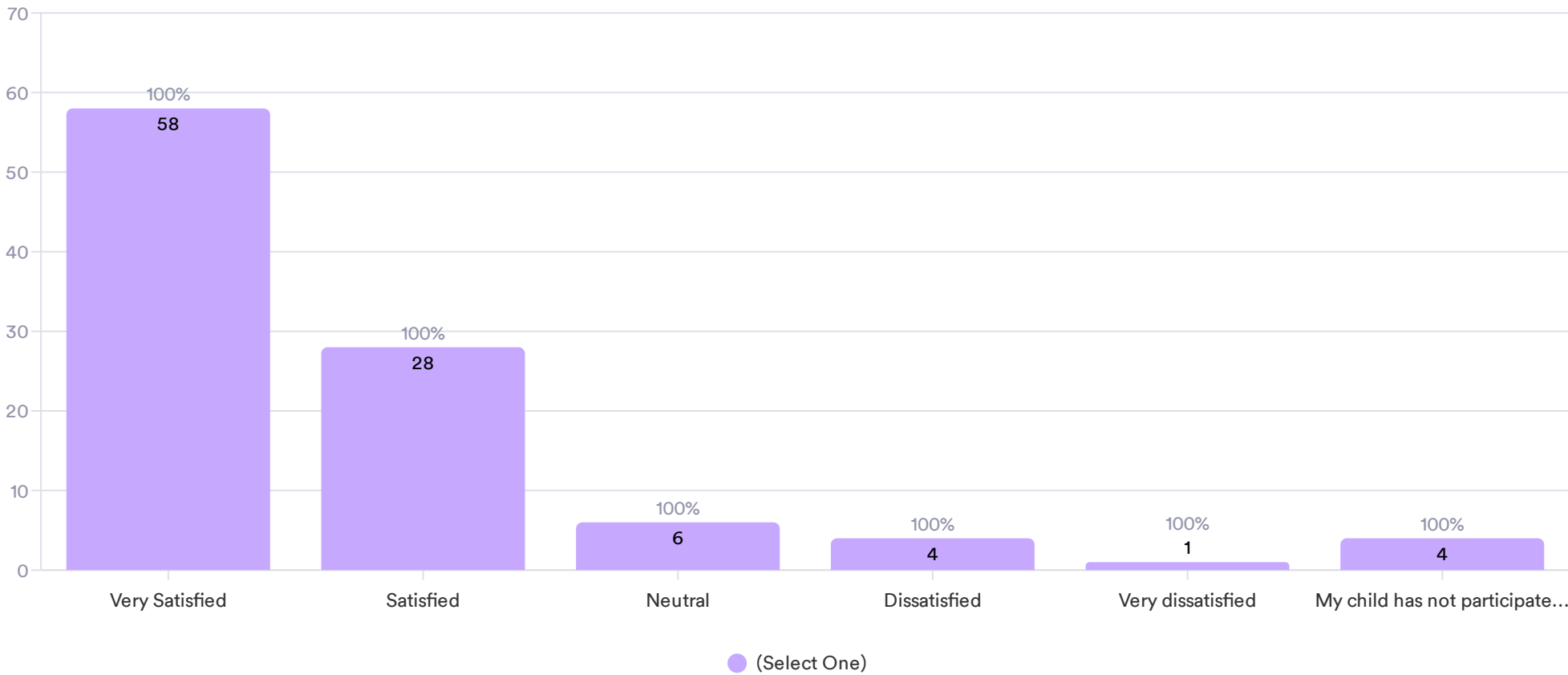
186 Responses



Parent Survey: Expanded Learning Opportunities Program

7. If your child has participated in ELOP, how satisfied are you with the program?

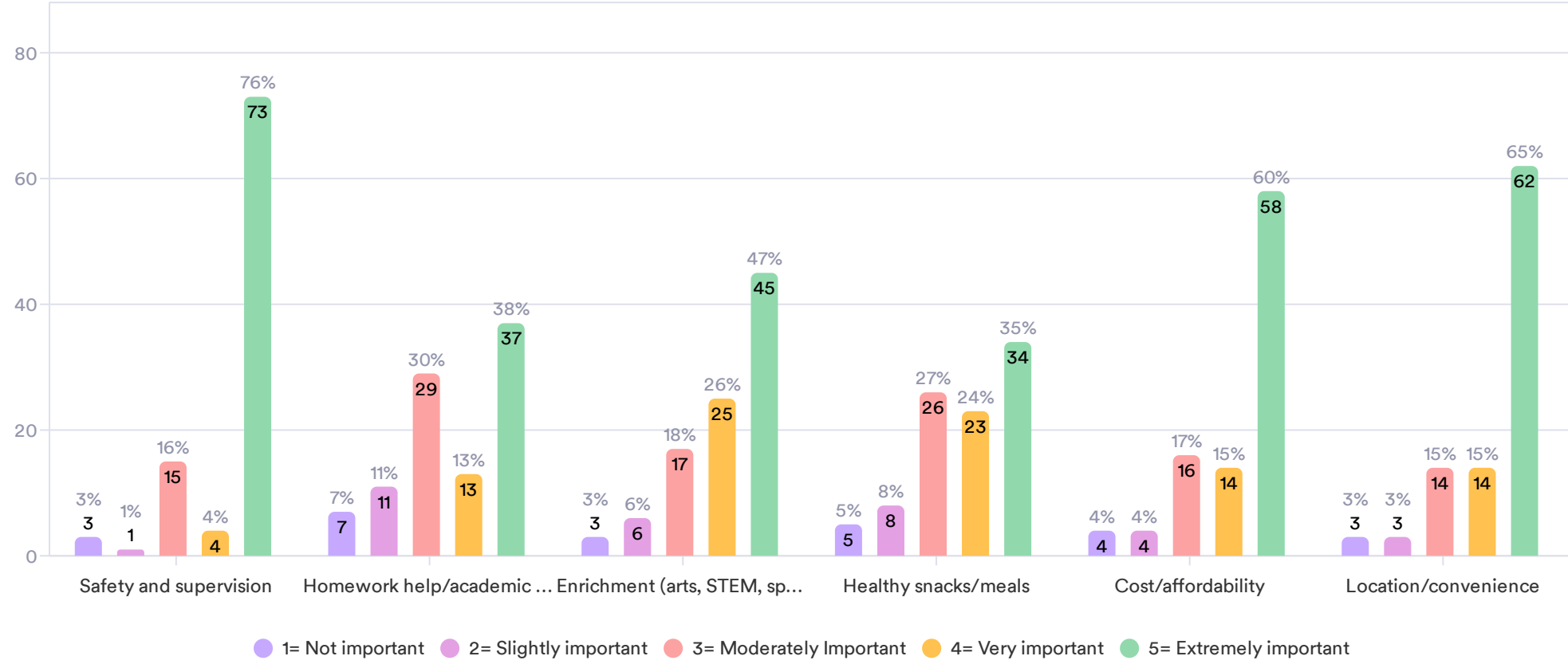
96 Responses



Parent Survey: Expanded Learning Opportunities Program

8. How important are the following factors in choosing an after-school program?

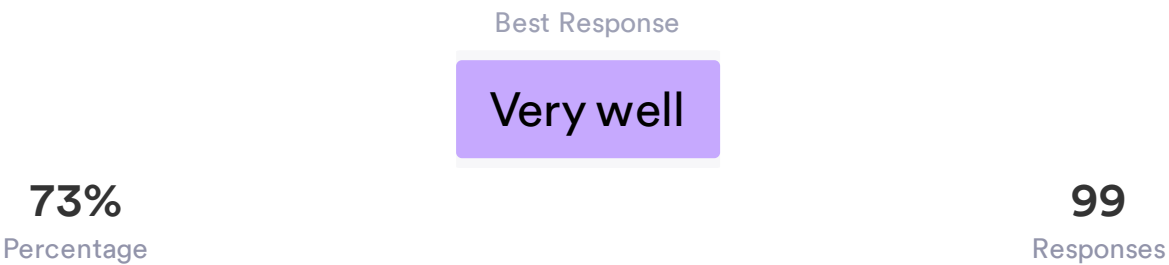
96 Responses



Parent Survey: Expanded Learning Opportunities Program

9. How well do you feel ELOP currently meets your family’s needs?

99 Responses

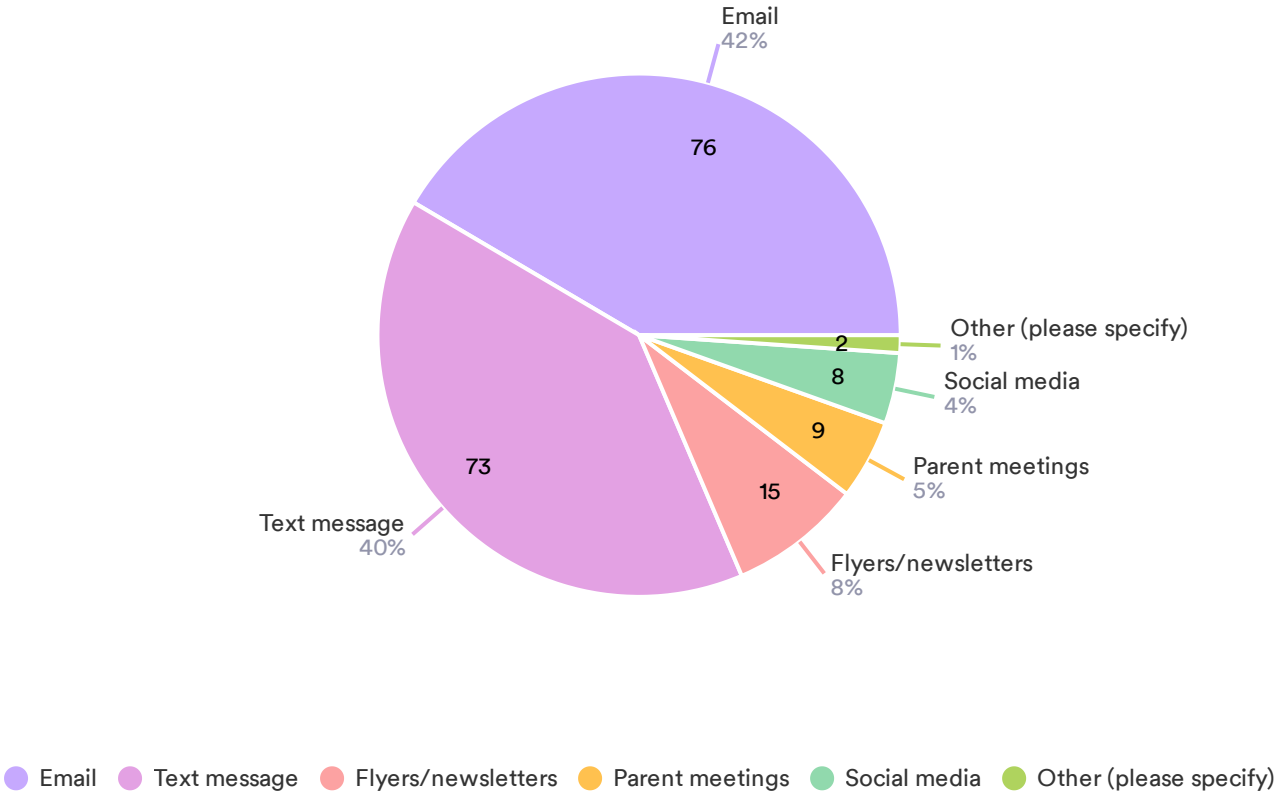


Very well Somewhat well Neutral Not very well Not at all well

Parent Survey: Expanded Learning Opportunities Program

10. What is the best way for us to share information with you?

183 Responses



Parent Survey: Expanded Learning Opportunities Program

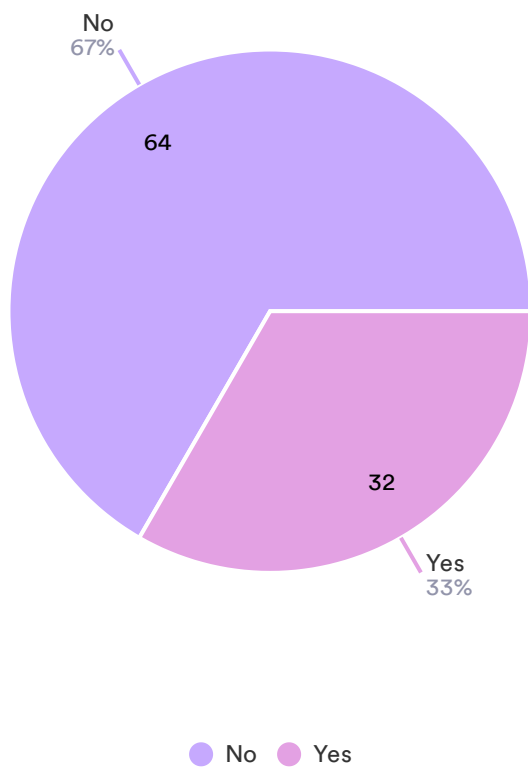
11. What suggestions do you have for improving the Expanded Learning program?

41 Responses- 55 Empty

Data	Responses
N/A	2
Provide some social-emotional strategies to all children to deal with peers during after school programs. Because is wonderful children have this program.	1
The process of enrollment should be simplified; it is cumbersome. Participants shouldn't have to be enrolled sometimes during a he academic year. Furthermore, club assignment should be commensurate with the student's skills and desires. Lastly, all participants should participate in homework assistance.	1
The program is somewhat disjointed when it comes to overall supervision and management versus classes, etc. The 'class staff' is sometimes lax when it comes to supervision, which is where HEART staff is strong; but HEART staff is limited in recommendations about this as they are not the direct report for class staff.	1
A few more different program choices for the younger grades.	1
I'd like to offer some feedback regarding the checkout process and staff communication with parents. While I fully understand that checkout officially occurs at 4:15 PM and that policies are in place for consistency and structure, I've noticed that the way some staff interact with parents, particularly during early pickup, can come across as lacking tact or empathy. There are times when parents need to pick up their children early due to unexpected or unavoidable situations. In those moments, a more understanding and respectful approach would go a long way in fostering a supportive environment. Unfortunately, the tone used at times feels rigid or dismissive, which does not help build the kind of collaborative relationship that should exist between staff and parents. For example, if a child has been home sick or must be picked up early for an activity, the first response from staff is often, "Can you bring a doctor's note?" or "Can I get a copy of the schedule?" While I understand that documentation may be required in some cases, the initial response could show	1

12. Would you like to be contacted about volunteering or participating in family workshops?

96 Responses



Thank You!

Parent Survey: Expanded Learning Opportunities Program