167 Locust St. Ste 204
Spruce Pine, NC 28777

CRHI and Health-e-Schools are pleased to announce that we now offer Behavioral Health Psychiatric Medication Management services. These consultations will be conducted via telehealth with our licensed providers. The billing structure and costs will align with those of other Health-e-Schools visits, and we will bill insurance and Medicaid. For uninsured children, we provide a generous sliding scale to ensure equitable access to care. It is not necessary for students to have previously seen another provider.

We are equipped to evaluate and treat the following concerns and conditions:

- ADHD
- Difficulty Adjusting (life changes, family changes, school/ classroom changes, trauma)
- Feeling down or depressed, little interest in doing things/ withdrawal
- Behavior issues, classroom disruption
- Anxiety/ Depression
- Difficulty sleeping/ nightmares

***Please Note: We are solely providing medication management services and do not currently offer counseling.**

BEHAVIORAL HEALTH PSYCHIATRIC MEDICATION MANAGEMENT REFERRAL PROCESS

• The school identifies a child in need of Behavioral Health services.

• A school representative will contact Health-e-Schools by emailing appts@crhi.org

• We will verify the student's enrollment with Health-e-Schools and then send the necessary assessments to be completed by the parent. If the student is not enrolled, we will provide the enrollment form and link to the parent/guardian.

• Once the assessments are received by Health-e-Schools, they will be scored, and an appointment will be scheduled with our provider, Tonya Hensley.

*The initial appointment with our provider will be the longest, while follow-up appointments will be brief to minimize time away from class. We will make every effort to schedule appointments that cause the least disruption to the academic day. Discussion with parents will be scheduled immediately before or after the student evaluation to limit the student's time away from class.

***Please Note: Referrals may be submitted by any staff member at the school.**

Behavioral Health Team Contact Information

General Questions and Referrals: appts@crhi.org

Tonya Hensley: Clinical Director and Provider
Job Duties: Medical and Behavioral Health Provider, care coordination with school and outside professionals
Email: tonya.hensley@crhi.org

Kelly Payne: Program Director
Job Duties: Manages consent, enrollment, scheduling, and coordination of all visits
Email: kelly.payne@crhi.org

Beverly Acuff: Nurse
Job Duties: Manages medication refills, prior authorizations, completion of forms, referrals
Email: beverly.acuff@crhi.org